

Terence R. McAuliffe Governor

# VIRGINIA REAL ESTATE BOARD EDUCATION COMMITTEE MEETING MINUTES

Maurice Jones Secretary of Commerce and Trade

Jay W. DeBoer Director

The Real Estate Board Education Committee met on Wednesday, January 21, 2015, at 2:00 p.m. at the Department of Professional & Occupational Regulation in Richmond.

Committee Members present:

Steve Hoover, Chair

Sandee Ferebee Lynn Grimsley Lee Odems

Board Member present:

Joe Funkhouser

Staff Members present:

Jay DeBoer, Director

Mark Courtney, Senior Director

Kevin Hoeft, Education Administrator

The meeting was called to order by Chairman Hoover at 2:05 p.m.

A motion was made and approved unanimously to approve the agenda at  $2:06~\mathrm{p.m.}$ 

The first item on the meeting agenda was:

## Salesperson Pre-License Education & Examination Topics & Content

At its November 19, 2014, meeting, the Real Estate Board (REB) Education Committee asked Board staff to put together a comparison of the real estate salesperson education content areas from the following sources: 1) Virginia Association of Realtors' (VAR) 17 Suggested Examination Topics; 2) The 17 Question Content Areas on the PSI Exams' Salesperson License Examination; and 3) The 25 Required Pre-license Education Subjects in the Board's Regulations. The attached chart provides this comparison.

The Committee noted, as would be expected, there is much overlap in the three content areas. Mr. Courtney summarized the standard license examination development process. First, the license examination vendor sends out a job survey to much or all of the regulated community. Second, the survey responses are categorized into quadrants by their frequency and risk level - that is how often

does a licensee perform a certain task and how does a certain task affect the public health, safety and welfare? High frequency and high risk responses result in a large number of license examination questions, while low frequency and low risk responses result in few license examination questions. Third, the license examination vendor then reviews reference materials to determine which reference materials are required to ensure that prospective salespersons are receiving pre-license instruction that not only covers the high frequency and high risk job tasks, but is more in-depth to provide students with a broad understanding of the profession.

The Committee will continue to examine this subject in future meetings.

The second item on the meeting agenda was:

### Broker Townhall Meetings

At its November 19, 2014, meeting, the Real Estate Board (REB) Education Committee asked for input from Board-certified education providers on whether the Board should conduct mandatory townhall meetings for brokers similar to the townhall meetings conducted by the Maryland Real Estate Commission (MREC). The meetings would be conducted after the new regulations go into effect, and the purpose of the meetings would be to provide Virginia brokers with instruction on the new regulations.

There was some question as to whether the MREC had the authority to make its brokers attend these townhall meetings, but the MREC directed its staff to send all Maryland brokers a letter in March 2014 stating that the meetings were mandatory. MREC staff received many responses from brokers disputing that the meetings were mandatory. The Office of the Virginia Attorney General advised that the Virginia REB does not have the authority to force its brokers to attend mandatory broker townhall meetings.

The MREC held 15 meetings over a period of 15 weeks (one a week) at Maryland community colleges. Maryland has 4300 brokers. About 1500 of these brokers are out-of-state and did not attend a meeting. About 2200 of the 4300 brokers attended one of the 15 town hall meetings. The MREC took no disciplinary action against brokers who did not attend a meeting. The mandatory townhall meeting lasted about two hours and brokers were given three hours of CE credit for attending. It appears these meetings were received well by the brokers who attended.

The Virginia Association of Realtors Board of Directors recommends that if mandatory broker townhall meetings are conducted by the REB, then brokers who attend should receive two hours of Continuing Education (CE) credit.

The Committee agreed that the REB conducting broker townhall meetings would be a good idea and generally helpful, but the REB lacks the authority to require brokers to attend such meetings. Mr. DeBoer explained that a statutory change would be needed to authorize the REB to conduct mandatory townhall meetings and award CE credit to brokers who attend.

The Committee may continue to examine this subject at future meetings.

The third item on the meeting agenda was:

#### Instructor Input for License Examination Review

At its November 19, 2014, meeting, the Real Estate Board (REB) Education Committee asked for input from Board-certified education providers on how the Board can receive input from Board-certified and Board-approved instructors for the purpose of license examination review.

DPOR Examinations Policy #600-03, "Restricted Participation in Examination Development and Review," prohibits instructors regulated by a DPOR policy board from participating in the development or review of examinations used by DPOR - such as the real estate licensing examinations. This restriction helps ensure examination security and integrity, and the DPOR Director may waive this restriction for good cause shown.

The Committee inquired as to whether a Board-certified or Board-approved instructor, although unable to actually participate in license examination workshops, could somehow provide input to the workshop. Mr. Courtney stated that the Board needs to exercise extreme caution so as to ensure that license examination question content would not inappropriately make its way back to an instructor and then into a classroom.

The VAR Board of Directors considered this request and has directed its Professional Development Committee to provide feedback to the REB on this matter.

The fourth item on the meeting agenda was:

# Guidance Document on "Necessity for Written Brokerage Agreements" Changes

At its November 19, 2014, meeting, the Real Estate Board tasked the Education Committee, Board staff and the Attorney General's Office to review and possibly clarify its Guidance Document on the Necessity of Brokerage Agreements.

Board staff met with Attorney General Office staff and Virginia Association of Realtors' (VAR) staff on January 13, 2015, to consider input received from Board members and to discuss this matter.

Mr. Hoover asked Mr. DeBoer to summarize the meeting's results. Mr. DeBoer said that the consensus from the meeting was that it would not be best to make any changes to the Guidance Document at this The new agency law has been in place for over two years now, and, for the most part, licensees understand and are complying with the requirements of the law. There are examples of non-compliance with the new law, but the Board has received very few complaints that licensees are not in compliance with the requirements of the new agency law. Making changes to the Guidance Document now may have the unintended consequence of adding confusion among the licensed population where little confusion currently exists. In addition, one of VAR's top priorities this year is to review comprehensively the Virginia agency law with the outcome possibly being making recommendations for significant changes to agency law for next year's General Assembly session.

