



# COMMONWEALTH OF VIRGINIA

## Meeting of the Virginia Prescription Drug Monitoring Advisory Committee

Perimeter Center, 9960 Mayland Drive, Second Floor  
Henrico, Virginia 23233

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### Agenda of Meeting

*September 17, 2020*

**10:00 AM**

### Virtual Access Only

***\*\*Refer to Page 2 of the Agenda for Meeting Access Information\*\****

#### **Call to Order:** Dr. Gofton

- Welcome
- Virtual Meeting Procedures
- Introductions
- Approval of agenda

#### **Department of Health Professions Report:** Dr. Allison-Bryan

#### **Program Update:**

##### Program Operations: Carolyn McKann

- Compliance update
  - Compliance Tracking
  - Data Quality
  - Common Reporting errors
- Reporting of CBD and THC-A oil dispensing to the PMP

##### Program Analytics: Ashley Carter

- Improving data quality for user accounts
- County level opioid prescription information
- Periodic reports and recent trends during COVID-19

##### Program Director Report: Ralph Orr

- Integration update
- Interoperability
- 2018 SUPPORT Act requirements and PMP

#### **Meeting Dates for 2021:**

**Adjourn** Dr Gofton

**Virginia Prescription Monitoring Program**  
**Instructions for Accessing September 17, 2020 Virtual Advisory Committee**  
**Meeting**

- **Access:** Perimeter Center building access remains restricted to the public due to the COVID-19 pandemic. To observe this virtual meeting, use one of the options below.
- Please call from a location without background noise.
- Dial (804) 367-4515 to report an interruption during the broadcast.
- FOIA Council *Electronic Meetings Public Comment* form for submitting feedback on this electronic meeting may be accessed at <http://foiacouncil.dls.virginia.gov/sample%20letters/welcome.htm>

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Virginia's  
Prescription Monitoring Program  
or PMP 101

Barbara Allison-Bryan, MD  
Chief Deputy DHP

# PMP 101: the Basics

WHO

WHAT

WHERE

WHY

HOW

# PMP 101: Who

- Program Director: Ralph Orr
- Senior Deputy for Analytics: Ashley Carter
- Operations: Carolyn Mckann
- Vendor: Appriss Health
- NABP: PMPi allows for interstate data sharing
- Advisory **Committee** (§ 54.1-2520E) **YOU** assist in the implementation and evaluation of the PMP
- Advisory **Panel**: (§ 54.1-2523.1A) BOM, BOP, VDH, DMAS, DBHDS advises on criteria for unusual prescribing or dispensing

# PMP 101: Who

- every licensed prescriber in VA has access by virtue of the license
- delegates of prescribers and pharmacists
- investigators for licensing boards
- office of the Medical Examiner
- authorized law enforcement agents
- approved parole and probation officers
- every veterinarian who dispenses an opioid or other covered substance >7days
- every person (or pet) who is dispensed a covered substance has a record of that dispensing in the PMP

# PMP 101: What

- robust data base
- 24/7 record (a list) of dispensed schedules II – V drugs (which now include gabapentin), naloxone, cannabis oils: the dose, the prescriber, the filling pharmacy
- pharmacies & dispensing prescribers report within 24 hours of dispensing; 1 million Rx each month!

## What's not included?

- reporting exemptions include samples, emergencies, administration of covered substances in hospitals or hospice, administration to patients in single source nursing homes, and (currently) federal opioid treatment centers

# PMP 101:Where

## Interoperable

with nearly 40 other states including all of Virginia's border states, D.C., Puerto Rico, and military health facilities

## Integrated

into the EMR workflow of thousands of users; 90% PMP inquiries come from **Gateway Solution** integration

## Accessible

anywhere the authorized user can log in via **AWARxE** platform



# PMP 101: Why

- promotes the appropriate use of controlled substances for legitimate medical purposes
- helps to monitor compliance with a treatment plan
- deters the misuse, abuse, and diversion of controlled substances
- helps law enforcement to identify multiple prescriber use, drug diversion, and illegal prescribing and dispensing
- supports health profession licensing boards in investigations
- allows analysis of data that can help identify trends with specific drugs, geographic regions, patient demographics, and provider demographics

# PMP 101: Why

A maximized PMP could answer or substantiate the answer to 4 important questions:

- Is this patient opioid naïve?
- Is this patient using controlled substances frequently or chronically?
- Is this patient's pattern of controlled substance use concerning?
- Is this patient at risk of overdose and in need of immediate help?

A simple LIST of prescriptions would require analysis to do this & TIME

# PMP 101: How

**NarxCare Enterprise:** Every provider sees the same information regardless of how PMP was accessed. We see **NarxScores**.

3 scores: narcotic, sedative, stimulant

3 digit numbers from 000-999

Last digit represents the number of current prescriptions

First two digits result from a multi-dimensional analysis of the Rx data

- Amount of **Medication**

- ✓ Number of Providers

- ✓ Number of Pharmacies

- ✓ **Concomitant** Medications

- ✓ Overlapping Prescriptions

# PMP 101: How

NarxScores weigh medication used and medication behaviors

- Low Dose + Low Risk Behaviors = Low NarxScore
- Low Dose + Risky Behaviors = Mid-Range NarxScore
- High Dose + Low Risk Behaviors = Mid-Range NarxScore
- High Dose + Risky Behaviors + High NarxScore

Distribution of NarxScores

- 75% <200
- 5% >500
- 1% >650

# The Fourth NarxScore

## Overdose Risk Score

- 3 digits ranging from 000-999
- Highly correlated with risk of unintentional OD death
- Correlated to >5000 OD deaths
- And possibly coming soon: recent incarceration release

# PMP 101: What's Next?

- Emergency Care Coordination Initiative
- continues to expand data analytic capabilities
- continues to increase interoperability with other state PDMPs
- continues to increase PMP integration with EMRs. E-prescribing platforms, and pharmacy software applications

# Looking for more?

- 6 minute NarxCare Tutorial

<https://app.brainshark.com/appriss/NarxCareNavigation?nodesktopflash=1>

- Barbara Allison-Bryan, MD (Chief Deputy DHP)

[barbara.allison-bryan@dhp.Virginia.gov](mailto:barbara.allison-bryan@dhp.Virginia.gov)

- Ralph Orr (Director PMP)

[ralph.orr@dhp.Virginia.gov](mailto:ralph.orr@dhp.Virginia.gov)

# Program Operations: Compliance Update

September 17, 2020



# Tableau Resources Used for Tracking Compliance

## Compliance Dashboard

- Based on data maintained within the AWA<sub>R</sub>x<sub>E</sub> system
- Review and track the submission of prescription records
- Can identify dispensation data and errors

