Appendix D

Contact Note Checklist

Document all contacts made and all activities completed with or on behalf of the child and family.

Conte	onts:
	Ill contact notes:
	Child's first and last name - on the note or the page
	Type of service provided (e.g., service coordination, physical therapy, etc.)
-	Type of contact (e.g., phone, face-to-face, mail, etc.)
	— Date of contact note
二—	Length of the session/contact/activity in minutes
	Date of service/contact (if different than date of note)
戸_	Location/setting in which the service was provided
	Signature of provider (at least first initial and last name; handwritten or electronic, no
	stamp)
	Title of provider
	Date of provider signature (should be date the note was written)
Eor o	contact note on a service session with child and family, must also include:
	Who was present (including child)
	— A narrative that includes the following:
	Information from family/caregiver about what has happened since last session
	including progress on joint plan developed at previous session
	Details of how the provider supported the family/caregiver in a routine or
	activity related to goals and outcomes; strategies practiced and child's
	response.
	Specific examples of how the family/caregiver participated in the
	session including strategies practiced with the child and the child's
	response.
	Ongoing Assessment: documentation of child's skills observed and/or
	reported by family/caregiver including:
	Child's progress in relation to the IFSP outcomes/ short term goals.
	New functional skills (if any) in any of the three global outcome
	areas.
	Documentation of joint planning for implementation of strategies and supports between
	visits during the family/caregiver daily routines and activities
	Plan for next contact
Eor s	service coordination contact note, must also include:
	Short-term Service Coordination goal(s) that is being addressed; progress toward goal(s)
L includ	de the length of the contact or activity (in minutes).
HICIUC	de the length of the contact of activity (in minutes).
Othe	g
	Handwriting is legible
	Language used can be understood by all team members, including the family.
	Events and observations are recorded in a factual, non-judgmental way
	Information is presented in a positive manner
—	Note is completed within 5 business days of contact
=	Errors on handwritten notes are corrected by a single line through incorrect information,
	citing date of the correction and initials of reviser then adding correct information. Errors
	in electronic documentation are corrected by following agency requirements or using
	strike-through and providing the date and initials of the reviser. White-out, or any other
	mans of correction other than that described here, may never be used to shape the
	means of correction other than that described here, may never be used to change the
	contact note.