The Committee agreed the Guidance Document generally is clear and that licensees across the Commonwealth are complying with its provisions. Changes that could be made to clear up any misunderstanding or misapplication of the Guidance Document would best be done statutorily rather than by the Board.

Deana Wilson of Alpha College of Real Estate indicated that the instructors at her school do not find the Guidance Document to be confusing, but they have found that some brokers disagree with its content and influence their salespersons to this end. Instructors are at times receiving push-back from some brokers and are left in a difficult situation in the classroom.

Other representatives of Board-approved schools indicated that understanding and teaching the Guidance Document is not difficult, but it can be difficult to understand and apply for those licensees who don't already have a firm grasp of agency.

The Committee next considered the education applications on the meeting agenda.

The following actions were taken:

- A. One Proprietary School application was reviewed and approved.
  - 1. Michael J. Bond Realty Inc. Chesapeake, VA Contact Person: Michael J. Bond

B. One hundred and three continuing education course applications were reviewed; of these courses:

Twenty previously-approved applications for continuing education courses offered by approved schools were considered and approved. (Review for Instructor Only)

1. 19908	Virginia 8-Hour Mandatory Topics (On-line), 2 hours Fair Housing, 3 hours Ethics and Standards of Conduct, 1 hour Legal Updates, 1 hour Real Estate Agency, 1 hour Real
2. 19912	Estate Contracts, NVREN (Azmi Alkurd) Buyer Representation in Real Estate (On- line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
3. 19953	Real Estate and Taxes: What Every Agent Should Know (On-line), 4 hours Real Estate Related, Kaplan Real Estate School (F.A.
4. 19954	Daniels) Everyday Ethics in Real Estate (On-line), 4 hours Ethics & Standards of Conduct, Kaplan Real Estate School (F.A. Daniels)
5. 19981	Sustainable Housing and Building Green (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
6. 19982	Risk Management (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
7. 19983	Red Flags Property Inspection Guide (On- line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
8. 19984	Understanding 1031 Tax Free Exchanges (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
9. 19986	Real Estate Market Pulse (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
10. 19987	Mortgage Fraud and Predatory Lending: What Every Agent Should Know (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
11. 19988	Introduction to Commercial Real Estate Sales (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
12. 19989	Know the Code: Real Estate Ethics (On- line), 4 hours Ethics and Standards of Conduct, NVREN (Azmi Alkurd)
13. 19990	Environmental Issues in Your Real Estate Practice (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)
14. 19991	Real Estate and Taxes! What Every Agent Should Know (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)

15. 19992 Property Management and Managing Risk (Online), 4 hours Real Estate Related, NVREN (Azmi Alkurd) 16. 19993 Foreclosures Short Sales REOs and Auctions (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd) Real Estate Finance Today (On-line), 4 17. 19994 hours Real Estate Related, NVREN (Azmi Alkurd) Selling HUD Homes: Increase Your Client's 18. 19995 Options (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd) 19. 19996 VA Mandatory Broker Management and Agent Supervision, (On-line), 8 hours Broker Management, NVREN (Azmi Alkurd) 20. 19997 The Truth about Mold (On-line), 4 hours Real Estate Related, NVREN (Azmi Alkurd)

Eighty-three original applications for continuing education courses offered by approved schools were considered. Sixty-eight of these course applications were approved. Two "Real Estate Related" course applications were not approved for failing to indicate on the application which "Real Estate Related" approved content area is covered in the courses. Three "Real Estate Related" course applications were not approved for not meeting one of the approved "Real Estate Related" course applications were not applications were not approved because the course was providing instruction on subjects in which real estate licensees lack expertise and are, therefore, not qualified to advise the public.

1.	19897	Antitrust and Real Estate, 1 hour Broker	
2.	19899	Management, WAAR Antitrust and Real Estate, 1 hour	
3.	19903	Real Estate Related, WAAR Identifying Structural Deficiencies, 1 hour	
		Real Estate Related, Home Inspection Pros, Inc. (Not approved - Expertise Lacking)	
4.	19904	Spotlight on Decks, 1 hour Real Estate Related, Home Inspection Pros, Inc. (Not	
		approved - Expertise Lacking)	
5.	19909	Air Conditioning for an Older Home, 1 hour	
		Real Estate Related, Home Inspection Pros,	
		<pre>Inc. (Not approved - Expertise Lacking)</pre>	
6.	19910	Wet Basements, 1 hour Real Estate	
		Related, Home Inspection Pros, Inc.	
7.	19911	Carbon Monoxide, 1 hour Real Estate	
		Related, Home Inspection Pros, Inc.	

