

Thursday, November 2

- 8:30am–8:45am

Welcome Addresses

- Dwight Rackley, NP-C *VCU HIV Education Program*
- Safere Diawara, MD, MPH *Virginia Department of Health*

CQM team has evolved and it's now CDAT (CQM Heroes doing a great deal of work, behind the scenes, to support the program).

The Rapid Start Pilot Project has expanded statewide; financial support provided to subrecipients as requested.

The Commonwealth of Virginia currently faces a critical challenge in addressing the intersection of HIV and aging. There are only a few providers who are directly involved in geriatrics, to one extent or another. Furthermore, there are no existing initiatives that connect individuals aged 50 and above living with HIV/AIDS to geriatric services. Some hospitals have geriatric health centers; however, the expectation is that Ryan White Program clients will utilize their medical insurance (Medicaid, Medicare, ACA, Employer Insurance) to access these services through their primary care providers. VDH has established a work group currently researching best practices regarding how to expand HIV and aging services in Virginia.

HRSA's 2024 National Ryan White Conference will be held August 20-23, 2024, in Washington D.C. Abstract submissions are due by December 15, 2023. The title is: *Innovating to End the HIV Epidemic: Empowering Communities, Expanding Partnerships, Implementing Interventions.*

The U.S. has the distinction of having the most cases of Mpox of any country, with more than 30,000 cases across all 50 states, Washington D.C., and Puerto Rico, as well as 50 related deaths, as of August 23, 2023]. Among the 50 states, Virginia ranks 13<sup>th</sup>, with 575 cases. The VDH Mpox Workgroup goal plan consists of four activities (refer to the sheet).

- 8:45am–9:45am

Everyone Has a Seat at the Quality Management Table: What's My Contribution to Quality Management?

- Adam Thompson, MPH *Center for Quality Improvement and Innovation*
  1. The 10 rules for health systems redesign
  2. Defined “storycatching” and its value to health care improvement efforts
  3. Listed methods to catch story for the purposes of quality improvement
  4. Defined experience-based co-design
  5. Defined empathy and empathy mapping in the context of quality improvement
  6. Defined photo elicitation and the “photovoice” method of storycatching
  7. Define “gembawalk” and the use of observation for improvement

- 9:45am-10:00am

Break

- 10:00am–11:00am  
Improving Coordination of Care Across Interdisciplinary Teams
  - Anna Tew, MPH *University of Virginia*
  - Michelle Jessee, MSW *VCU Ryan White Programs*Discussion of Infrastructure, Performance Measurement, and Quality Improvement that build an interdisciplinary QM program
  
- 11:00am–12:00pm  
Evidence-based Treatments for Clients Engaging with Chem-sex
  - Jona Tanguay, PA-C, AAHIVS *Whitman-Walker Medical Center*
  1. Review contemporary understandings of “Addiction” and use epidemiology to
  2. describe substance use in Sexual and Gender Diverse (SGD) communities
  3. Discuss the etiology of Chemsex and identify common substances and relevant harm reduction strategies
  4. Understand the role of pharmacotherapy in supporting people who participate in Chemsex and transclinical research into therapeutic prescribing practices
  5. Apply motivational interviewing techniques to reframe clinical encounters with “difficult” patients and reduce burnout
  
- 12:00pm–1:00pm  
Lunch and Quality Management Awards  
Quality Helper Award: Resina Walker  
Quality Innovator Award: Everlyne Sawyer
  
- 1:00pm–2:00pm  
Regional Breakout Sessions
  1. Attendee self-introductions
  2. BINGO scavenger hunt activityDiscussion:
  1. Agency round robin: One representative from each agency give a brief overview services.
  2. What is a service needed in the agency community; how could your agency expand to provide the service?
  3. When CABs don’t function as envisioned, what else can you do to engage consumers for input through the CQM process?
  4. Are agencies hiring PWH as consultants?
  5. Who’s reaching out to VACAC for assistance?
  6. Open Floor: Other questions or comments regarding service delivery in the region.
  
- 2:00pm–2:15pm  
Break

2023 Virginia Ryan White Quality Management Summit Meeting Minutes (Draft)  
990 Hilton Heights Road  
Charlottesville, VA 22901

- 2:15pm–3:15pm  
Housing in the Post-Pandemic Era
  - Everlyne Sawyer *University of Virginia*Discussion of how UVA ID clinic, partnerships, and resources address client housing needs post-pandemic.
  
- 3:15pm–4:15pm  
Managing Provider Burnout
  - John Richardson-Lauve, LCSW *St. Joseph's Villa*Discussion on self-care, compassion satisfaction, burnout, and secondary traumatic stress at work affect quality of life.
  
- 4:15pm–4:30pm  
Closing Remarks
  - Kimberly Scott *Virginia Department of Health*