



## Fast Track Proposed Regulation Agency Background Document

<b>Agency name</b>	Department of Criminal Justice Services
<b>Virginia Administrative Code (VAC) citation</b>	6VAC20-60
<b>Regulation title</b>	Rules Relating to Compulsory Minimum Training for Dispatchers
<b>Action title</b>	Dispatcher Training Rules
<b>Date this document prepared</b>	04/01/2009

This information is required for executive branch review and the Virginia Registrar of Regulations, pursuant to the Virginia Administrative Process Act (APA), Executive Orders 36 (2006) and 58 (1999), and the *Virginia Register Form, Style, and Procedure Manual*.

### Brief summary

*Please provide a brief summary (no more than 2 short paragraphs) of the proposed new regulation, proposed amendments to the existing regulation, or the regulation proposed to be repealed. Alert the reader to all substantive matters or changes.*

There are three areas of proposed change to this regulation. 6VAC20-60-10 changes the numbers of the Dispatcher Curriculum Review Committee from 13 to 9; 6VAC20-60-25 changes approval authority of the performance outcomes from the Criminal Justice Services Board to its standing Committee on Training; and 6VAC20-60-100 is repealed to become consistent with the change in approval authority.

### Statement of final agency action

*Please provide a statement of the final action taken by the agency including (1) the date the action was taken, (2) the name of the agency taking the action, and (3) the title of the regulation.*

The current regulation was adopted by the Criminal Justice Services Board on December 13, 2001.

**Legal basis**

*Please identify the state and/or federal legal authority to promulgate this proposed regulation, including (1) the most relevant law and/or regulation, including General Assembly chapter number(s), if applicable, and (2) promulgating entity, i.e., the agency, board, or person. Describe the scope of the legal authority and the extent to which the authority is mandatory or discretionary.*

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The statutory authority to amend regulations relating to entry-level dispatcher training is set forth by Section 9.1-102(10) of the Code of Virginia (1950) as amended.

**Purpose**

*Please explain the need for the new or amended regulation. Describe the rationale or justification of the proposed regulatory action. Detail the specific reasons the regulation is essential to protect the health, safety or welfare of citizens. Discuss the goals of the proposal and the problems the proposal is intended to solve.*

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The purpose of the amendments are to enable standing committees to function more smoothly to achieve the goals and objectives for which they were created. Conducting annual reviews and adopting updates to training standards for dispatchers directly impacts the safety and welfare of citizens who call 9-1-1.

**Rationale for using fast track process**

*Please explain the rationale for using the fast track process in promulgating this regulation. Why do you expect this rulemaking to be noncontroversial?*

*Please note: If an objection to the use of the fast-track process is received within the 60-day public comment period from 10 or more persons, any member of the applicable standing committee of either house of the General Assembly or of the Joint Commission on Administrative Rules, the agency shall (i) file notice of the objection with the Registrar of Regulations for publication in the Virginia Register, and (ii) proceed with the normal promulgation process with the initial publication of the fast-track regulation serving as the Notice of Intended Regulatory Action.*

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An initial review was done by affected and interested parties and no objections were noted.

**Substance**

*Please briefly identify and explain the new substantive provisions, the substantive changes to existing sections, or both where appropriate. (Provide more detail about these changes in the "Detail of changes" section.)*

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The amended regulation reconstitutes the Dispatcher Curriculum Review Committee from thirteen (13) to nine (9) members due to difficulties in getting a quorum for an annual meeting; transfers approval authority from the Criminal Justice Services Board to the Committee on Training is made due to the desire to have the Committee on Training responsible for changes to all parts of the training standards. Over ten years of experience in working in the current manner strongly suggests all parties would be better served by having the Committee on Training handle all suggested changes to the training standards using the process set up in the rules.; and incorporates the suggestions for change to the on-the-job training requirements proposed by the Dispatcher Curriculum Review Committee.

**Issues**

*Please identify the issues associated with the proposed regulatory action, including:*  
1) the primary advantages and disadvantages to the public, such as individual private citizens or businesses, of implementing the new or amended provisions;  
2) the primary advantages and disadvantages to the agency or the Commonwealth; and  
3) other pertinent matters of interest to the regulated community, government officials, and the public.  
*If there are no disadvantages to the public or the Commonwealth, please indicate.*

The advantages to the public and to the Commonwealth include a simpler, less costly and less time consuming method for changing the performance outcome statement that is part of the training standards. This enables annual updates to be completed more efficiently and provides greater clarity to instructors and recruits involved in 9-1-1 dispatcher training. The safety and welfare of the public is paramount in setting forth training requirements while providing protection from incompetent or unqualified persons from performing dispatcher duties. There are no disadvantages.