## Data Quality Dashboard

- Review file submissions that exceed current thresholds
- Can identify submitters who most frequently exceed these thresholds

# Compliance Dashboard

## Submission Detail

Dea Number	File	Source File Name	Total Records	Error Records	Error Rate
	8/27/2020	9760542082620.TXT	20	0	0.0%
	8/28/2020	9760542082720.TXT	26	0	0.0%
	8/29/2020	9760542082820.TXT	30	0	0.0%
	8/31/2020	9760542082920.TXT	17	0	0.0%
	9/1/2020	9760542083120.TXT	37	0	0.0%
	9/2/2020	9760542090120.TXT	21	0	0.0%
	9/3/2020	9760542090220.TXT	33	0	0.0%

## Zero Reports

Dea Number	File	Start	End
	12/24/2019	12/22/2019	12/22/2019
	5/11/2020	5/10/2020	5/10/2020
	5/18/2020	5/17/2020	5/17/2020

## Days Missing Submission (Last 30 Days)

Dea Number	Days Missing
	8

## Dispensation Dates

Fill	Sold	Age of Record
8/8/2020	Null	7
8/10/2020	Null	35
8/11/2020	Null	26
8/12/2020	Null	34
8/13/2020	Null	20
8/14/2020	Null	11
8/15/2020	Null	13
8/17/2020	Null	46

## Record Warnings

This represents details from a specific submitter.

# Compliance Dashboard

## Error Detail

Segment	Element	Error Records	Avg. Error Age
Dispensation	days_supply	580	42
	filled_at	70	245
	partial_fill	781	232
	refill_number	1	153
	sold_at	3	98
Drug	product_identifi..	2,725	168
	quantity	161	37
Patient	birthdate	1,617	164
	first_name	495	174

## Error Dispensations

Dea Number	Prescription N..	Element	Message	Fill	Age of Error	
[Redacted]	2013658	birthdate	Birthdate value must be present.	9/27/2019	347	
	6121703	product_identifi..	NDC number is not present	8/21/2020	13	
			NDC number must be a 10 or 11 digit number or a medic..	8/21/2020	13	
			NDC number value must be present.	8/21/2020	13	
			quantity	Quantity value must be present.	8/21/2020	13
	06235894	filled_at	filled_at	Filled at must be newer than written at	4/3/2020	158
			written_at	Written at cannot be a future date	4/3/2020	158
			written_at	Written at must be older than filled at	4/3/2020	158
	02009245	filled_at	filled_at	Filled at must be newer than written at	1/9/2020	218
			written_at	Written at must be older than filled at	1/9/2020	218

- Shows specific error detail
- Frequently the errors represent missing values.

# Data Quality Dashboard

- Made available to the Virginia PMP in July of 2020
- States may set custom thresholds
- Provides detailed contact information for all data submitters
- May be used to identify thresholds to add to CH

# Review of Error Types

1. Data Integrity: This is when the submitter (dispenser) submits the wrong information. Data is submitted but does not exceed the existing thresholds.

Note: These are not identified by the delinquency report but through contacts from prescribers, dispensers or patients themselves.

2. Submission Errors: When incomplete or incorrect data is submitted (or no information is sent). If the majority of the file contains the same error/omission, the entire file may be rejected.

# Sample 1: Tableau Data Quality Dashboard

The dashboard allows the PMP Administrator to select a specific issue and identify all those prescriptions that have met that threshold.

## 1) Select the Issue (Example = Quantity > 5400 units)

Select one to view additional details

Issue Summary	
Number of Records	34,523
Needing correction	27
<input type="radio"/> Future Filled At Flag	0
<input type="radio"/> Neg. Refills	0
<input type="radio"/> Days Supply <= 0 Days	0
<input type="radio"/> Days Supply > 367 Days	10
<input type="radio"/> Quantity <= 0	5
<input type="radio"/> Quantity > 5400ml	0
<input checked="" type="radio"/> Quantity > 5400ea	12
<input type="radio"/> Quantity > 2000g	0
<input type="radio"/> NDC < 10 Char	0
<input type="radio"/> NDC > 11Char	0

## 2) View Specific Details by Prescription Number

Rx#	Animal Name	Narx Label Name	Units	Days Supply	Quantity
04003205	Null	LORAZEPAM ..	each	1	15,000.000
04003329	Null	LORAZEPAM ..	each	3	30,000.000
04003423	Null	LORAZEPAM ..	each	3	30,000.000
04003453	Null	LORAZEPAM ..	each	3	30,000.000
04003841	Null	LORAZEPAM ..	each	2	30,000.000
02006041	Null	OXYCODONE ..	each	1	20,000.000
02006517	Null	MORPHINE S..	each	5	18,000.000
02006526	Null	MORPHINE S..	each	1	18,000.000
02006542	Null	HYDROMOR..	each	3	15,000.000
02006543	Null	HYDROMOR..	each	15	15,000.000
02006590	Null	HYDROMOR..	each	10	30,000.000
04004454	Null	ALPRAZOLA..	each	30	30,000.000

This table also shows the data submitter's name and DEA number.

# Sample 2: Tableau Data Quality Dashboard

**Select Filters**

Written Date (M,Y)  
(All) ▼

Received Date (M,Y) ▾  
(All) ▼

Filled Date (Y,M)  
(All) ▼

DEA#  
FB3 [Redacted]

NPI  
(All) ▼

Pharm. Name  
(All) ▼

## Pharmacy Outreach

Pharm. Name	NPI	DEA#	Contact Name	Pharmacy Contact No.	Pharm. Address	Pharm. Postal Code	Total Issues
<b>Grand Total</b>							27
[Redacted]	Null	FB3	[Redacted]	Null	6900 FOREST AVE	23230	22
[Redacted]	16192227..	FB3	[Redacted]	80489386..	6900 FOREST AVE	23230	5

Allows PMP administrators to search data submitters by DEA number who have been identified as having numerous submission errors and provides contact information for quick outreach

# Top 10 Reporting Errors as of August 2020 (from Compliance Dashboard)

1. Zip code not present
2. City not present
3. Street address not present
4. State not present
5. NDC code incorrect: not a 10 or 11 digit number
6. NDC code not present
7. Product identifier not valid
8. Product identifier not present
9. Partial fill value not present
10. Birth date not present



# Reporting of CBD and THC-A to the Virginia PMP

- The Board of Pharmacy is responsible for the pharmaceutical processor program.
- Beginning on July 1, 2019, pharmaceutical processors were required to report CBD oils and/or THC-A oil dispensing to the Virginia PMP.
- The Virginia PMP and the Board of Pharmacy have worked together to ensure that the reporting of CBD oil/THC-A oil is enabled once dispensing of these products commences.

