

**Virginia Board of Counseling**  
**Informal Conferences – Agency Subordinate**  
**August 10, 2020**

**Time and Place:**

The informal conferences held before an Agency Subordinate of the Board of Counseling were convened at 10:00 a.m. on August 10, 2020 at the Department of Health Professions, 9960 Mayland Drive, 2<sup>nd</sup> Floor, Henrico, Virginia, Board Room 2.

**Agency Subordinate:** Patricia Mullen, LPC  
**Staff Present:** Jennifer Lang, Deputy Executive Director, Board of Counseling  
**Others Present:** Emily Tatum, Adjudication Specialist, APD

**CONFERENCES SCHEDULED**

**Eric Pustmueller, Resident in Counseling**

**Case # 192491**

**License #: 0704008169**

Eric Pustmueller did not appear in accordance with the Notice of the Board dated February 14, 2020, and the Amended Notice dated June 17, 2020, and was not represented by legal counsel. Based upon information provided by Ms. Tatum, Ms. Mullen ruled that adequate notice was provided. A recommended decision will be made and mailed to Eric Pustmueller within ninety (90) days. This recommended decision will be presented to the full Board and, if accepted, an Order will be entered as a Final Order.

**Heidi Flood, QMHP-A, QMHP-C**

**Case # 198399**

**QMHP-A Registration #: 0732007039**

**QMHP-C Registration #: 0733006269**

Heidi Flood appeared in person and discussed the allegations in the Notice of the Board dated July 9, 2020. She was not represented by legal counsel. A recommended decision will be made and mailed to Heidi Flood within ninety (90) days. This recommendation will be presented to the full Board and, if accepted, an Order will be entered. As provided by law, this decision shall become a Final Order thirty (30) days after service of such order on Heidi Flood unless a written request to the Board for a formal hearing is received within such time. If service of the order is made by mail, three (3) additional days shall be added to that period. Upon such timely request for a formal hearing, the Order shall be vacated.

**Carla Villarroel Soler, QMHP-A, QMHP-C**

**Case # 200470**

**QMHP-A Registration #: 0732004157**

**QMHP-C Registration #: 0733004044**

Carla Villarroel Soler did not appear in accordance with the Notice of the Board dated June 22, 2020, and was not represented by legal counsel. Based upon information provided by Ms. Tatum, Ms. Mullen ruled that adequate notice was provided. A recommended decision will be made and mailed to Carla Villarroel Soler within ninety (90) days. This recommended decision will be presented to the full Board and, if accepted, an Order will be entered as a Final Order.

**Adjournment:** The informal conferences concluded at 12:40 p.m.

  
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Jennifer Lang, Deputy Executive Director  
Virginia Board of Counseling

08/11/2020  
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Date