

**Virginia Board of Counseling**  
**Informal Conferences – Agency Subordinate**  
**October 21, 2019**

**TIME AND PLACE:** The informal conferences held before an Agency Subordinate of the Board of Counseling were convened at 9:35 a.m. on October 21, 2019 in Training Room 1, Department of Health Professions, 9960 Mayland Drive, Ste. 201, Henrico, Virginia.

**AGENCY SUBORDINATE:** Patricia Mullen, LPC

**BOARD STAFF PRESENT:** Jennifer Lang, Deputy Executive Director, Board of Counseling

**OTHERS PRESENT:** Emily Tatum, Adjudication Specialist, APD

**CONFERENCES SCHEDULED**

**Laura Schwalm, QMHP-C**  
**Registration # 0733001754**  
**Case # 189661**

The informal conference was commenced at 9:35 a.m. Ms. Schwalm appeared in person and discussed the allegations in the Notice of the Board dated August 23, 2019. She was not represented by legal counsel.

Ms. Schwalm was notified that a recommended decision will be made and mailed to her within ninety (90) days. This recommendation will be presented to the full Board and if accepted, an Order will be entered. As provided by law, this decision shall become a Final Order thirty (30) days after service of such order on Ms. Schwalm unless a written request to the Board for a formal hearing is received within such time. If service of the order is made by mail, three (3) additional days shall be added to that period. Upon such timely request for a formal hearing, the Order shall be vacated.

**Courtney Estler, QMPH-A**  
**Registration # 0732005029**  
**Case # 193807**

The informal conference commenced at 10:13 a.m. Ms. Estler appeared in person and discussed the allegations in the Notice of the Board dated August 23, 2019. She was not represented by legal counsel.

Ms. Estler was notified that a recommended decision will be made and mailed to her within ninety (90) days. This recommendation will be presented to the full Board and if accepted, an Order will be entered. As provided by law, this decision shall become a Final Order thirty (30) days after service of such order on Ms. Estler unless a written request to the Board for a formal hearing is received within such time. If service of the order is made by mail, three (3) additional days shall be added to that period. Upon such timely request for a formal hearing, the Order shall be vacated.

Catherine Carter, QMHP-C  
Registration # 0733001362  
Case # 191136

The informal conference commenced at 10:40 a.m. Ms. Carter did not appear in accordance with the Notice of the Board dated August 23, 2019 and was not represented by legal counsel.

Based upon information provided by Ms. Tatum, Ms. Mullen ruled that adequate notice was provided. A recommended decision will be made and mailed to Ms. Carter within ninety (90) days. This recommended decision will be presented to the full Board and if accepted, an Order will be entered as a Final Order.

**ADJOURNMENT:**

The conferences were concluded at 10:48 a.m.



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Jennifer Lang, Deputy Executive Director  
Virginia Board of Counseling

10/21/2019

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Date