# Reporting of CBD and THC-A to the Virginia PMP

## Preparation Included:

- Assignment of facility identifiers (in lieu of DEA)
- Registering each pharmaceutical processor (PP) with Clearinghouse, allowing them to report dispensing
- Registering each PP within AWA Rx E to enable compliance tracking
- Assignment of product identifiers (in lieu of NDC codes)
- Revision of the data dispenser guide to accommodate reporting specific to PPs

# Questions?

# PMP ANALYTICS

# Improving data quality for user accounts

- >50,000 Virginia PMP user accounts
  - Professional license number\*
  - DEA number
  - NPI number
  - Healthcare specialty\*
- Began November 2019
- Objectives
  - Improve Prescriber Report distribution
  - Prepare for enabling provider authorization, maintain integrity in access
  - Quantify compliance with registration requirement (*Code of Virginia* § 54.1-2522) by occupation

# Impact: data quality

- Professional license number **36%**
- DEA number **16%**
- NPI number **33%**
- Reduced accounts without any valid identifier by **77%**

## My Profile

[Profile Info](#) [Edit](#)

[Download PDF](#)

Name: Test User (Last Login: 09/13/2020) DOB: 01/01/1978 DEA Number(s): MG1234567 Professional License #: 0101000111	Type: MD	Registration Date: 12/29/2016 Registration Approval Date: 03/03/2020 Employer: DHP 9960 Mayland Drive Henrico, VA 23233 Employer Phone: (804) 367-4566 Employer Fax: Role: Physician (MD, DO)
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### Specialty

Add a Healthcare Specialty \* [Browse All](#)

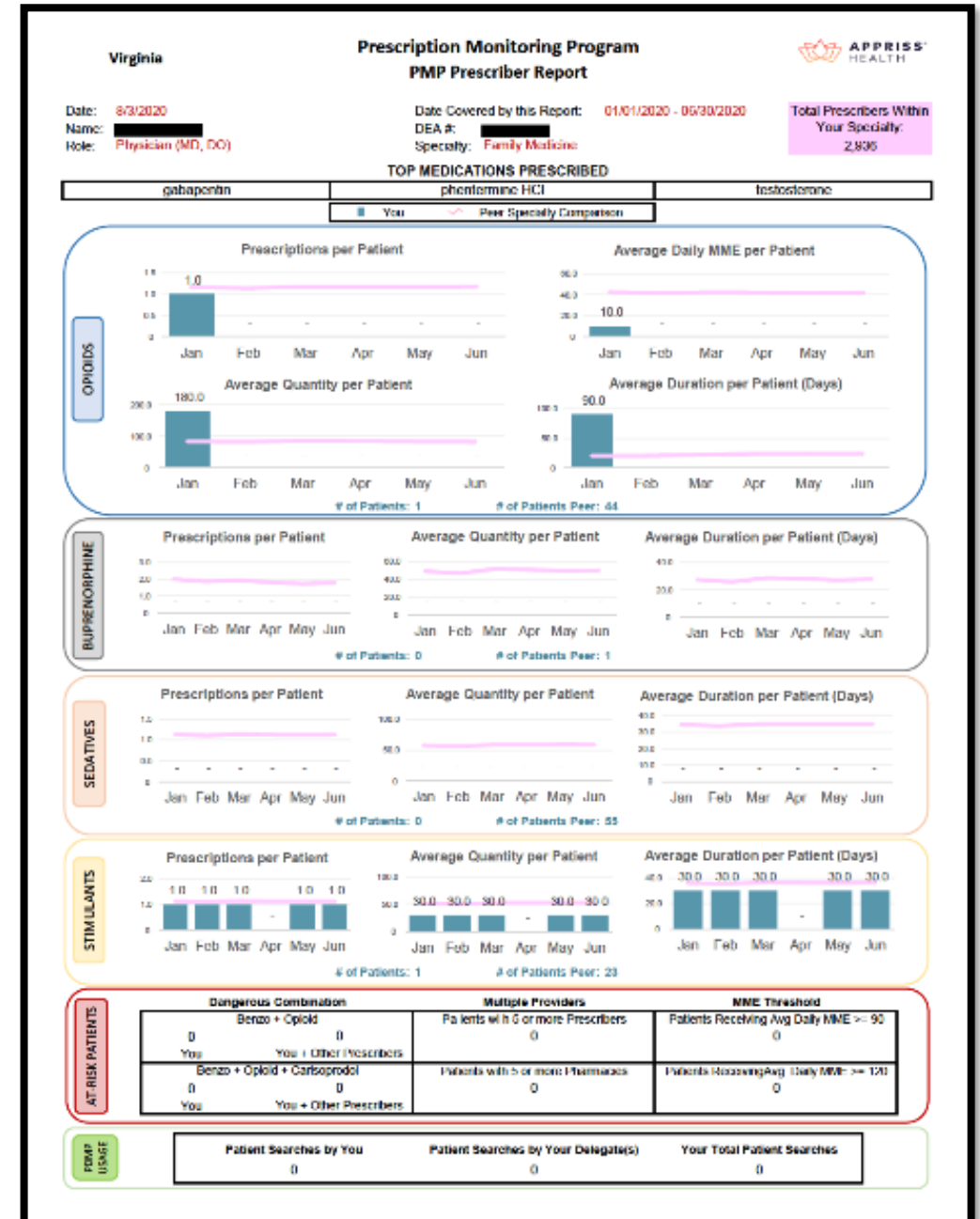
Q Search by keyword (e.g. Allergy, Internal, Sports, Clinical, etc)

★ Designates Primary Specialty

★ Allopathic & Osteopathic Physicians  
Internal Medicine - Infectious Disease

# Impact: Prescriber Report

- Improved Prescriber Report distribution
  - Far more prescribers of opioids than report recipients
  - **36%** increase in prescribers eligible for report