8.	19913	The Fireplace, 1 hour Real Estate Related, Home Inspection Pros, Inc. (Not
9.	19914	<pre>approved - Expertise Lacking) Electrical Service Size, 1 hour Real Estate Related, Home Inspection Pros, Inc. (Not approved - Expertise Lacking)</pre>
10.	19915	Clandestine Drugs Labs, 1 hour Real Estate Related, Home Inspection Pros, Inc. (Not approved - Expertise Lacking)
11.	19916	Flat Roof Systems, 1 hour Real Estate Related, Home Inspection Pros, Inc.
12.	19917	Real Estate Market Pulse (On-Demand), 3 hours Real Estate Related, Dearborn Financial Publishing, Inc.
13.	19918	Discovering Commercial Real Estate (On-line), 3 hours Real Estate Related, The CE Shop, Inc.
14.	19920	Liens, Taxes and Foreclosure (On-line), 4 hours Real Estate Related, McKissock, LP
15.	19922	SRS - Seller Representative Specialist, 2 hours Ethics and Standard of Conduct, 1 hour Legal Updates, 2 hours Real Estate Agency, 2 hours Real Estate Contracts, 2 hours Real Estate Related, RAR
16.	19923	What Real Estate Professionals Need to Know About FHA (On-line), 4 hours Real Estate Related, McKissock, LP
17.	19924	How to Write a Winning Contract, 2 hours Contracts, Action Real Estate, LLC
18.	19925	How to Write a Winning Contract, 2 hours Broker Management, Action Real Estate, LLC
19.	19926	Going Green, 1 hour Real Estate Related, Home Inspection Pros, Inc.
20.	19927	Identifying Furnace Deficiencies, 1 hour Real Estate Related, Home Inspection Pros, Inc. (Not approved - Expertise Lacking)
21.	19928	Residential Contract Review, 4 Real Estate Related Subjects, MAI Institute
22.	19930	Home Maintenance in Perspective, 1 hour Real Estate Related, Home Inspection Pros, Inc.
23.	19932	How Old is this House?, 1 hour Real Estate Related, Home Inspection Pros, Inc.
24.	19933	Radon, 1 hour Real Estate Related, Home Inspection Pros, Inc.
25.	19934	Renovate, Remodel, Repair, 1 hour Real Estate Related, Home Inspection Pros, Inc.
26.	19935	Preparing for the Unexpected, 1 hour Real Estate Related, Home Inspection Pros, Inc. (Not approved - Expertise Lacking)

27.	19936	Plumbing, 1 hour Real Estate Related, Home
47.	19930	Inspection Pros, Inc.
28.	19937	New Homes - A Closer Look, 1 hour Real
		Estate Related, Home Inspection Pros, Inc.
29.	19938	Grow Houses, 1 hour Real Estate Related,
		Home Inspection Pros, Inc. (Not approved -
	10000	Expertise Lacking)
30.	19939	Hot Water Heat, 1 hour Real Estate Related,
0.1	10010	Home Inspection Pros, Inc.
31.	19940	Mold, 1 hour Real Estate Related, Home
		Inspection Pros, Inc.
32.	19941	How to Overcome Appraisal Challenges, 2
		hours Real Estate Related, The Real Estate
		Academy, Inc.
33.	19943	Mastering the Residential Sales Contract, 2
		hours Real Estate Contracts, MTE Settlement
		Services, LLC
34.	19944	Navigating a Hot Sellers' Market (On-line),
		4 hours Real Estate Related, McKissock, LP
		(Not approved - does not meet an approved
		"Real Estate Related" content area)
35.	19945	Wells and Septic Systems, 1 hour Real
		Estate Related, Home Inspection Pros, Inc.
36.	19946	Indoor Air Quality, 1 hour Real Estate
		Related, Home Inspection Pros, Inc.
37.	19947	New Technologies for the Home, 1 hour Real
		Estate Related, Home Inspection Pros, Inc.
38.	19948	Older Homes, 1 hour Real Estate Related,
		Home Inspection Pros, Inc.
39.	19951	A Home Buyers Guide to Credit Scores (On-
		line), 2 hours Real Estate Related,
		McKissock, LP (Not approved - does not meet
		an approved "Real Estate Related" content
		area)
40.	19957	A Broker's Responsibilities: Supervising
		Agents, Escrow Management, Office
		Procedures, 4 hours Broker Management, RAR
41.	19958	A Broker's Responsibilities: Rules & Regs,
		Listing Office Policies and Grievance
		Process, 4 hours of Broker Management, RAR
42.	19959	Getting Your Contracts Right: The New NVAR
		Contract Form and Best Practices for
		Contract Development, 1 hour Real Estate
		Contracts, 1 hour Real Estate Related, The
		Settlement Group, Inc.
43.	19960	2015 NVAR Form Changes, 1 hour Real Estate
		Contracts, 2 hours Real Estate Related, PDI
44.	19961	Moving Toward Sustainable Housing, 1 hour
•		Real Estate Related, Home Inspection Pros,
		Inc.
		1110.

45.	19962	Termites: Where Are They Now, 1 hour Real Estate Related, Home Inspection Pros, Inc. (Not approved - Expertise Lacking)
46.	19965	Real Estate and Taxes: What every Agent Should Know (On-line), 4 hours Real Estate Related, Dearborn Financial Publishing, Inc.
47.	19966	A Broker's Responsibilities: Supervising Agents, Escrow Management, Audit Procedures, 1 hour Legal Updates, 3 hours Real Estate Related, RAR
48.	19967	A Broker's Responsibilities: Rules & Regs, Listing Office Policies and Grievance Process, 1 hour Real Estate Contracts, 3 hours Real Estate Related, RAR
49.	19968	Update on Consumer Financial Protection Bureau: What Realtors need to know about Integrated Mortgage Disclosure Rule, 1 hour Real Estate Related, The Settlement Group, Inc.
50.	19969	Real Estate Law and Board Regulations, 8 hours Real Estate Related, Towne Realty School of Real Estate
51.	19970	Professional Standards Seminar: Code Enforcement Done Right, 3 hours Ethics and Standards of Conduct, RAR
52.	19971	Toxic Drywall, 1 hour Real Estate Related, Home Inspection Pros, Inc.
53.	19973	Real Estate Safety-Protect Yourself During a Showing (On-line), 3 hours Real Estate Related, McKissock, LP (Not approved - does not meet an approved "Real Estate Related"
54.	19974	<pre>content area) Short Sales and Foreclosures (On-line), 3 hours Real Estate Related, McKissock, LP (Not approved - did not indicate on the application which "Real Estate Related" approved content area is covered)</pre>
55.	19975	Foreign Investment in U.S. Real Estate (Online), 5 hours Real Estate Related, McKissock, LP(Not approved - did not indicate on the application which "Real Estate Related" approved content area is covered)
56.	19976	Real Estate Contracts, 1 hour Real Estate Contracts, Moseley-Dickinson Academy of Real Estate
57.	20008	Safe Real Estate Sales Practice: Avoiding those Common(Sometimes Expensive)

