BOARD FOR HEARING AID SPECIALISTS AND OPTICIANS

TENTATIVE AGENDA

Department of Professional and Occupational Regulation Perimeter Center 9960 Mayland Drive Richmond, Virginia 23233

	BUARD FOR HEARING AID SPECIALISTS AND OPTICIANS	
	TENTATIVE AGENDA	Politi
	August 14, 2024, 9:30 a.m. – Board Room 2, Second Floor	14 POST
	Department of Professional and Occupational Regulation Perimeter Cent 9960 Mayland Drive Richmond, Virginia 23233	Offical
I.	CALL TO ORDER EMERGENCY EVACUATION PROCEDURES APPROVAL OF AGENDA	PAGE
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III.	APPROVAL OF AGENDA A. Board for Hearing Aid Specialists and Opticians Meeting Agenda August 14, 2024	1
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VI.	A. Email From- United Opticians Association concerning press release	10
VII. VIII.	PUBLIC COMMENT PERIOD* TRAINING A. Post-Adjudication and Licensing	
IX.	CASES 1. 2024-01942 Patrice Ayesha Lee Licensing	12
X.	REPORTS A. Licensing Statistics B. Examination Statistics C. Regulatory Report D. Executive Director Report	14 15 17
XI.	OLD BUSINESS	

A. Hearing Aid Specialist Practical Exam

XII. **NEW BUSINESS**

- A. EPICx Update
- B. Board Elections

XIII. **REMINDERS**

A. Next Board Meeting-October 30, 2024

XIV. **ADJOURN**

Jilation or offical Board position *5-minute public comment period, per person, with the exception of any open disciplinary or application files. Persons desiring to attend the meeting and requiring special accommodations/interpretive services should contact the board office at 804-367-8590 at least 10 days prior to the meeting so that suitable arrangements can be made for appropriate accommodation. The Department fully complies with the Americans with Disabilities Act.

2025 MEETING DATES:

er 30,20.

2025 MEETING DA1
February 12, 2025
April 16, 2025
August 13, 2025
October 29, 2°

PERIMETER CENTER CONFERENCE CENTER EMERGENCY EVACUATION OF BOARD AND TRAINING ROOMS

(Script to be read at the beginning of each meeting.)

PLEASE LISTEN TO THE FOLLOWING INSTRUCTIONS ABOUT EXITING THE PREMISES IN THE EVENT OF AN EMERGENCY.

In the event of a fire or other emergency requiring the evacuation of the building, alarms will sound. When the alarms sound, <u>leave the room immediately</u>. Follow any instructions given by Security staff

Board Room 1

Exit the room using one of the doors at the back of the room. Upon exiting the room, turn **RIGHT.** Follow the corridor to the emergency exit at the end of the hall.

Upon exiting the building, proceed straight ahead through the parking lot to the fence at the end of the lot. Wait there for further instructions.

Board Room 2

Exit the room using one of the doors at the back of the room. (Point) Upon exiting the room, turn **RIGHT.** Follow the corridor to the emergency exit at the end of the hall.

Upon exiting the building, proceed straight ahead through the parking lot to the fence at the end of the lot. Wait there for further instructions.

You may also exit the room using the side door, turn **Right** out the door and make an immediate **Left**. Follow the corridor to the emergency exit at the end of the hall.

Upon exiting the building, proceed straight ahead through the parking lot to the fence at the end of the lot. Wait there for further instructions.

Board Rooms 3 and 4

Exit the room using one of the doors at the back of the room. Upon exiting the room, turn **RIGHT.** Follow the corridor to the emergency exit at the end of the hall.

Upon exiting the building, proceed straight ahead through the parking lot to the fence at the end of the lot. Wait there for further instructions.

Training Room 1

Exit the room using one of the doors at the back of the room. Upon exiting the room, turn **LEFT.** Follow the corridor to the emergency exit at the end of the hall.

Upon exiting the building, proceed straight ahead through the parking lot to the fence at the end of the lot. Wait there for further instructions.

Training Room 2

Exit the room using one of the doors at the back of the room. Upon exiting the doors, turn **LEFT.** Follow the corridor to the emergency exit at the end of the hall.

Upon exiting the building, proceed straight ahead through the parking lot to the fence at the end of the lot. Wait there for further instructions.