# Compliance by Occupation

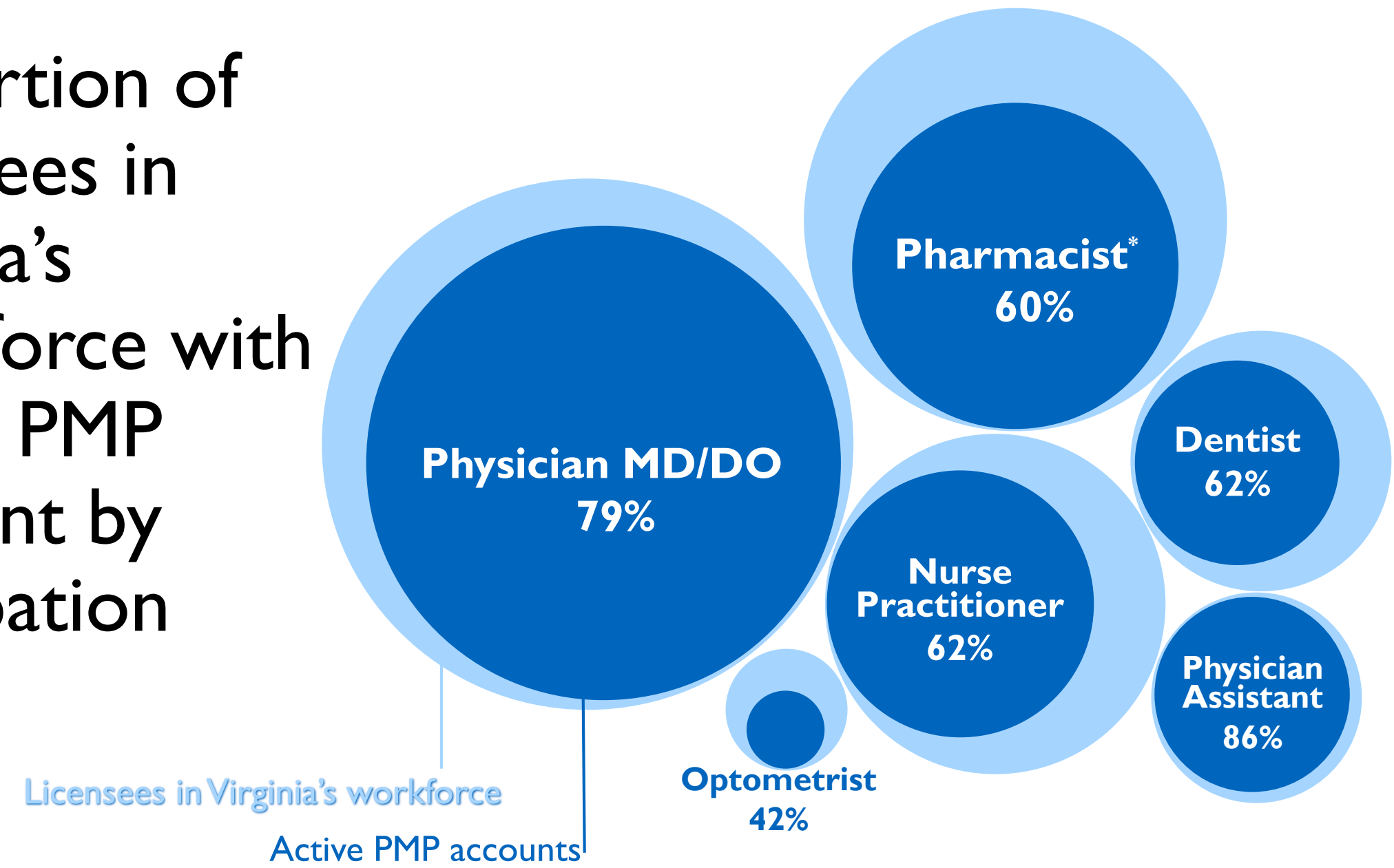
Occupation	Total licensees	Licensees in VA's workforce		Active PMP accounts	
		n	% total	n	% VA's workforce
Physician MD/DO	43,723	25,359	58%	19,632	79%
Pharmacist	15,813	15,813	--*	9,500	60%
Nurse Practitioner	11,953	9,801	82%	6,080	62%
Dentist	7,525	5,644	75%	3,523	62%
Physician Assistant	4,655	3,724	80%	3,205	86%
Optometrist	1,650	1,238	75%	523	42%
<i>Overall</i>	<i>85,319</i>	<i>61,579</i>	<i>72%</i>	<i>42,793</i>	<i>69%</i>

Data as of September 2020

\*Due to licensing of non-resident pharmacies, all pharmacist licensees are included in the Virginia workforce.



# Proportion of Licensees in Virginia's Workforce with Active PMP Account by Occupation



\*Due to licensing of non-resident pharmacies, all pharmacist licensees are included in the Virginia workforce.

# County level opioid prescribing

Opioid prescriptions and attributes by locality of patient residence, 2019												
		Prescriptions				Days Supply			Morphine Milligram Equivalent (MME)		Population estimate	
State/County FIPS	Locality name	Total	Prescription rate per 100 population	Prescription rate per 1,000 population	Prescription rate per capita	Total	Days supplied rate per capita	Average days supplied	Total	MME rate per capita	2018	
51001	Accomack Co.	17,199	53.1	530.6	0.5	330,585	10.2	19	15,127,926	467	32,412	
51003	Albemarle Co.	40,377	37.1	371.4	0.4	589,900	5.4	15	23,706,074	218	108,718	
51005	Alleghany Co.	14,616	98.0	980.3	1	294,450	19.7	20	11,367,641	762	14,910	
51007	Amelia Co.	7,715	59.3	592.8	0.6	131,820	10.1	17	6,170,262	474	13,013	
51009	Amherst Co.	19,081	60.3	602.6	0.6	348,454	11	18	14,196,422	448	31,666	
51011	Appomattox Co.	11,202	70.7	707.2	0.7	190,045	12	17	8,193,625	517	15,841	
51013	Arlington Co.	42,656	18.0	179.6	0.2	553,312	2.3	13	23,621,153	99	237,521	
51015	Augusta Co.	48,269	64.0	639.7	0.6	844,946	11.2	18	38,396,840	509	75,457	
51017	Bath Co.	3,051	71.1	710.8	0.7	60,482	14.1	20	2,388,715	557	4,292	
51019	Bedford Co.	47,089	59.8									
51021	Bland Co.	4,772	75.8									
51023	Botetourt Co.	22,440	67.4									
51025	Brunswick Co.	6,872	41.9									
51027	Buchanan Co.	31,179	146.9									
51029	Buckingham Co.	9,082	53.4									
51031	Campbell Co.	32,291	58.7									
51033	Caroline Co.	17,554	57.0									
51035	Carroll Co.	20,416	68.9									

[DHP Home](#) > [Practitioner Resources](#) > [Prescription Monitoring Program](#) > [Public Resources](#) > [Reports and Statistics](#)