		Transactional Errors, 2 hours Real Estate Related, The Settlement Group
58.	20009	Clearing Title Matters, 2 hours Real Estate Related, Cindy Bishop Worldwide, LLC
59.	20010	Risk Management with the Use of Home Warranty, 1 hour Real Estate Related, Alpha College of Real Estate
60.	20011	Risk Management with the Use of Home Warranty, 2 hours Real Estate Related, Alpha College of Real Estate
61.	20012	Home Energy Audits, 1 hour Real Estate Related, Home Inspection Pros, Inc.
62.	20013	Virginia Real Estate Agency, 1 hour Real Estate Agency, Dulles Area Real Estate School
63.	20014	Real Estate Contracts, 1 hour Real Estate Contracts, Dulles Area Real Estate School
64.	20015	Fair Housing, 2 hours Fair Housing, Dulles Area Real Estate School
65.	20016	Ethics and Standards of Conduct, 3 hours Ethics and Standards of Conduct, Dulles Area Real Estate School
66.	20018	2015 Professional Standards Seminar, 3 hours Ethics and Standards of Conduct, 1 hour Real Estate Related, VAR
67.	20021	Broker Pitfalls and Resources, 2 hours Legal Updates, VAR
68.	20022	Broker Pitfalls and Resources, 2 hours Broker Management, VAR
69.	20023	Real Estate Pitfalls, 4 hours Real Estate Related, Alpha College of Real Estate
70.	20024	The Un-Sick House, 1 hour Real Estate Related, Home Inspection Pros, Inc.
71.	20025	Earnest Money Deposits: Navigating Dangerous Waters, 1 hour Legal Updates, VAR
72.	20026	Fair Housing, 2 hours Fair Housing, Moseley-Dickinson Academy of Real Estate
73.	20027	Earnest Money Deposits: Navigating Dangerous Waters, 1 hour Broker Management, VAR
74.	20028	Understanding the Conventional, FHA and VA Financing Addenda - 2015, 2 hours Real Estate Contracts, MBH Settlement Group, LC
75.	20029	Real Estate Law, Legal Updates and Emerging Trends, 1 hour Legal Updates, Dulles Area Real Estate School
76.	20030	8-Hour Mandated CE Course, 2 hours Fair Housing, 3 hours Ethics and Standards of Conduct, 1 hour Legal Updates, 1 hour Real

		Estate Agency, 1 hour Real Estate
77.	20031	Contracts, PWAR 2015 Residential Sales Contract Addenda, 2 hours Real Estate Contracts, MBH Settlement Group, LC
78.	20032	The Ins and Outs of the New Closing Disclosure, 2 hours Legal Updates, RECA
79.	20033	CFPB and the New Closing Disclosure, 2 hours Real Estate Related, Cindy Bishop Worldwide, LLC
80.	20034	Risk Management, 3 hours Real Estate Related, MBH Settlement Group, LC
81.	20035	Compulsory 2015 Contract Crash Course, 6 hours Real Estate Contracts, MBH Settlement Group, LC
82.	20046	Home Sweet (Second) Home: Vacation, Investment, Luxury Properties (On-line), 6 hours Real Estate Related, CE Shop, Inc.
83.	20047	Sticks & Bricks, 3 hours Real Estate Related, Action Real Estate, LLC
		icense education course applications were these courses:
edu	cation cou	asly-approved applications for post license arses offered by approved schools were ad approved (Review for Instructor Only)
1.	19998	Ethics and Standards of Conduct (On-line), 3 hours Ethics and Standards of Conduct, Academy of Real Estate (William Frost)
2.	19999	Current Industry Issues & Trends (On-line), 2 hours Current Industry Issues & Trends, Academy of Real Estate (William Frost)
3.	20000	Real Estate Law and Board Regulations (On-line), 8 hours Real Estate Law and Board Regulations, Academy of Real Estate (William Frost)
4.	20001	Contract Writing (On-line), 6 hours Contract Writing, Academy of Real Estate (William Frost)
5.	20002	Virginia Agency Law (On-line), 3 hours Agency Law, Academy of Real Estate ( <b>William</b>
6.	20003	Frost) Risk Management (On-line), 3 hours Risk Management, Academy of Real Estate (William Frost)

C.

7. 20004

Frost)

Fair Housing (On-line), 2 hours Fair

Housing, Academy of Real Estate (William

8. 20005 Escrow Requirements (On-line), 3 hours
Escrow Requirements, Academy of Real
Estate (William Frost)

Twelve original applications for post license education courses offered by approved schools were considered and approved.

1.	19931	Contract Review and Writing, 6 hours Contract Writing, MAI Institute
2.	19942	SRS: Seller Representative Specialist, 2 hours Current Industry Issues & Trends, RAR
3.	19977	Professional Standards Seminar: Code Enforcement Done Right, 3 hours Ethics and Standards of Conduct, RAR
4.	20006	Risk Management with The Use of Home Warranty, 2 hours Current Industry Issues &
5.	20007	Trends, Alpha College of Real Estate Clearing Title Matters, 2 hours Current Industry Issues & Trends, Cindy Bishop Worldwide, LLC
6.	20036	The Ins and Outs of the New Closing Disclosure, 2 hours Current Industry Issues and Trends, RECA
7.	20038	Understanding the Conventional, FHA and VA Financing Addenda-2015, 2 hours Current Industry Issues and Trends, MBH Settlement Group, L.C.
8.	20039	2015 Residential Sales Contract Addenda, 2 hours Current Industry Issues and Trends, MBH Settlement Group, LC
9.	20040	Title Insurance and Surveys, 2 hours Current Industry Issues and Trends, MBH Settlement Group, LC
10.	20041	Bankruptcy and Foreclosure, 2 hours Current Industry Issues and Trends, MBH Settlement Group, LC
11.	20042	Compulsory 2015 Contract Crash Course, 6 hours Contract Writing, MBH Settlement Group, LC
12.	20052	CFPB and the New Closing Disclosure, 2 hours Current Industry Issues and Trends, Cindy Bishop Worldwide, LLC

D. Twenty-two pre-licensing instructor applications were reviewed. Twenty-one applications were approved. One applicant was approved on the condition the applicant provides additional information demonstrating expertise in Principles and Practices of Real Estate.