BOARD FOR HEARING AID SPECIALISTS AND OPTICIANS MINUTES OF MEETING

on and are not to be construed as required inclination of office to be construed as required in the construence of the constr The Board for Hearing Aid Specialists and Opticians met on Wednesday, March 13, 2024, at the Offices of the Department of Professional and Occupational Regulation, Perimeter Center, Board Room 2, 2nd Floor, 9960 Mayland Drive, Richmond, Virginia 23233.

The following members were present for the meeting:

Kristina Green, Chair Debra Ogilvie, AuD, Vice Chair Kaytlyn Young Desire'e Lewis-Nelson Bruce Wagner Pamela Chavis, MD Stacey Brayboy **Judith Canty**

The following members were not present:

Pamela Smith Laura Lee Thompson Erik Meland Michael Armstrong, MD Darla All

DPOR staff present for all, or part of the meeting included:

Brian Wolford, Deputy Director Kelley Smith, Executive Director Tamika Rodriguez, Regulatory Operations Administrator Wendy Duncan, Licensing Operations Administrator Heather Garnett, Administrative Coordinator

A representative from the Office of the Attorney General was not present.

Ms. Green, Chair, determined a quorum present and called the meeting CALL TO ORDER

Ms. Green read the Department of Professional & Occupational Regulations mission and stated Board meeting reminders.

Ms. Smith, Executive Director. evel
procedures for board == Ms. Smith, Executive Director, explained the Emergency Egress

EMERGENCY EGRESS

Board for Hearing Aid Specialists and Opticians Minutes of Meeting March 13, 2024 Page 2 of 4

The Board took the agenda under consideration.

Kation or official Board position APPROVAL OF **AGENDA**

Upon a motion by Ms. Brayboy and seconded by Dr. Chavis the Board voted to approve the agenda.

The members voting 'Aye' were Ms. Green, Dr. Ogilvie, Ms. Young, Mr. Wagner, Dr. Chavis, Ms. Brayboy, and Ms. Canty.

There were no negative votes. The motion carries.

The Board took the minutes from January 10, 2024, Board meeting under consideration.

Upon a motion by Dr. Ogilvie and seconded by Ms. Brayboy the Board voted to approve the minutes.

The members voting 'Aye' were Ms. Green, Dr. Ogilvie, Ms. Young, Mr. Wagner, Dr. Chavis, Ms. Brayboy, and Ms. Canty.

There were no negative votes. The motion carries.

Ms. Smith introduced new board member, Ms. Judith Canty.

NEW BOARD MEMBER INTRODUCTION

There were no public comments...

PUBLIC COMMENT

REPORTS

Ms. Garnett presented the licensing statistics that were provided in the electronic agenda.

Licensing Statistics

Ms. Duncan presented the examination statistics that were provided in the electronic agenda. Ms. Duncan informed the Board an email was received from American Board of Opticianry & National Contact Lens Examiners, Exam Coordinator. The ABO does not have capabilities to track the status if a test taker has passed on their first attempt or repeat attempts.

Examination Statistics

The Board discussed the Hearing Aid Specialist Exam Review Committee.

Ms. Lewis-Nelson arrived at the meeting at 9:45 a.m.

Arrival of Board Member

Board for Hearing Aid Specialists and Opticians Minutes of Meeting March 13, 2024 Page 3 of 4

Ms. Rodriguez presented the current regulatory actions that were Regulatory Report provided in the electronic agenda.

The Board discussed the regulatory report.

REGULATORY ACTION AND BOARD **GUIDANCE**

Ms. Smith presented the Board with amendments to the final draft Approval of Final language to expand training options for applicants.

Language for Amendment to **Expand Training Options for Applicants**

The Board discussed the amendments. The amendments will be incorporated into the proposed language for the general review of hearing aid specialists regulatory action.

Upon a motion by Mr. Wagner and seconded by Dr. Ogilvie the Board voted to approve the final language as amended to expand training options for applicants for regulatory action and general review.

The members voting 'Aye' were Ms. Green, Dr. Ogilvie, Ms. Young, Mr. Wagner, Dr. Chavis, Ms. Brayboy, Ms. Canty and Ms. Lewis-Nelson.

There were no negative votes. The motion carries.

Ms. Green invited all Board members to stay and attend the regulatory and legislative training. Ms. Smith presented the training to the Board.