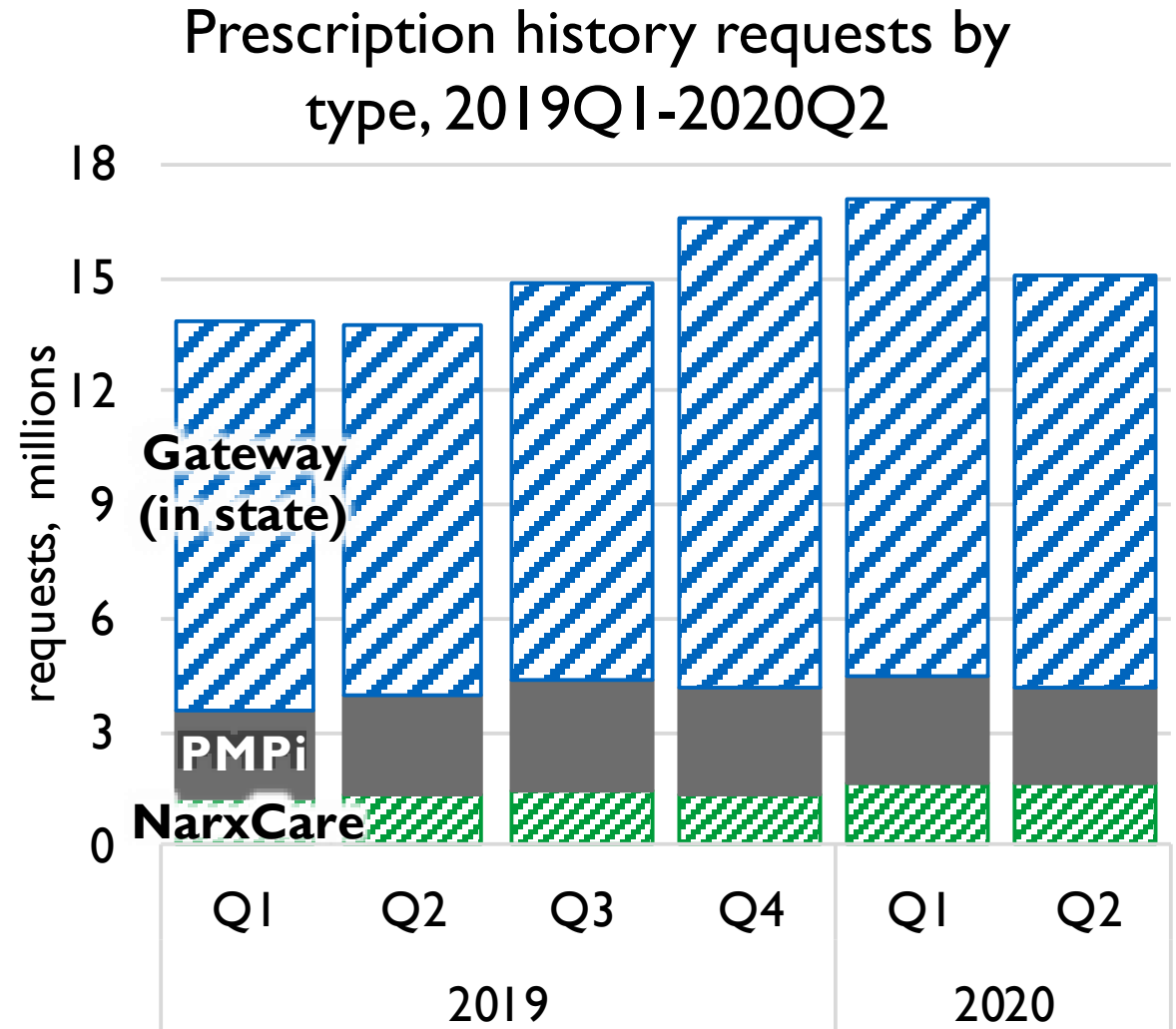
## Virginia Prescription Monitoring Program Reports and Statistics

### New

- [Quarterly Report Quarter 2 2020](#)
- [Opioid Prescriptions by Locality, 2015-2019](#)
- [2019 Annual Report of the Prescription Monitoring Program](#)

# COVID-19 and PMP

- The disruption to the healthcare system due to COVID-19 also impacted observed trends in PMP use and dispensations during 2020Q2 compared to 2020Q1
  - **12%** reduction in PMP requests
  - **13%** decrease in opioid prescriptions