- 1. Georgia S. Hyland
- 2. Stephen W. Smith
- 3. Michael J. Bond
- 4. Nora Rainey
- 5. Michael K. Butters
- 6. Baylee L. Wang
- 7. William Whittman
- 8. Patricia Kline
- 9. Erin L. Newbill
- 10. Lydia A. Zache
- 11. Elizabeth M. W. Johnson
- 12. Kenneth S. Isaacman
- 13. Allene V. Murray
- 14. Jason W. Upp
- 15. James E. Monical
- 16. Yonna E. Smith
- 17. Vancy Soulong expert (Principles) (Approved pending submission of additional information)
- 18. Maude E. Dixon expert (Principles)
- 19. Shannon L. Milligan expert (Principles)
- 20. Karen W. Hall expert (Appraisal, Brokerage,
   Finance, Law, Principles)
- 21. Babur M. Baser expert (Principles)
- 22. Reshawna S. Leaven expert (Principles)
- E. Twelve applications for pre-license education courses offered by approved schools were considered and approved.
  - 1. 19902 45-hour Broker Real Estate Law (Classroom), The Real Estate Academy, Inc.
  - 2. 19905 45-hour Broker Real Estate Brokerage (Classroom), Kirks Institute for Advanced Real Estate Studies
  - 3. 19929 45-hour Broker Real Estate Appraisal (Classroom), The Real Estate Academy, Inc.
  - 4. 19979 60-hour Salesperson Principles and Practices of Real Estate (Classroom), Fairfax County Adult & Community Education
  - 5. 19985 45-hour Broker Real Estate Law (CRP), Peninsula Real Estate School
  - 6. 20043 45-hour Broker Real Estate Brokerage (Classroom), Henderson Professional Development Seminars
  - 7. 20044 60-hour Salesperson Principles and Practices of Real Estate (On-line), The Real Estate Academy, Inc.

- 8. 45-hour Broker Professional Property 20045 Management (Other - CRP), Peninsula Real Estate School 9. 20048 60-hour Salesperson Principles and Practices of Real Estate (CRP), Action Real Estate, LLC 10. 20049 60-hour Salesperson Principles and Practices of Real Estate (CRP), New Star Realty School 11. 20050 60-hour Salesperson Principles and Practices of Real Estate (Class), Key Realty & Investment, Inc. 60-hour Salesperson Principles & Practices 12. 20051 of Real Estate (On-line), Digital Learning Centers
- F. Five continuing and post license education instructor applications to teach previously-approved continuing and post license education courses were considered and approved.
  - 1. Diann G. Burns 19736 (Events of Default and the Earnest Money Deposit), 19735 (Understanding the VA Jurisdictional Addendum), 19364 (Mastering the Regional Sales Contract), MTE Settlement Services, LLC
  - 2. Nancy Garrison 14033 (Agency), 16436 (Buyer Agency and Disclosure Forms), 14056 (Contracts), 13659 (Ethics and Standards of Conduct), 13753 (Fair Housing Practically Speaking), 13925 (Legal Updates & Emerging Trends), 15450 (Offer to Purchase), 16675 (Regional Sales Contract and Objectives), 16438 (Brokerage Relationship Informing the Consumer), 18718 (Current Industry Issues and Trends), 18728 (Contract Writing), 18702 (Keeping the Trust), 18724 (Ethics and Standard of Conduct), 18749 (Risk Management), 18743 (VA Agency Law), 18300 (Fair Housing), 19181 (VA Law: Your License & The RE Board), Long and Foster Institute of Real Estate
  - 3. Laura Farley 19014 (Commissions-Getting Paid the Right Way), 18933 (Commissions-Being Paid the Right Way), 17326/18522 (Disclosure Shall Set You Free), Piedmont School of Real Estate
  - 4. John Moore, Bryan Baker, and Sarah Cox 19457 (Flood 101 Taking the Fear Out of Flood), Long and Foster Institute of Real Estate
  - 5. **T. Stewart Rauch and Stephanie H. Campbell** 19135 (Foreclosures in Virginia), 19148 (Judgments & Liens: A Real Estate Agent's Perspective), 06772 (Describing Real Property), 018124 (10 Things Every Loan Officer Wished Every Realtor Would Know), 19149 (CFPB

Combined Disclosures), 19150 (ALTA's Best Practices), 19146 (1031 Exchanges: What Realtors Need To Know), Old Republic National Title Insurance Company

#### G. Other Business

Mr. DeBoer brought to the Committee's attention that Delegate Stolle introduced in the 2015 General Assembly session HB 2295, a bill requiring one-hour of CE instruction in "Flood Hazard Areas and the National Flood Insurance Program."

#### H. Public Comment

There was no further public comment

The meeting adjourned at 3:41 p.m.

