
Motor Vehicle Dealer Board Freight Charges/Shipping Charges/Delivery Charges/Destinations Charges

Background

During its review of the 2001 Internet Task Force Report, the 2017 Internet Task Force committee discussed scenarios that involved independent licensed dealers adding the cost of moving a preowned vehicle to the licensed dealer location.

Criteria for Freight, Shipping, Delivery, or Destination Charges

This fee is commonly associated with new vehicles being delivered directly from the manufacturer to the franchise dealership or customer. It is included in the Manufacturer's Suggested Retail Price (MSRP). This fee must be properly disclosed on all advertisements and will appear on the invoice from the manufacturer.

This fee cannot be charged on any preowned vehicle, nor can it be charged to the customer for the movement or transport of the vehicle from another location to the licensed dealership location.

Applicable Laws

§ 46.2-1581. Regulated advertising practices.

§ 46.2-1582. Enforcement: regulations

24VAC22-30 Motor Vehicle Dealer Advertising Practices and Enforcement Regulations

Motor Vehicle Dealer Board Actions:

Advertising Committee Discussion:	November 13, 2017
Advertising Committee Approval:	November 13, 2017
Full Board Discussion:	November 13, 2017
Full Board Approval:	January 8, 2018