# Drug class

## Percent change by drug class 2019Q1-2020Q2

Opioid\* ↓ 19%

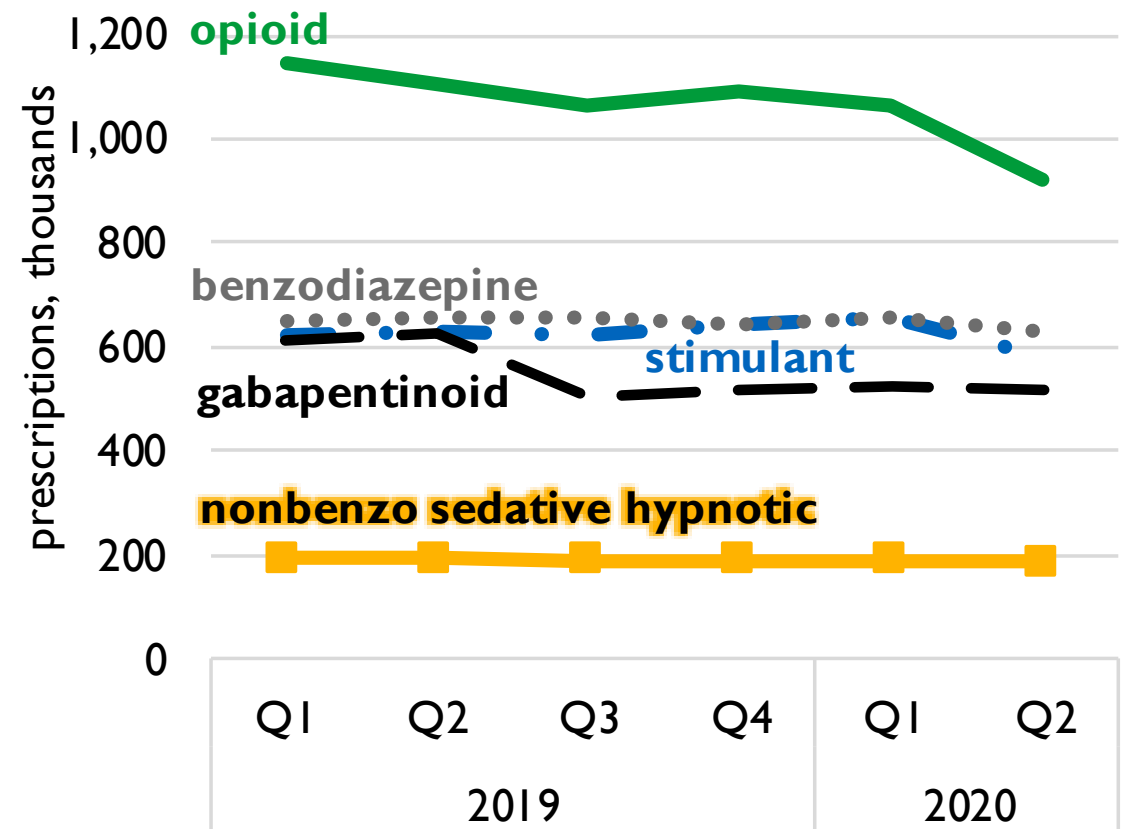
Benzodiazepine ↓ 4%

Stimulant ↓ 6%

Gabapentinoid ↓ 15%

Nonbenzo sedative hypnotics ↓ 5%

Prescriptions dispensed by drug class, 2019Q1-2020Q2

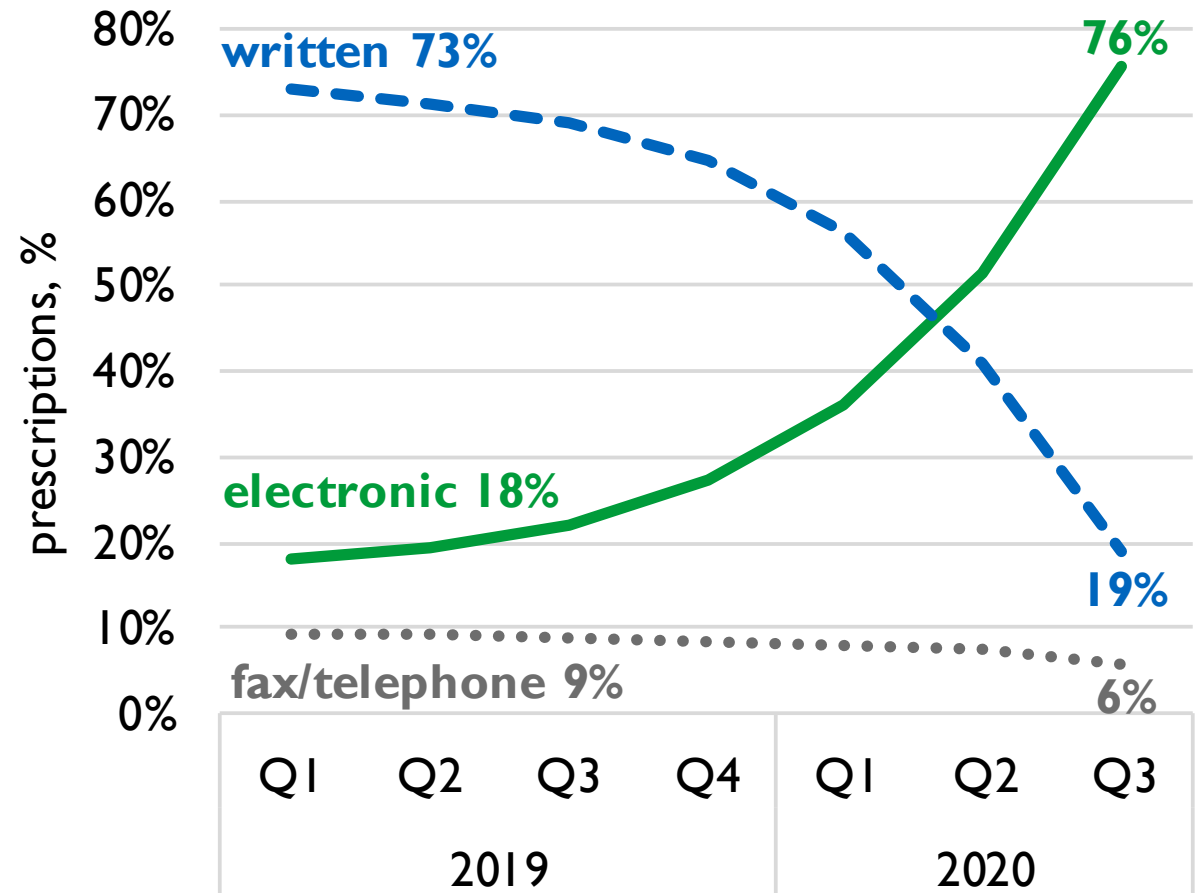


\*All opioids, including drugs not typically used in outpatient settings or otherwise not critical for calculating dosages in MME, such as cough and cold formulas including elixirs, and combination products containing antitussives, decongestants, antihistamines, and expectorants; opiate partial agonists (e.g., buprenorphine) is excluded

# Electronic prescribing for opioids

- As of July 1, 2020 any prescription containing an opioid must be transmitted electronically from the prescriber to the dispenser (*Code of Virginia § 54.1-3408.02*)
- 76% of opioid prescriptions were **electronic** in YTD 2020Q3

Opioid prescriptions by transmission type, 2019Q1-YTD 2020Q3



# Opioid prescriptions exceeding 120 MME/day

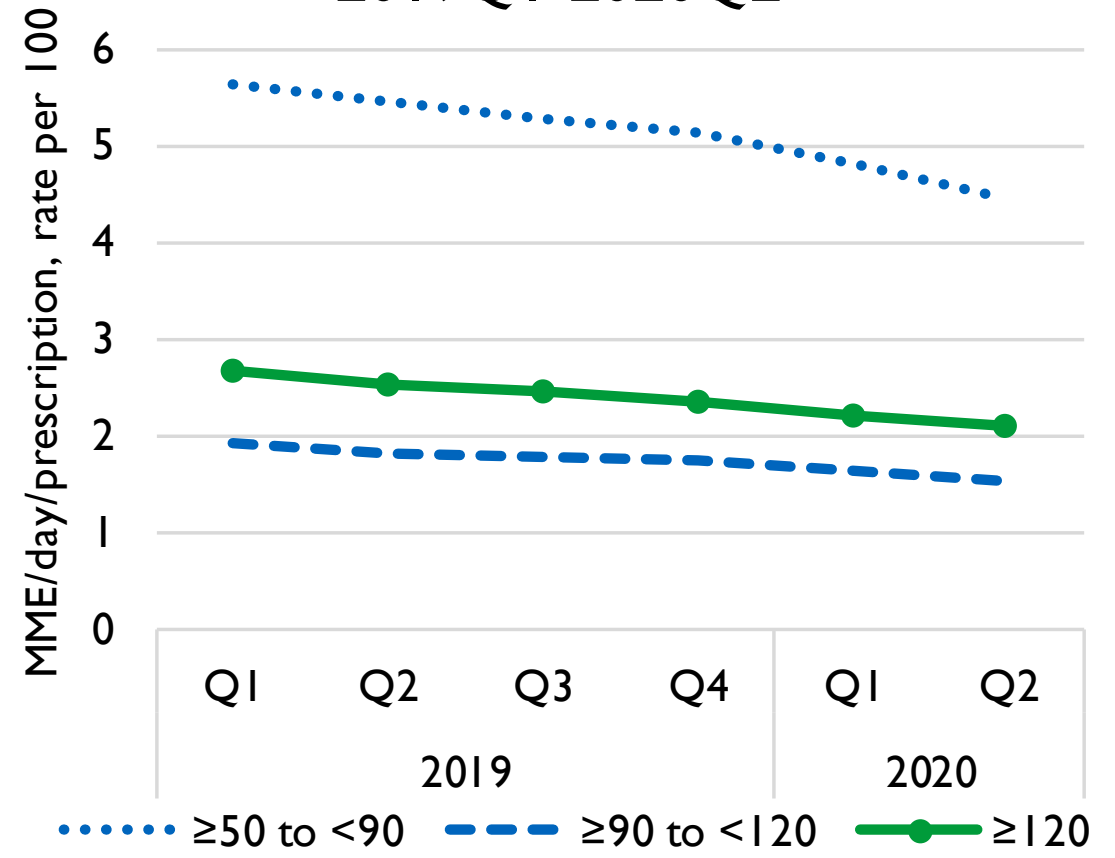
- *Regulations Governing Prescribing of Opioids and Buprenorphine (18VAC85-21-70)*

