

Office of Regulatory Management  
Economic Review Form

<b>Agency name</b>	Department of Criminal Justice Services
<b>Virginia Administrative Code (VAC) Chapter citation(s)</b>	6 VAC 20-60
<b>VAC Chapter title(s)</b>	Rules Relating to Compulsory Minimum Training Standards for Dispatchers
<b>Action title</b>	Comprehensive Review and Update of the Compulsory Minimum Training Standards for Dispatchers
<b>Date this document prepared</b>	5/13/2026
<b>Regulatory Stage (including Issuance of Guidance Documents)</b>	Proposed

**Cost Benefit Analysis**

Complete Tables 1a and 1b for all regulatory actions. You do not need to complete Table 1c if the regulatory action is required by state statute or federal statute or regulation and leaves no discretion in its implementation.

Table 1a should provide analysis for the regulatory approach you are taking. Table 1b should provide analysis for the approach of leaving the current regulations intact (i.e., no further change is implemented). Table 1c should provide analysis for at least one alternative approach. You should not limit yourself to one alternative, however, and can add additional charts as needed.

Report both direct and indirect costs and benefits that can be monetized in Boxes 1 and 2. Report direct and indirect costs and benefits that cannot be monetized in Box 4. See the ORM Regulatory Economic Analysis Manual for additional guidance.

**Table 1a: Costs and Benefits of the Proposed Changes (Primary Option)**

(1) Direct & Indirect Costs & Benefits (Monetized)	<p>Direct Costs: There are no direct costs associated with the proposed changes.</p> <p>Indirect Costs: There are no indirect costs associated with the proposed changes.</p> <p>Direct Benefits: There are no direct monetized benefits.</p> <p>Indirect Benefits: There are no indirect monetized benefits.</p>	
(2) Present Monetized Values	Direct & Indirect Costs	Direct & Indirect Benefits
	(a) N/A	(b) N/A
(3) Net Monetized Benefit	None	
(4) Other Costs & Benefits (Non-Monetized)	Non-monetized direct benefits include better trained, more efficient dispatchers (public safety telecommunicators) in the Commonwealth as well as more cohesive training across all the criminal justice professions that DCJS regulates.	
(5) Information Sources	N/A	

**Table 1b: Costs and Benefits under the Status Quo (No change to the regulation)**

(1) Direct & Indirect Costs & Benefits (Monetized)	<p>Direct Costs: There are no direct costs.</p> <p>Indirect Costs: There are no indirect costs.</p> <p>Direct Benefits: There are no direct costs or monetized benefits.</p> <p>Indirect Benefits: There are no indirect costs of monetized benefits.</p>	
(2) Present Monetized Values	Direct & Indirect Costs	Direct & Indirect Benefits
	(a) N/A	(b) N/A
(3) Net Monetized Benefit	None	

(4) Other Costs & Benefits (Non-Monetized)	N/A
(5) Information Sources	N/A

**Table 1c: Costs and Benefits under Alternative Approach(es)**

(1) Direct & Indirect Costs & Benefits (Monetized)	Direct Costs: N/A Indirect Costs: N/A Direct Benefits: N/A Indirect Benefits: N/A	
(2) Present Monetized Values	Direct & Indirect Costs	Direct & Indirect Benefits
	(a) N/A	(b) N/A
(3) Net Monetized Benefit	N/A	
(4) Other Costs & Benefits (Non-Monetized)	N/A	
(5) Information Sources	N/A	

**Impact on Local Partners**

Use this chart to describe impacts on local partners. See Part 8 of the ORM Cost Impact Analysis Guidance for additional guidance.

**Table 2: Impact on Local Partners**

(1) Direct & Indirect Costs & Benefits (Monetized)	Direct Costs: There are no anticipated additional direct costs to local partners as a result of the proposed change. Indirect Costs: There are no anticipated indirect costs to local partners as a result of the proposed change. Direct Benefits: Direct benefits include improved and enhanced training for dispatchers.
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	Indirect Benefits: Indirect benefits from improved training for dispatchers include more efficient assistance to first responders in communities and better service to citizens.	
(2) Present Monetized Values	Direct & Indirect Costs	Direct & Indirect Benefits
	(a) N/A	(b) N/A
(3) Other Costs & Benefits (Non-Monetized)	N/A	
(4) Assistance	N/A	
(5) Information Sources	N/A	

**Impacts on Families**

Use this chart to describe impacts on families. See Part 8 of the ORM Cost Impact Analysis Guidance for additional guidance.

**Table 3: Impact on Families**

(1) Direct & Indirect Costs & Benefits (Monetized)	<p>Direct Costs: There are no direct costs to families in the Commonwealth as a result of the proposed change.</p> <p>Indirect Costs: There are no indirect costs that will impact families in the Commonwealth as a result of the proposed change.</p> <p>Direct Benefits: Direct benefits stem from improved and enhanced training for dispatchers throughout the Commonwealth.</p> <p>Indirect Benefits: The inclusion of legislatively mandated training on Alzheimer’s Disease and dementia would be a particular benefit to those families and individuals impacted by the diseases.</p>	
(2) Present Monetized Values	Direct & Indirect Costs	Direct & Indirect Benefits
	(a) N/A	(b) N/A

(3) Other Costs & Benefits (Non-Monetized)	N/A
(4) Information Sources	N/A

**Impacts on Small Businesses**

Use this chart to describe impacts on small businesses. See Part 8 of the ORM Cost Impact Analysis Guidance for additional guidance.

**Table 4: Impact on Small Businesses**

(1) Direct & Indirect Costs & Benefits (Monetized)	<p>Direct Costs: There are no direct costs to small businesses as a result of the proposed change.</p> <p>Indirect Costs: There are no indirect costs to small businesses as a result of the proposed change.</p> <p>Direct Benefits: There are no direct benefits to small businesses as a result of the proposed change.</p> <p>Indirect Benefits: Indirect benefits to small businesses in Virginia resulting from the proposed change include the probability of enhanced community safety and security due to better trained dispatchers.</p>	
(2) Present Monetized Values	Direct & Indirect Costs	Direct & Indirect Benefits
	(a) N/A	(b) N/A
(3) Other Costs & Benefits (Non-Monetized)	N/A	
(4) Alternatives	N/A	
(5) Information Sources	N/A	