BOARD FOR HEARING AID SPECIALISTS AND OPTICIANS MINUTES OF MEETING

The Board for Hearing Aid Specialists and Opticians met on Wednesday, August 19, 2015, at the Offices of the Department of Professional and Occupational Regulation, Perimeter Center, Board Room 1, 2nd Floor, 9960 Mayland Drive, Richmond, Virginia 23233. The following members were present for the meeting:

Jon D. Bright
Judith M. Canty
Robert E. Flippin
Mark Grohler
Bonnie Mayhew
Arva B. Priola
Bruce R. Wagner

The following member was not present:

Deborah Bauer-Robertson Pamela S. Chavis, MD Edward L. DeGennaro Eric B. Hecker, PhD L. Frederick Lassen, MD

DPOR staff present for all or part of the meeting included:

Jay W. DeBoer, Director
Mark N. Courtney, Senior Director/Regulatory and Public Affairs
Demetrios J. Melis, Executive Director
Stephen Kirschner, Regulatory Operations Administrator
Tamika Rodriguez, Licensing Operations Administrator
Cathy Clark, Administrative Assistant

A representative from the Office of the Attorney General was present for the meeting.

Elizabeth B. Peay, Assistant Attorney General

Mr. Flippin, Acting Chair, determined that a quorum was present and Call to Order called the meeting to order at 9:14 a.m.

Upon a motion by Mr. Wagner and seconded by Mr. Grohler, the Approval of Agenda Board moved to adopt the agenda.

The members voting 'yes' were Mr. Bright, Ms. Canty, Mr. Flippin, Mr. Grohler, Ms. Mayhew, Ms. Priola, and Mr. Wagner. There were

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no negative votes. The motion passed unanimously.

Upon a motion by Mr. Wagner and seconded by Ms. Canty, the Board voted to approve the minutes of the April 15, 2015 Board meeting.

Approval of Minutes:
April 15, 2015 Board
for Hearing Aid
Specialists and
Opticians Meeting

The members voting 'yes' were Mr. Bright, Ms. Canty, Mr. Flippin, Mr. Grohler, Ms. Mayhew, Ms. Priola, and Mr. Wagner. There were no negative votes. The motion passed unanimously.

Upon a motion by Ms. Canty and seconded by Ms. Mayhew, the Board voted to approve the amended minutes of the April 15, 2015 Ad Hoc Committee meeting.

The members voting 'yes' were Mr. Bright, Ms. Canty, Mr. Flippin, Mr. Grohler, Ms. Mayhew, Ms. Priola, and Mr. Wagner. There were no negative votes. The motion passed unanimously.

Approval of Minutes:
April 15, 2015 Board
for Hearing Aid
Specialists and
Opticians Ad Hoc
Committee on
Optician
Apprenticeships

Mr. Flippin asked for public comments.

Public Comment

Michelle Nelms, Executive Director of the Opticians Association of Virginia, addressed the Board on the subject of assessment of future opticians. Ms. Nelms expressed the Association's recommendations on how best to select a computerized optician practical exam. The Board took Ms. Nelms' comments under advisement.

In the matter of File Number 2015-02282, Eren M. Kelly-Wallace, the Board reviewed the record which consisted of the application file, transcript, exhibits, and the Summary of the Informal Fact-Finding Conference. Eren M. Kelly-Wallace did not appear at the meeting in person, by counsel, or by any other qualified representative.

File Number 2015-02282, Eren M. Kelly-Wallace

Upon a motion by Mr. Bright and seconded by Mr. Grohler, the Board voted to accept the recommendation in the Summary of the Informal Fact-Finding Conference and approve Eren M. Kelly-Wallace's Optician license application.

The members voting 'yes' were Mr. Bright, Ms. Canty, Mr. Flippin, Mr. Grohler, Ms. Mayhew, Ms. Priola, and Mr. Wagner. There were no negative votes. The motion passed unanimously.

In the matter of File Number 2015-02375, Jonathan C. Day, the Board reviewed the record which consisted of the application file, transcript, exhibits, and the Summary of the Informal Fact-Finding

File Number 2015-02375, Jonathan C. Day Board for Hearing Aid Specialists and Opticians Minutes of Meeting August 19, 2015 Page 3 of 6

Conference. Jonathan C. Day appeared at the meeting in person, but did not address the Board.