- Specific requirements of prescribers if exceeding 120 MME/d

- % change, 2019Q1-2020Q2

.....	≥50 to <90	-15%
----	≥90 to <120	-14%
—●—	≥120	<b>-17%</b>

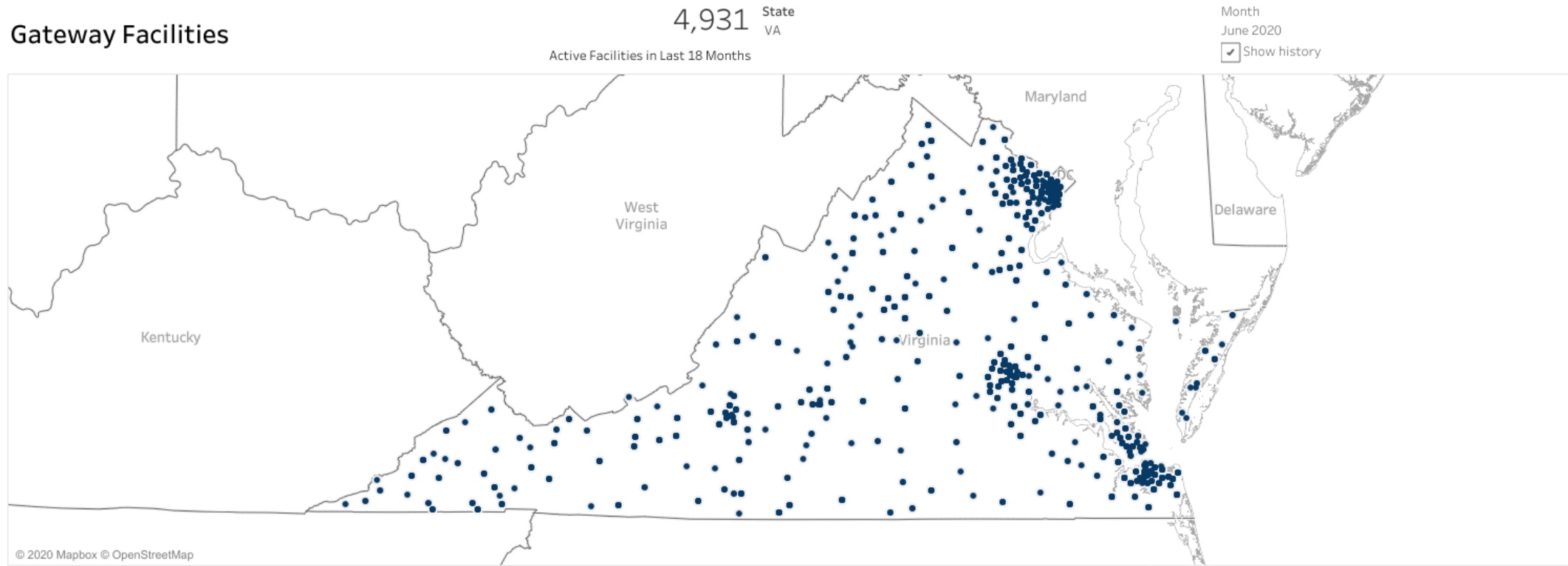
Opioid prescriptions by MME/day, 2019Q1-2020Q2