REGULATORY AND **LEGISLATIVE TRAINING**

Ms. Green reminded the Board of the upcoming new Board member training conference.

REMINDERS

Ms. Green informed the Board the next scheduled Board meetings are March 13, and October 30, 2024.

Next Schedule Board Meeting

There being no further business, the meeting adjourned at 10:30 a.m.

Adjourn

Board for Hearing Aid Specialists and Opticians Minutes of Meeting March 13, 2024 Page 4 of 4

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	is all Board *
Kristina Green, Chair	Nation of office
Kishore S. Thota, Board Secretary	adulati

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BOARD FOR HEARING AID SPECIALISTS AND OPTICIANS CURRICULUM REVIEW COMMITTEE MINUTES OF MEETING

The Board for Hearing Aid Specialists and Opticians, Curriculum Review Committee met on Monday, May 22, 2024, at the Offices of the Department of Professional and Occupational Regulation, 9960 Mayland Drive, 2nd Floor, Board Room 3, Richmond, Virginia.

The following board members of the Curriculum Review Committee were present:

Kristina Green Darla All

The following board members were not present:

Stacey Brayboy Erik Meland Kaytlyn Young

The following DPOR staff present:

Kelley Smith, Executive Director
Tamika Rodriguez, Regulatory Operations Administrator
Wendy Duncan, Licensing Operations Administrator
Heather Garnett, Administrative Coordinator

A representative from the Office of the Attorney General was not present for the meeting.

Kristina Green, Board Chair, called the Board for Hearing Aid Specialists and Opticians, Curriculum Review Committee meeting to order at 9:25 a.m.

Ms. Green read the Department of Professional & Occupational Regulations mission.

Ms. Smith, Executive Director, explained the emergency egress procedure for board room 3.

EMERGENCY

EGRESS

The Committee took the agenda under consideration.

APPROVAL OF
AGENDA

Ms. All motioned to approve, seconded by Ms. Green.

The members voting "yes" were Ms. All and Ms. Green. There were no negative votes. The motion carried.

Kristina Green opened the Public Comment section of the meeting.

PUBLIC
COMMENT

There was no public comment.

Board for Hearing Aid Specialists and Optician Curriculum Review Committee Minutes of Meeting May 22, 2024 Page 2 of 2

And an REVIEW OF CURRICULUM, the position of the related technical instruction and to use the criteria approved by the Board and resubmit their curriculum.

Ms. Green reminded the Committee of the next Board meeting scheduled for April 14, 2024.

There being no further business, Kristina Green adjourned the manner. Aristina Green adjourned the means and the state of the s



UNITED OPTICIANS ASSOCIATION, INC.

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Telephone: 2-OPTICIANS

Press Release

as regulation of official Board position For Immediate Release: EMBARGOED UNTIL July 9, 2024, at 9:30 a,m. EDT

Contact: Nicole McGinnis, Chief Operating Officer American Board of Opticianry & National Contact Lens Examiners (ABO & NCLE) Email: nmcginnis@abo-ncle.org

Naomi Mundy, United Opticians Association Director of Industry Relations, Marketing & Membership (UOA) Email: nmundy@opticians.org

Introducing the United Opticians Association: Complimentary One-Year Membership for All

ABO & NCLE Certificants, Opticians Association of America (OAA) Fellows, OAA Guild Members, and All NFOS Students

Lexington, Kentucky – July 9, 2024 – The American Board of Opticianry & National Contact Lens Examiners (ABO & NCLE) and National Federation of Opticianry Schools are both thrilled to announce the formation of the United Opticians Association (UOA), a groundbreaking international organization dedicated to serving the Spectacle and Contact Lens Optician professions.

The UOA is the result of years of dedicated efforts by leaders across the world of Opticianry to create a unified body that supports and advances the profession in numerous exciting ways. This innovative association brings together national organizations such as the Opticians Association of America, the National Federation of Opticianry Schools, and the Government and Industry Relations expertise of the ABO & NCLE.

To celebrate this momentous occasion, the ABO & NCLE Board and the National Federation of Opticianry Schools are both offering all ABO & NCLE Certificants and current NFOS Students a complimentary one-year membership to the UOA, valued at \$199 and valid through July 1, 2025. This gesture of appreciation is designed to help ABO & NCLE Certificants and NFOS Students take full advantage of the extensive benefits the UOA has to offer.