Upon a motion by Mr. Grohler and seconded by Mr. Wagner, the Board voted to accept the recommendation in the Summary of the Informal Fact-Finding Conference and approve Jonathan C. Day's Hearing Aid Specialist license application.

The members voting 'yes' were Mr. Bright, Ms. Canty, Mr. Flippin, Mr. Grohler, Ms. Mayhew, Ms. Priola, and Mr. Wagner. There were no negative votes. The motion passed unanimously.

Mr. Kirschner reviewed Hearing Aid Specialists and Opticians Statistics licensing and examination statistics with the Board. (See Addendum 1)

Old Business

Mr. Kirschner reported on the three regulatory packages that are Regulations moving through the regulatory process: Fee adjustments for both Hearing Aid Specialists and Opticians; and amended regulations for Hearing Aid Specialists.

All of the regulatory packages are still in Executive Branch review. This review will be followed by a Public Comment period, after which the regulations will come back to the Board for a final review.

Mr. Kirschner reported on the April 15, 2015 meeting of the Ad Hoc Committee on Optician Apprenticeships and the work of the on Optician Committee on amending the "Addendum to the Minimum Standards Apprenticeships of Apprenticeship" and the "Work Processes" and the consideration of Report a change to the apprenticeship hours from a 3-year, 6,000 hour program to a 2-year, 4,000 hour program. Mr. Kirschner stated that progress is continuing, and the Committee will be prepared to bring its recommendations to the full Board in the near future.

Ad Hoc Committee

Mr. Melis reported that the RFP is still open and that the Committee is Optician Practical reviewing information from proposed vendors. Mr. Melis indicated **Exam RFP Status** that January 1, 2016 remains the target date for implementation. Mr. Flippin asked if the Board would be notified when a contract is approved, and Mr. Melis replied that it would.

Mr. Melis initiated a discussion with the Board regarding the Board's approval in December 2013 of the NAO as a provider of related Instruction Update instruction for the Optician Apprenticeship. Mr. Melis informed the

NAO Related

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Board members that the Ad Hoc Committee on Optician Apprenticeships had addressed the matter at its April 15, 2015 meeting and had reached a consensus that the Board's intention when it granted its approval in 2013 was to approve the NAO curriculum as one of several options for related instruction and not as the sole provider.

Upon a motion by Mr. Bright and seconded by Ms. Mayhew, the Board voted to accept the Committee's recommendation to recognize the NAO related instruction as one of the approved curriculums.

The members voting 'yes' were Mr. Bright, Ms. Canty, Mr. Flippin, Mr. Grohler, Ms. Mayhew, Ms. Priola, and Mr. Wagner. There were no negative votes. The motion passed unanimously.

Other Business

Mr. Kirschner discussed the examiner selection procedure for Hearing Hearing Aid Aid Specialist examiners, stating that potential examiners would Specialist submit a written request and his/her qualifications to Board staff for Examination review. Staff would then present the examiner candidates to the Board Examiner Selection for its approval.

Procedure

The Board members viewed a video presentation on the topic of the In Service Training Freedom of Information Act (FOIA) and the responsibilities of Board members regarding information discussed at public meetings, including what constitutes a public meeting of the Board.

Mr. Flippin addressed the possibility of video or audio recordings of A/V Recordings of Board meetings to ensure accuracy in the minutes. Staff informed the Board Meetings Board that the infrastructure of the Board's meeting spaces does not support A/V recordings.

There being no other business to be brought before the Board, Mr. Adjourn Flippin adjourned the meeting at 10:42 a.m.

Eric B. Hecker, PhD

Complaints Closed - Opticians

Addendum 1 – Hearing Aid Specialists and Opticians Board Statistics and Examination Statistics

Hearing Aid Specialists and Opticians BOARD STATISTICS

Licenses & Temporary Permits Issued – 4-1-2015 through 8-15-2015 Hearing Aid Specialists by Exam 22 Hearing Aid Specialists by Reciprocity 0 Hearing Aid Specialists Temporary Permits 24 Optician by Exam 14 Optician by Reciprocity 0 CLE by Exam 1 CLE by Reciprocity 0 Optician License App Criminal History Review (Pass Matrix) 3 Regulant Population as of 8-1-2015 **Hearing Aid Specialist Temp Permits** 72 Hearing Aid Specialists 621 **Opticians** 1901 Complaints - 4-1-2015 through 8-15-2015 New Complaints Received – Hearing Aid Specialists 1 New Complaints Received - Opticians 1 Complaints Pending - Hearing Aid Specialists 0 Complaints Pending - Opticians 0 Complaints Closed - Hearing Aid Specialists 1

