

## Virginia Board of Pharmacy

### Dispensing Medications to Blind or Low-Vision Patients

In addition to complying with Virginia Code § 54.1-3410.3 and 18VAC110-20-351, pharmacists should refer to the United States Access Board at <https://www.access-board.gov/rx.html> for information regarding various delivery methods for providing accessible prescription drug container labels, best practices to use for all formats, and format-specific best practices such as for audible, braille, and large print labels. Pharmacists should ensure patients are counseled in compliance with Virginia Code § 54.1-3319 and in a manner that identifies and aids their understanding of how to properly use the accessible label or other accommodation provided. To assist the pharmacist and patient in determining the appropriate accommodation, a collaborative communication should occur. Additionally, the Board recommends that the pharmacy record the accommodation provided to each patient to ensure that all pharmacy personnel are aware of how to consistently provide patient care to each accommodated patient.

#### **References**

[Va. Code § 54.1-3319](#)

[Va. Code § 54.1-3410.3](#)

18VAC110-20-351

United States Access Board: <https://www.access-board.gov/rx.html>