

Name of Meeting: Pharmacy Liaison Committee  
Date of Meeting: March 15, 2018  
Length of Meeting: 1:00 PM – 2:39 PM  
Location of Meeting: DMAS 7<sup>th</sup> Floor Training Room

**Committee Members Present:**

William Droppleman, Virginia Association of Chain Drug Stores  
Christina Barrille, Virginia Pharmacists Association (VPhA)  
Alexander M. Macauley, EPIC Pharmacies

**Committee Members Not Present:**

Bill Hancock, Long Term Care Pharmacy Coalition  
Anne Leigh Kerr, PhRMA

**DMAS Attendees:**

Donna Proffitt, Pharmacy Manager  
Keith Hayashi, Pharmacist  
Rachel Cain, PharmD  
Danielle Adeeb, PBM Contract Monitor

MaryAnn McNeil, Pharmacist  
Logan Dickens  
Tom Lawson  
Sandra Brown

**MCO Attendees:**

Javier Menendez, RPh, Va. Premier  
Tim Colligan, RPh, Sentara  
Gabrielle Williams, PharmD, Magellan Health  
Robert Dinwiddie, PharmD, Anthem

Ryan Johnson, United Health Care  
Mike Verba, United Health Care  
Rajeev Verma, United Health Care  
Jeremy Bell, United Health Care  
Robert Coalson, PharmD, Aetna

**Other Attendees:**

Nicole Pugar, William Mullen  
Mark Hickman, CSG/VSHP  
Kate Baker, Virginia Chain Drug Stores  
Robert McClelland, VPhA  
Kim Marsh, Biogen

Jodi Roth, Virginia Chain Drug Stores  
Beth Breedlove, MRx  
Chris Saliba, MRx  
Andrea Hobbs, pharmacy student

**Introductions**

Donna Proffitt welcomed everyone to the meeting and asked everyone in attendance to introduce themselves. Ms. Proffitt requested MaryAnn McNeil, R.Ph., working with the Commonwealth Coordinated Care (CCC) Plus program, share her new role and responsibilities with the Committee.

**Commonwealth Coordinated Care (CCC) Plus Launch and Medallion 4.0 Implementation**

DMAS scheduled this Pharmacy Liaison Committee meeting to discuss the recent launch of the Commonwealth Coordinated Care (CCC) Plus program. CCC Plus is a statewide Medicaid managed long term services and supports program that serves more than 214,000 individuals

with complex care needs, through an integrated delivery model, across the full continuum of care. CCC Plus includes Medicaid members who

- receive Medicare benefits and full Medicaid benefits (dual eligible)
- receive Medicaid long term care services and supports (LTSS) in a facility or through one of the home and community –based waivers
- are eligible in the Aged, Blind and Disabled (ABD) Medicaid coverage groups include ABD individuals enrolled in the Medallion 3.0 program

The CCC Plus regional roll-out began on August 1, 2017 and was completed on January 1, 2018 with the transition of over 100,000 members from Medallion 3.0 and CCC programs. As with any major initiative, it is important that we understand the impact of these changes to the provider and member community.

Ms. Proffitt shared that Virginia is scheduled to launch the Medallion 4.0 program on August 1, 2018. Medallion 4.0 replaces the current Medallion 3.0 program and will cover over 700,000 children, pregnant women and adults.

#### **Major Challenges Identified by Pharmacy Community with CCC Plus Implementation**

Ms. Proffitt thanked the Committee members for reaching out to their contacts or members in the pharmacy community for feedback regarding the CCC Plus program. Since the CCC Plus are enrolled in a Medicaid managed care health plan, DMAS invited the pharmacy directors from each of the health plans to attend this PLC meeting for an open discussion.

Ms. Proffitt shared the Virginia Pharmacists Association's (VPhA) CCC Plus feedback survey results, which included product coverage issues, patient enrollment issues, reimbursement below cost, and call center issues.

A local retail pharmacist shared some of his daily challenges with this new program with the committee and health plans. Sandy Brown provided case management information that will benefit the pharmacy community in assisting their Medicaid members.

This was a constructive meeting that gave all parties an opportunity to discuss successes and challenges associated with this new program. DMAS plans to use the lesson learned from the CCC Plus implementation to the Medallion 4.0 roll-out in an effort to minimize access barriers to medications as members transition between programs and managed care health plans.

#### **Next meeting**

The next PLC Meeting is tentatively scheduled for Tuesday, July 17, 2018 10AM-12PM.

The meeting was adjourned at 2:39 PM.

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