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OPTICIANS AND HEARING AID SPECIALISTS EXAMINATION STATISTICS

Opticians Exams	Exams Taken	Exams Passed	Percent Passed
Written – May 2015	06	03	50%
Practical March 13, 2015	06	06	100%
June 19, 2015	06	04	66.66%
Hearing Aid Specialists Exams	Exams Taken	Exams Passed	Percent Passed
Written March 4, 2015 ILE Theory	18	11	61.11%
VA -Rules/Regs	19	18	94.73%
July 8, 2015 ILE Theory	34	16	47.05%
VA – Rules/Regs	29	21	72.41%
Practical February 2, 2015	20	. 14	70%
June 8, 2015	33	18	54.54%

1.	Name:	Jon D. Bright	
2.	Title:	Board Member	
3.	Agency:	Board for Hearing Aid Specialists and Opticians	
4.	Meeting/IFF Date:	August 19, 2015	
5.	I have a personal interest in t	he following transaction:	
	٨	JONE	
	Nature of Personal Interest A	ffected by Transaction:	
	NONE		
		of the following business, profession, occupation or are affected by the transaction:	
	№	NE	
•	I am able to participate in interest.	n this transaction fairly, objectively, and in the public	
	□ I did not participate in the	e transaction.	
6.	1 do not have a personal i	interested in any transactions taken at this meeting.	
	Signature	Date 8/19/15	

1.	Name:	Judith M. Canty
2.	Title:	Board Member
3.	Agency:	Board for Hearing Aid Specialists and Opticians
4.	Meeting/IFF Date:	August 19, 2015
5.	I have a personal interest in the following transaction:	
	Nature of Personal Interest Af	
		of the following business, profession, occupation or are affected by the transaction:
		US ASSOC, OF VIRGINIA
	I am able to participate in interest.	n this transaction fairly, objectively, and in the public
	☐ I did not participate in the	e transaction.
3.	I do not have a personal in	nterested in any transactions taken at this meeting.
	Signature Cauty	8-19-15 Date

1.	Name:	Robert E. Flippin
2.	Title:	Board Chair
3.	Agency:	Board for Hearing Aid Specialists and Opticians
4.	Meeting/IFF Date:	August 19, 2015
5.	I have a personal interest in the following transaction:	
	Nature of Personal Interest At	fected by Transaction:
		of the following business, profession, occupation or are affected by the transaction:
	group, the members of which	are affected by the transaction.
	I am able to participate in interest.	n this transaction fairly, objectively, and in the public
	or I did not participate in the	transaction
	, ,	
6.	☐ I do not have a personal is	nterested in any transactions taken at this meeting.
	1/1/7	O 10 7
	Signature	S-19-20(5 Date

	Name:	Mark C. Grohler
2.	Title:	Board Member
3.	Agency:	Board for Hearing Aid Specialists and Opticians
4.	Meeting/IFF Date:	August 19, 2015
5.	I have a personal interest in the following transaction:	
	Nature of Personal Interest Af	nected by Transaction.
		of the following business, profession, occupation or are affected by the transaction:
	group, the members of which	are affected by the transaction: n this transaction fairly, objectively, and in the public

1.	Name:	Bruce R. Wagner
2.	Title:	Board Member
3.	Agency:	Board for Hearing Aid Specialists and Opticians
4.	Meeting/IFF Date:	August 19, 2015
5.	I have a personal interest in the following transaction:	
	Nature of Personal Interest Af	ffected by Transaction:
	I declare that I am a member of the following business, profession, occupa group, the members of which are affected by the transaction:	
	interest.	n this transaction fairly, objectively, and in the public
	or ☐ I did not participate in the	e transaction.
6.	☐ I do not have a personal	interested in any transactions taken at this meeting.
	Bruu Q W. Signature	8/19/15 Date