A United Voice for Opticianry

Ronnie Harbert, the current President of UOA, emphasized the importance of this unification: "By bringing together all of these organizations, we can better spearhead the representation and protection of the opticianry profession. The UOA unites the best of each organization, focusing efforts to provide one United Opticians Association protecting all spectacle and contact lens opticians."

Membership Benefits

The UOA offers an array of benefits tailored to support professional growth, enhance patient care, and ensure members remain at the forefront of the field. Key benefits include:

- Professional Growth and Education: Access to state society meetings, workshops, webinars and leadership conferences. Support for ABO & NCLE Certification, state licensing and educational grants and scholarships.

 Advocacy and Govern
- Advocacy and Government Relations: Representation in legislative and regulatory matters, with efforts to protect and expand the scope of practice for opticians.
- Networking and Community: Opportunities to connect with over 140,000 Spectacle and Contact Lens Opticians and more than 39,000 UOA members. Discounts on conference registration fees and access to industry innovations.
- Support for Research and Innovation: Access to research grants and leading opticianryrelated publications.
- Public Awareness and Outreach: Campaigns to raise the profile of the profession and promote the value of vision care services.
- Exclusive Member Services: Job placement assistance, discounts on optical products, and professional liability insurance.

We invite all ABO & NCLE Certificants and NFOS Students to activate their complimentary membership and join us in this exciting new chapter for the profession. For more information, please visit our membership page at www.opticians.org or contact us at membership@opticians.org.

Together, we can help the world see!

For questions regarding UOA individual membership or membership benefits, please contact: Johnna Little, Director of Membership Administrative and Technical Systems Email: ilittle@opticians.org

For questions regarding UOA industry relations or marketing, please contact: Naomi Mundy, Director of Industry Relations, Marketing & Membership Email: nmundy@opticians.org

For questions regarding UOA Student relations, please contact: Bob Alexander, ABOM, NCLEM, Director of Membership Education Email: balexander@opticians.org

About the United Opticians Association (UOA): The United Opticians Association (UOA) is an international organization formed to support and advance the professions of Spectacle and Contact Lens Opticians. By uniting multiple national organizations, the UOA represents and protects the interests of opticians, fostering collaboration and innovation within the industry.

This press release is under embargo until July 9, 2024, at 9:30 a.m. EDT. For media inquiries, please contact Nicole McGinnis at nmcginnis@abo-ncle.org or Naomi Mundy at nmundy@opticians.org.

Hearing Aid Specialists and Opticians BOARD STATISTICS

Licenses and Temporary	1-1-2023	1-1-2024
Permits Issued	To 12-31-2023	To 7-1-2024
	10 12-31-2023	10 7-1-2024
Hearing Aid Specialist	50	15 Of Office
by Exam		
Hearing Aid Specialist		Hallo
Doctor of Audiology	34	(e ³ 18
Exam Waived		922
Hearing Aid Specialist	11	girule 2
by Reciprocity	11	onstrued as to 18
Hearing Aid Specialist	46	39
Temporary Permits	46	39
Optician by Exam	34	12
Optician by Reciprocity	40	5
CLE by Exam	Oro sion 2 ndo	1
CLE by Reciprocity	Kol diecines State	0
Optician License App	for Otal	
Criminal History Review	0	0
(Pass Matrix)		
3058		
Regulant Populations	12-31-2023	7-1-2024
A ME		
Hearing Aid Specialist	54	69
Temporary Permits	J 4	09
Hearing Aid Specialists	828	877
Opticians	1,730	1,746

Materia

HEARING AID SPECIALISTS

GENERAL EXAM STATISTICS REPORT - PRACTICAL

		TOTAL			FIRST TIM	IE		RE-EXAM	1	TOTAL
EXAM	EXAMS	EXAMS	PERCENT	EXAMS	EXAMS	PERCENT	EXAMS	EXAMS	PERCENT	EXAMINEES
DATE	TAKEN	PASSED	PASSED	TAKEN	PASSED	PASSED	TAKEN	PASSED	PASSED	SCHEDULED
MAY									500	
2024	19	06	37.50%	11	02	18.18%	08	04	50.00%	19