**Requirements more restrictive than federal**

*Please identify and describe any requirement of the proposal which is more restrictive than applicable federal requirements. Include a rationale for the need for the more restrictive requirements. If there are no applicable federal requirements or no requirements that exceed applicable federal requirements, include a statement to that effect.*

There are no more restrictive federal requirements related to this regulation. The only area of federal impact is in regard to National Criminal Information Network (NCIC) training and this is unchanged.

**Localities particularly affected**

*Please identify any locality particularly affected by the proposed regulation. Locality particularly affected means any locality which bears any identified disproportionate material impact which would not be experienced by other localities.*

No locality is disproportionately impacted.

**Regulatory flexibility analysis**

*Please describe the agency’s analysis of alternative regulatory methods, consistent with health, safety, environmental, and economic welfare, that will accomplish the objectives of applicable law while minimizing the adverse impact on small business. Alternative regulatory methods include, at a minimum: 1) the establishment of less stringent compliance or reporting requirements; 2) the establishment of less stringent schedules or deadlines for compliance or reporting requirements; 3) the consolidation or simplification of compliance or reporting requirements; 4) the establishment of performance standards for small businesses to replace design or operational standards required in the proposed regulation; and 5) the exemption of small businesses from all or any part of the requirements contained in the proposed regulation.*

There are no alternative regulatory methods. The Code of Virginia mandates that training standards for dispatchers be set by the Criminal Justice Services Board.

**Economic impact**

*Please identify the anticipated economic impact of the proposed regulation.*

<b>Projected cost to the state to implement and enforce the proposed regulation, including (a) fund source / fund detail, and (b) a delineation of one-time versus on-going expenditures</b>	One annual meeting of the Curriculum Review Committee to review and update training standards. Cost would be reduced because of the proposed reduction of committee members from thirteen (13) to (nine). Approximately \$1200 base on past meetings.
<b>Projected cost of the regulation on localities</b>	0
<b>Description of the individuals, businesses or other entities likely to be affected by the regulation</b>	9-1-1 callers
<b>Agency’s best estimate of the number of such entities that will be affected. Please include an estimate of the number of small businesses affected.</b> Small business means a business entity, including its affiliates, that (i) is independently owned and operated and (ii) employs fewer than 500 full-time employees or has gross annual sales of less than \$6 million.	Anyone in Virginia.
<b>All projected costs of the regulation for affected individuals, businesses, or other entities. Please be specific. Be sure to include the projected reporting, recordkeeping, and other administrative costs required for compliance by small businesses.</b>	No costs to call 9-1-1 by individuals, businesses or other entities. This is simply a transfer of authority for approving changes to a performance outcome statement in the training standards.

**Alternatives**

*Please describe any viable alternatives to the proposal considered and the rationale used by the agency to select the least burdensome or intrusive alternative that meets the essential purpose of the action. Also, include discussion of less intrusive or less costly alternatives for small businesses, as defined in §2.2-4007.1 of the Code of Virginia, of achieving the purpose of the regulation.*

There are no alternatives to the current training system in Virginia. It would require a major reorganization of the current delivery of training to develop an alternative method.

**Family impact**

*Please assess the impact of the proposed regulatory action on the institution of the family and family stability including to what extent the regulatory action will: 1) strengthen or erode the authority and rights of parents in the education, nurturing, and supervision of their children; 2) encourage or discourage economic self-sufficiency, self-pride, and the assumption of responsibility for oneself, one's spouse, and one's children and/or elderly parents; 3) strengthen or erode the marital commitment; and 4) increase or decrease disposable family income.*

The impact on the family is the sense of safety and welfare that comes from being able to call 9-1-1 and know that aid will be sent.

**Detail of changes**

*Please detail all changes that are being proposed and the consequences of the proposed changes. Detail all new provisions and/or all changes to existing sections.*

*If the proposed regulation is intended to replace an emergency regulation, please list separately (1) all changes between the pre-emergency regulation and the proposed regulation, and (2) only changes made since the publication of the emergency regulation.*

For changes to existing regulations, use this chart:

<b>Current section number</b>	<b>Proposed new section number, if applicable</b>	<b>Current requirement</b>	<b>Proposed change and rationale</b>
6VAC20-60-10		Dispatcher Curriculum Review Committee Membership set at thirteen (13).	Changes the numbers of the Dispatcher Curriculum Review Committee from 13 to 9 due to difficulty in getting quorums for meetings.
6VAC20-60-25		Criminal Justice Services Board approves changes to performance outcomes.	Changes approval authority of the performance outcomes from the Criminal Justice Services Board to its standing Committee on Training due to interest in having the Committee on Training be responsible for changes to all parts of a training standard
6VAC20-60-100		Follows current requirements.	Changes a number of the performance outcomes due to a review by the Dispatcher Curriculum Review Committee that removes

			some duplications, revises some wording and adds two new outcomes.
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