Attachment

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure  Education for Salesperson
The following is a suggested list of topic	NATIONAL PORTION – 80 Questions	18VAC135-20-400. Course content of real
areas in which applicants for a	(REAL ESTATE PRINCIPLES/PRACTICES)	estate principles and practices.
salesperson's license should expect to	CONTENT OUTLINE	The following shall be included in the
have to show broad-based knowledge.		four-semester-hour or six-quarter-hour
The numbers in parenthesis show a range	A. Property ownership (7 items)	course which shall not have less than 60
of the number of questions on the test	1. Classes of property	class hours:
itself in that subject matter area.	a. Real versus personal property	
	b. Defining fixtures	1. Economy and social impact of real
1. The Settlement Process (5-10)	2. Land characteristics and legal	estate
RESPA, CRESPA and the Wet Settlement	descriptions	2. Real estate market and analysis
Act	a. Physical characteristics of land	3. Property rights
The Loan Estimate form and process	b. Economic characteristics of land	4. Contracts
(New CFPB form effective 2015)	c. Types of legal property descriptions	5. Deeds
☑ The Closing Disclosure (New CFPB form	d. Usage of legal property descriptions	6. Mortgages and deeds of trust
effective 2015)	e. Physical descriptions of property and	7. Types of mortgages
☑ Title Insurance and surveys	improvements	8. Leases
Deeds, deeds of trust and other closing	f. Mineral, air and water rights	9. Liens
documents	3. Encumbrances and effects on property	10. Home ownership
	ownership	11. Real property and title insurance
2. Agency and Brokerage (20-25) (Virginia	a. Liens (types and priority)	12. Investment
Specific)	b. Easements and licenses	13. Taxes in real estate
2 Definition	c. Encroachments	14. Real estate financing
Pormation and termination of agency	4. Types of ownership	15. Brokerage and agency contract
and other brokerage relationships	a. Types of estates	responsibilities
Conflicts and how to handle them: dual	b. Forms of ownership	16. Real estate marketing
and designated agency	c. Leaseholds	17. Real property management
Duties of agents representing sellers,	d. Common interest ownership properties	18. Search, examination, and registration
buyers, tenants, landlords	e. Bundle of rights	of title
2 Limited service brokerage		19. Title closing

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure Education for Salesperson
Disclosure of agency relationships	B. Land use controls & regulations (5	20. Appraisal of residential and income
☑ Independent contractor relationships	items)	producing property
and other alternatives to agency	1. Government rights in land	21. Planning subdivision developments
Written brokerage agreements and	a. Property taxes and special assessments	and condominiums
when they should be signed	b. Eminent domain, condemnation,	22. Regulatory statutes
, ,	escheat	23. Housing legislation
3. Contracts (20-25)	c. Police power	24. Fair housing statutes
The elements of contract formation	2. Public controls based in police power	25. Real Estate Board regulations
② Offer and acceptance; counteroffers	a. Zoning and master plans	Statutory Authority
2 Contingencies	b. Building codes	§ 54.1-2105 of the Code of Virginia.
The Statute of Frauds and the	c. Environmental impact reports	
enforceability of contracts	d. Regulation of special land types	
Defenses to contracts	(floodplain, coastal, etc.)	
Breach, default and remedies	3. Regulation of environmental hazards	
Proper use of standard forms; filling out	a. Abatement, mitigation and cleanup	
a contract	requirements	
	b. Restrictions on sale or development of	
4. Property Condition Issues and	contaminated property	
Disclosure (5-10) (Virginia Specific)	c. Types of hazards and potential for agent	
The statutory and regulatory disclosure	or seller liability	
obligations of the listing agent, the	4. Private controls	
buyer's agent and the seller	a. Deed conditions or restrictions for	
The Residential Property Disclosure Act;	specific properties	
stigmatized property; rights and	b. Homeowners association (HOA)	
obligations of the parties; the Disclosure	regulations	
Statement		
Lead paint disclosure and proper use of	C. Valuation and market analysis (8	
the federal Lead Paint Disclosure	items)	
Form	1. Value	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure  Education for Salesperson
② Disclosure of non-property related	a. Market value and market price	<u>Education for Salesperson</u>
issues	b. Value	
☐ Inspections of property	i. Types and characteristics of value	
a mapestions of property	ii. Principles of value	
5. Fair Housing (5-10) (Virginia Specific)	iii. Market cycles and other factors	
	affecting property value	
6. Common Interest Communities (5)	2. Methods of estimating value/appraisal	
(Virginia Specific)	process	
② Disclosure requirements under the	a. Market or sales comparison approach	
Property Owners' Association and	b. Replacement cost or summation	
Condominium Acts	approach	
Contents of the POA information packet	c. Income approach	
and condominium resale	d. Basic appraisal terminology (e.g.,	
certificate	replacement versus reproduction cost,	
Permissible fees and charges	reconciliation, depreciation, kinds of	
② Delivery of documents; methods and	obsolescence)	
timeframes	3. Competitive/Comparative Market	
2 Contractual requirements	Analysis (CMA)	
	a. Selecting and adjusting comparables	
7. Advertising (5-10) (Virginia Specific)	b. Contrast CMA and appraisal	
Definition of advertising	i. Price per square foot	
Disclosures: on-line, print and other	ii. Gross rent and gross income multipliers	
advertising	iii. Capitalization rate	
What may be advertised and how?	4. Appraisal practice; situations requiring	
The content of ads; misleading ads	appraisal by a certified appraiser	
2 Use of social media	D. Financina (Citama)	
O Francis (10.15) (Vincinia Constitution)	D. Financing (6 items)	
8. Escrow (10-15) (Virginia Specific)	1. General concepts	
Earnest money deposits	a. LTV ratios, points, origination fees,	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure  Education for Salesperson
Security deposits     ■ Security deposits	discounts, broker commissions	<u>Luucation for Salesperson</u>
② Other money held for clients	b. Mortgage insurance (PMI)	
© Contract requirements	c. Lender requirements, equity, qualifying	
Payments from escrow	buyers, loan application procedures	
a rayments from escrow	2. Types of loans and sources of loan	
9. Property Leasing and Management (20-	money	
25) (Virginia Specific)	a. Term or straight loans	
☐ Licensing requirements	b. Amortized and partially amortized	
☑ Virginia Residential Landlord Tenant Act;	(balloon) loans	
Virginia Landlord Tenant Act	c. Adjustable rate mortgage (ARM) loans	
Residential leases	d. Conventional versus insured	
Property management agreements	e. Reverse mortgages; equity loans;	
Statutory duties and obligations	subprime and other nonconforming loans	
,	f. Seller/owner financing	
10. Commercial Real Estate (20-25)	g. Primary market	
② Office and retail leases; full service with	h. Secondary market	
CAM; net to triple net	i. Down payment assistance programs	
☑ Sales of office, retail and multi-family	3. Government programs	
properties	a. FHA	
☐ Americans with Disabilities Act;	b. VA	
accessibility issues	c. Other federal programs	
② Environmental issues	4. Mortgages/deeds of trust	
2 Land use issues	a. Mortgage clauses (assumption, due-on-	
Pinancing of the commercial project	sale, alienation, acceleration, prepayment,	
	release)	
11. Real Estate Board Regulations (15-20)	b. Lien theory versus title theory	
(Virginia Specific)	c. Mortgage/deeds of trust and note as	
② Licensure of individuals and companies;	separate documents	
business entity salesperson	5. Financing/credit laws	