	EXAMS	EXAMS	PERCENT
CONTENT DESCRIPTION	TAKEN	PASSED	PASSED
AUDIOMETRIC	16	80	50.00%
MAINTENANCE AND REPAIR	11	06	54.54%
SPEECH TESTING	14 N	10	71.42%
EARMOLD IMPRESSIONS	ATT 2010 12	10	83.33&

HEARING AID SPECIALISTS

GENERAL EXAM STATISTICS REPORT – WRITTEN

	ics		TOTAL	
EXAM	7,04	EXAMS	EXAMS	PERCENT
DATE	CONTENT DESCRIPTION	TAKEN	PASSED	PASSED
FEB 1,	,0PC			
2024	g Q'			
THROUGH	A.C.			
MARCH	80			
31, 2024	RULES & REGULATIONS	08	07	87.50%
	ILE -THEORY	11	08	72.72%

NOTE: Written Stats for May-June 2024 will be available for the October 30, 2024, Board Meeting.

OPTICIANS STATISTICS REPORT COMPUTER BASE TESTING (CBT)

WRITTEN-ABO EXAMS TAKEN EXAMS PASSED PERCENTAGE PASSED FEBRUARY 2024 05 05 100.00% MARCH 2024 05 04 80.00% APRIL 2024 05 04 80.00% MAY 2024 05 04 80.00% OPTICIAN'S PRACTICAL FEBRUARY 2024 02 01 50.00% MARCH 2024 04 02 50.00% MAY 2024 06 66.66% EXAMS 6/18/2024 RSTARR
MARCH 2024 05 04 80.00% APRIL 2024 03 03 100.00% MAY 2024 05 04 80.00% OPTICIAN'S PRACTICAL FEBRUARY 2024 02 01 50.00% MARCH 2024 04 02 50.00% APRIL 2024 02 00 00.00%
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MAY 2024 06 04 66.66%
EXAMS L'ADDICS TO
6/18/2024 RSTARR

Board for Hearing Aid Specialists and Opticians Current Regulatory Actions as of August 14, 2024

ln	the	Gov	ernoi	r's	Office
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		·	gust 14, 2024	
In the Governor	's Office			De construed as regulation or offical Board position
None				ardpos
In the Secretary	's Office			E STEOLO
None				of Still
At Day autor aut	of Dionoine and	D.,.d+ (DDD) (OA	•	ukation
At Department	ot Planning and	Budget (DPB)/OA	<u>G</u>	5 (e ⁰)
None				Weg or
<u>Public Commen</u>	<u>t:</u>			constitu
None			*0	Se C
Completed Pub	lic Comment and	l awaiting propos	ed regulatory stage	<u>e:</u>
VAC	Stage	Subject Matter	Proposed Stage	Notes
		, discus	sion poendo	
18 VAC 80-20	NOIRA to Proposed	General review of Hearing Aid	Pending Review	A general review of the hearing aid specialists' regulations was necessary
	Stage.	Specialists		due to the Executive Directive
	200	regulations		Number One (2022). The board
	10 Prov			reviewed and ensured the regulations provides minimum burdens on
	Benda are propo			regulants while still protecting the public.
18 VAC 80-30	I ₂ MΩIDΛ +α	General review	Pending Review	A general review of the opticians'
inthis	Proposed Stage.	of Opticians regulations		regulations was necessary due to the Executive Directive Number One
ained.				(2022). The board reviewed and
contained in this				ensured the regulations provides minimum burdens on regulants while
5				still protecting the public.

Completed Public Comment and awaiting final regulatory stage:

VAC	Stage	Subject Matter	Final Stage	Notes
18 VAC 80-20	Proposed to	Amendment	Pending Review	The temporary permit rules were
	Final Stage	to expand		amended in the hearing aid
		training		specialists' regulations. The board
		options for		also created an additional method for
		applicants		qualifying for a hearing aid
				specialists' license.

Withdrawn

VAC 18 VAC 80-30	Stage NOIRA to	Subject Matter Opticians Fee	Date Withdrawn 7/16/24	specialists' license. Notes Amend the opticians regulations to
18 VAC 80 30	Proposed Stage.	Increase	7/10/24	adjust the application, renewal, lat renewal, and reinstatement fees for optician licenses.
Recently effect	<u>ive</u>		ondo renotio	Ó.
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