# Program Director Report

September 17, 2020

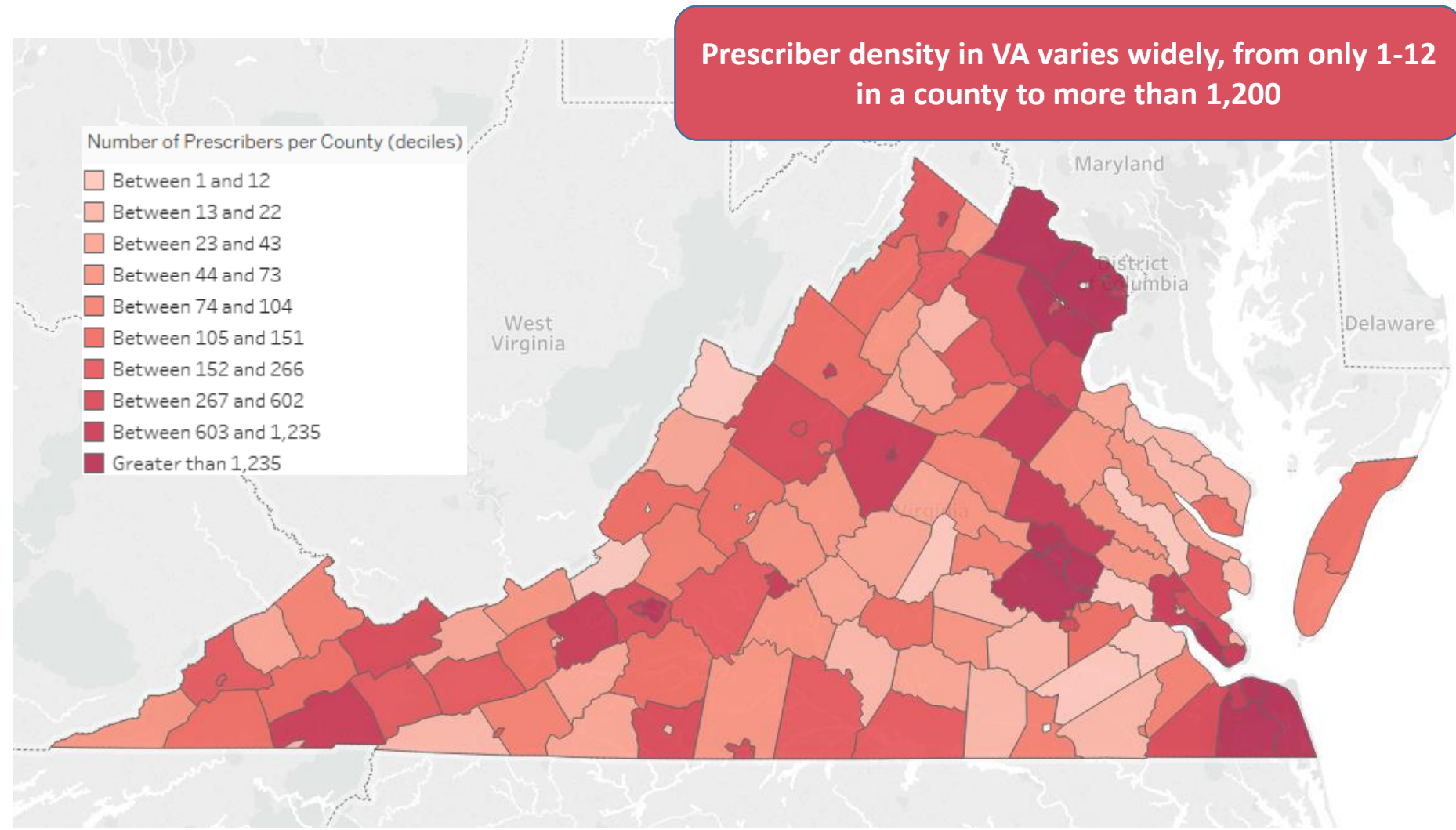
# INTEGRATION MAPPED OUT



Integrated Facilities Include Hospitals, Clinics, Group and Private Physician Practices, Dental Practices, and Retail Pharmacies across the Commonwealth



## Distribution of Virginia PDMP Prescribers

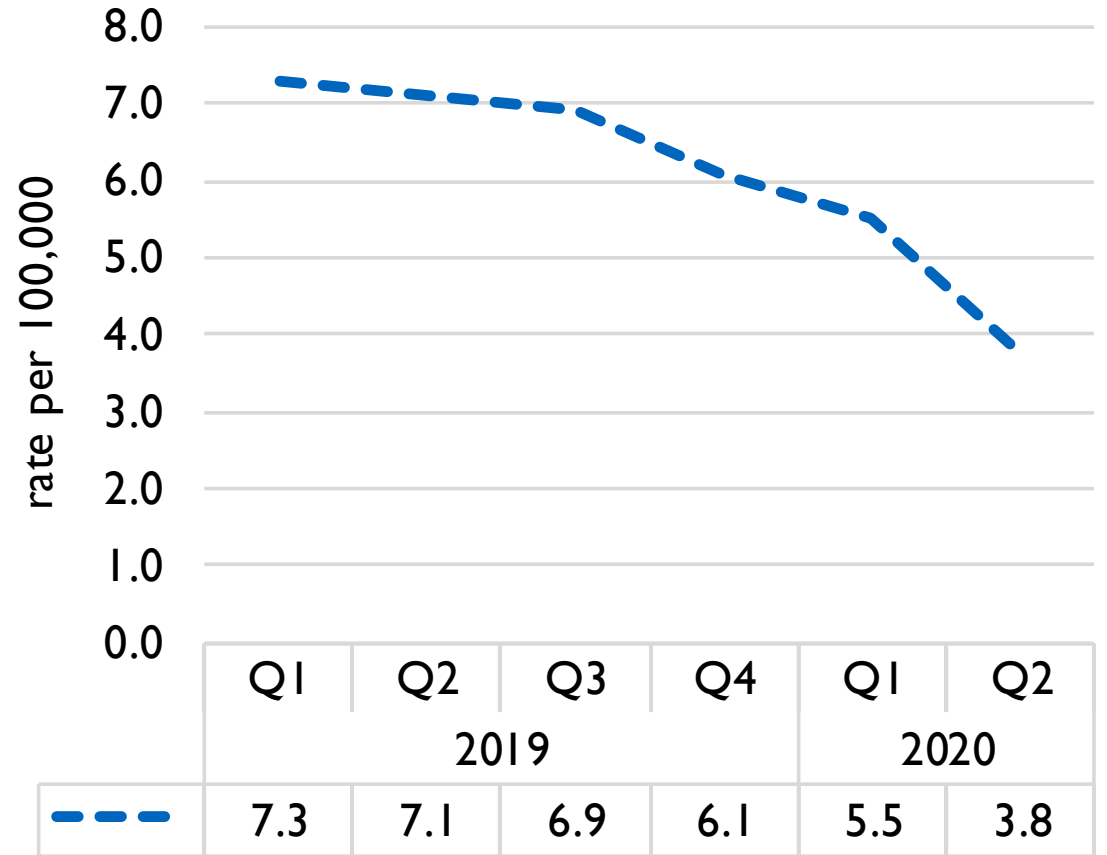


# INTEGRATION NEWS

- Veterans Health Administration (VHA) healthcare facilities will become integrated with all state PMPs early this fall
- Provider Authorization: All prescribers and pharmacists who access PMP data via integration must have a fully activated PMP account as of September 15, 2020

# IMPACT OF INCREASED ACCESS TO PMP: Multiple provider episodes for opioids

- $\geq 5$  prescribers and  $\geq 5$  pharmacies in a 6 month period
- Can be an indicator of doctor shopping and/or inadequate care coordination
- Dropped from 7.3 to 3.8 per 100,000 residents in since 2019Q1



\*CDC-defined opioids, excludes: 1) drugs not typically used in outpatient settings or otherwise not critical for calculating dosages in MME, such as cough and cold formulas including elixirs, and combination products containing antitussives, decongestants, antihistamines, and expectorants; 2) opiate partial agonists (e.g., buprenorphine)



# 2018 SUPPORT ACT REQUIREMENTS

- 10/1/2021: States must require Medicaid providers to check PDMP
- 2024: The 2023 CMS Annual DUR Report will require:
- **(A)** The percentage of covered providers who checked the prescription drug history of a covered individual before prescribing to such individual a controlled substance.
- **(B) Aggregate** trends with respect to prescribing controlled substances such as—
  - **(i)** the number and quantity of daily morphine milligram equivalents prescribed for controlled substances per covered individual; and
  - **(ii)** the types of controlled substances prescribed
  - Other data points to be determined



# Opportunities

The NarxCare platform can display other information designed to further inform treatment and dispensing decisions. Some possibilities include:

- Add overdose reversal information to NarxCare Risk Indicators
- Add certain incarceration data to inform Risk Scores/indicators
- Add additional interactive treatment resource and location information
- Add a Communications Module to NarxCare

# Meeting Dates for 2021

- March 10
- or
- March 24
  
- June 3
- or
- June 16
  
- Adjourn