VAD C	T A	Board Regulation on Pre-Licensure
VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Education for Salesperson
	a. Lending and disclosures	
Disclosure of interest	i. Truth in lending	
	ii. RESPA	
	iii. Equal Credit Opportunity	
	b. Fraud and lending practices	
Misrepresentation	i. Mortgage fraud	
	ii. Predatory lending practices (risks to	
	clients)	
12. Real Estate Finance (5-10)	iii. Usury lending laws	
	iv. Appropriate cautions to clients seeking	
	financing	
Terms of the note, deed of trust and		
other loan documents	E. General principles of agency (10 items)	
Mortgagee title insurance	1. Nature of agency relationships	
The survey and survey affidavit	a. Types of agents and agencies (special,	
Subordinate financing	general, designated, subagent, etc.)	
Federal loan programs	b. Nonagents (transactional/facilitational)	
	c. Fiduciary responsibilities	
13. Purchase and Sale of Distressed	2. Creation and disclosure of agency and	
Property (10-15)	agency agreements (general, not state	
REO and foreclosure sales	specific)	
Short sales	a. Agency and agency agreements	
② Drafting contracts; contingencies	b. Disclosure when acting as principal or	
Federal tenant-protection statutes	other conflict of interest	
	3. Responsibilities of agent/principal	
14. Real Estate Math (5-10)	a. Duties to client/principal (buyer, seller,	
Simple interest	tenant or landlord)	
	b. Traditional common law agency duties;	
Rents and deposits	effect of dual agency on agent's duties	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure
		Education for Salesperson
2 Prorations (rent, taxes, expenses and	4. Responsibilities of agent to customers	
other items)	and third parties, including disclosure,	
2 Settlement statements	honesty, integrity, accounting for money	
② Net sheets	5. Termination of agency	
② Good faith estimates	a. Expiration	
2 Capitalization	b. Completion/performance	
	c. Termination by force of law	
15. Valuations (5-10)	d. Destruction of property/death of	
2 BPOs and CMAs	principal	
Using comparables	e. Mutual agreement	
② Using income		
Using replacement cost	F. Property condition and disclosures (8	
	items)	
16. New Construction (5-10)	1. Property condition disclosure	
Pricing and marketing	a. Property owner's role regarding	
Negotiating the contract: title issues,	property condition	
locating the lot, schedules for	b. Licensee's role regarding property	
construction and draws, Contractor Board	condition	
contract requirements	2. Warranties	
Mechanics liens	a. Purpose of home or construction	
The draw process (when the owner	warranty programs	
owns the lot and if financing the	b. Scope of home or construction	
construction)	warranty programs	
	3. Need for inspection and	
☐ The walkthrough	obtaining/verifying information	
2 Settlement	a. Explanation of property inspection	
② Post-settlement issues	process and appropriate use	
	b. Agent responsibility to inquire about	
17. Current Legal Issues	"red flag" issues	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure Education for Salesperson
	c. Responding to non-client inquiries 4. Material facts related to property condition or location a. Land/soil conditions b. Accuracy of representation of lot or improvement size, encroachments or easements affecting use c. Pest infestation, toxic mold and other interior environmental hazards d. Structural issues such as roof, gutters, downspouts, doors, windows, foundation e. Condition of electrical and plumbing systems, and of equipment or appliances that are fixtures f. Location within natural hazard or specifically regulated area, potentially uninsurable property g. Known alterations or additions 5. Material facts related to public controls, statutes of public utilities a. Zoning and planning information b. Boundaries of school/utility/taxation districts, flight paths c. Local taxes and special assessments, other liens d. External environmental hazards e. Stigmatized/psychologically impacted property, Megan's Law issues	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure
VAIL Suggestions for Suiceperson Exam	Topic Areas on carrent salesperson Exam	Education for Salesperson
	G. Contracts (11 items)	
	1. General knowledge of contract law	
	a. Requirements for validity	
	b. When contract is considered	
	performed/discharged	
	c. Assignment and novation	
	d. Breach of contract and remedies for	
	breach	
	e. Contract clauses	
	2. Listing agreements	
	a. General requirements for valid listing	
	b. Exclusive listings	
	c. Non-exclusive listings	
	3. Buyer/tenant representation	
	agreements, including key elements and	
	provisions of buyer and/or tenant	
	agreements	
	4. Offers/purchase agreements	
	a. General requirements	
	b. When offer becomes binding	
	(notification)	
	c. Contingencies	
	d. Time is of the essence	
	5. Counteroffers/multiple counteroffers	
	a. Counteroffer cancels original offer	
	b. Priority of multiple counteroffers	
	6. Leases	
	a. Types of leases, e.g., percentage, gross,	
	net, ground	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure
	b. Lease with obligation to purchase or	Education for Salesperson
	lease with an option to purchase of	
	7. Other real estate contracts	
	a. Options	
	b. Right of first refusal	
	H. Transfer of title (5 items)	
	1. Title insurance	
	a. What is insured against	
	b. Title searches, title abstracts, chain of	
	title	
	c. Cloud on title, suit to quiet title	
	2. Deeds	
	a. Purpose of deed, when title passes	
	b. Types of deeds (general warranty,	
	special warranty, quitclaim) and when	
	used	
	c. Essential elements of deeds	
	d. Importance of recording	
	3. Escrow or closing; tax aspects of	
	transferring title to real property	
	a. Responsibilities of escrow agent	
	b. Prorated items	
	c. Closing statements/HUD-1	
	d. Estimating closing costs	
	e. Property and income taxes	
	4. Special processes	
	a. Foreclosure/short sale	
	b. Real estate owned (REO)	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure Education for Salesperson
VAR Suggestions for Salesperson Exam	I. Practice of real estate (12 items)  1. Trust/escrow accounts (general, not state specific)  a. Purpose and definition of trust accounts, including monies held in trust accounts  b. Responsibility for earnest money and other trust monies, including commingling/conversion  2. Federal fair housing laws  a. Protected classes  i. Covered transactions  ii. Specific laws and their effects  b. Compliance  i. Types of violations and enforcement  ii. Exceptions  3. Advertising and technology  a. Incorrect "factual" statements versus "puffing"  i. Truth in advertising  ii. Fair housing issues in advertising  b. Fraud, technology issues  i. Uninformed misrepresentation versus deliberate misrepresentation (fraud)  ii. Technology issues in advertising and marketing	
	4. Agent supervision and broker-associate relationship	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure Education for Salesperson
	a. Liability/responsibility for acts of	
	associated licensees (employees and	
	independent contractors) and unlicensed	
	employees b. Responsibility to train and supervise	
	associated licensees (employees and	
	independent contractors) and unlicensed	
	employees	
	5. Commissions and fees	
	a. Procuring cause/protection clauses	
	b. Referrals and other finder fees	
	6. General ethics	
	a. Practicing within area of competence	
	b. Avoiding unauthorized practice of law	
	7. Antitrust laws	
	a. Antitrust laws and purpose	
	b. Antitrust violations in real estate	
	J. Real estate calculations (6 items)	
	1. Basic math concepts	
	a. Area	
	b. Loan-to-value ratios	
	c. Discount points	
	d. Equity	
	e. Down payment/amount to be financed	
	2. Calculations for transactions, including	
	mortgage calculations	
	3. Property tax calculations	
	4. Prorations (utilities, rent, property	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure Education for Salesperson
	taxes, insurance, etc.) a. Commission and commission splits b. Seller's proceeds of sale c. Transfer tax/conveyance tax/revenue stamps d. Amortization tables e. Interest rates f. Interest amounts g. Monthly installment payments h. Buyer qualification ratios 5. Calculations for valuation a. Competitive/comparative market analyses (CMA) b. Net operating income c. Depreciation d. Capitalization rate e. Gross rent and gross income multipliers (GRM, GIM)	
	K. Specialty areas (2 items)  1. Subdivisions, including development-wide CC&Rs  2. Commercial, industrial and income property  a. Trade fixtures  b. Accessibility  c. Tax depreciation  d. 1031 exchanges  e. Trust fund account for income property	

VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Board Regulation on Pre-Licensure  Education for Salesperson
	STATE PORTION – 40 Questions (VIRGINIA STATE REAL ESTATE LAWS AND REAL ESTATE BOARD RULES)	
	The State Real Estate Laws and Real Estate Board Rules include knowledge of state legislation as outlined in the Virginia Revised Statutes and Administrative Codes dealing with real estate licensing. Also included is knowledge of legislation and rules governing license law, transfer taxes, property taxes, and fair housing.	
	A. Licensing [7 items] 1. Qualifications/Requirements a. Broker's Supervisory Requirements b. Disciplinary Procedures and Sanctions i. Improper Dealings ii. Improper Brokerage c. Virginia Real Estate Transaction Recovery Act d. Real Estate Education	
	B. Escrow Accounts [6 items]  C. Disclosure Requirements [9 items]  1. Property Disclosure Form (including	

		Board Regulation on Pre-Licensure
VAR Suggestions for Salesperson Exam	Topic Areas on Current Salesperson Exam	Education for Salesperson
	Chesapeake Bay Act)	
	2. Aircraft Noise/Crash Disclosure	
	3. Septic Disclosure	
	4. Megan's Law	
	5. Stigmatized Properties	
	6. Advertising	
	D. Agency Definitions/Relationships [10	
	items]	
	1. Limited Service	
	2. Disclosure of Agency	
	3. Agency duties	
	4. Designated and Dual Agency	
	E. Virginia Fair Housing Law and	
	Regulations [3 items]	
	F. Specific Acts Pertaining to Real Estate	
	Practice [5 items]	
	1. Virginia Real Estate Time-Share Act and	
	Regulations	
	2. Virginia Condominium Act and	
	Regulations	
	3. Virginia Residential Landlord and	
	Tenant Act	
	4. Virginia Common Interest Communities	
	Act	
	5. Virginia Underground Utility Damage	
	Prevention Act	