## **CHAPTER 745**

# ASSESSMENT IN ADULT CARE RESIDENCES ASSISTED LIVING FACILITIES Part I.

#### Definitions.

## 22 VAC 40-745-10. Definitions.

The following words and terms, when used in this chapter, shall have the following meanings, unless the context clearly indicates otherwise:

"Activities of daily living (ADLs)" means bathing, dressing, toileting, transferring, bowel control, bladder control, and eating/feeding. A person's degree of independence in performing these activities is a part of determining appropriate level of care and services.

"Adult care residence (ACR)" means any place, establishment, or institution, public or private, operated or maintained for the maintenance or care of four or more adults who are aged, infirm, or disabled and who are cared for in a primarily residential setting, except (i) a facility or portion of a facility licensed by the State Board of Health or the Department of Mental Health, Mental Retardation and Substance Abuse Services, but including any portion of such facility not so licensed, and (ii) the home or residence of an individual who cares for or maintains only persons related to him by blood or marriage, and (iii) a facility or any portion of a facility serving infirm or disabled persons between the ages of 18 and 21, or 22 if enrolled in an educational program for the handicapped pursuant to § 22.1-214 of the Code of Virginia, when such facility is

licensed by the Virginia Department of Social Services (DSS) as a child-caring institution under Chapter 10 (§63.1-195 et seq.) of Title 63.1 of the Code of Virginia, but including any portion of the facility not so licensed. Included in this definition are any two or more places, establishments, or institutions owned or operated by a single entity and providing maintenance or care to a combined total of four or more aged, infirm or disabled adults.

"Applicant" means an adult <del>currently residing or planning to reside in an adult care residence</del> assisted living facility.

"Assessment" means a standardized approach using common definitions to gather sufficient information about applicants to and residents of adult care residences assisted living facilities to determine the need for appropriate level of care and services.

"Assessor" means the entity specified in this regulation as qualified to perform assessments and authorize service in an adult care residence.

"Assisted living [care]" means a level of service provided by an adult care residence assisted living facility for adults who may have physical or mental impairments and require at least moderate assistance with the activities of daily living. Moderate assistance means dependency in two or more of the activities of daily living. Included in this level of service are individuals who are dependent in behavior pattern (i.e., abusive, aggressive, disruptive). Within assisted living, there are two payment levels for recipients of an auxiliary grant: regular assisted living and intensive assisted living as defined in regulations promulgated by the Department of Medical Assistance Services.

"Assisted living facility (ALF)" means any [public or private assisted living facility that is required to be licensed as an assisted living facility by the Department of Social Services under § 63.2-1700 et seq.; specifically, any] congregate residential setting that provides or coordinates personal and health care services, 24-hour supervision, and assistance (scheduled and unscheduled) for the maintenance or care of four or more adults who are aged, infirm or disabled and who are cared for in a primarily residential setting, except (i) a facility or portion of a facility licensed by the State Board of Health or the Department of Mental Health, Mental Retardation and Substance Abuse Services, but including any portion of such facility not so licensed; (ii) the home or residence of an individual who cares for or maintains only persons related to him by blood or marriage; (iii) a facility or portion of a facility serving infirm or disabled persons between the ages of 18 and 21, or 22 if enrolled in an educational program for the handicapped pursuant to § 22.1-214, when such facility is licensed by the Department as a children's residential facility under Chapter 17 (§ 63.2-1700 et seq.) of this title, but including any portion of the facility not so licensed; and (iv) any housing project for persons 62 years of age or older or the disabled that provides no more than basic coordination of care services and is funded by the U.S. Department of Housing and Urban Development, by the U.S. Department of Agriculture, or by the Virginia Housing Development Authority. Included in this definition are any two or more places, establishments or institutions owned or operated by a single entity and providing maintenance or care to a combined total of four or more aged, infirm or disabled adults. Maintenance or care means the

protection, general supervision and oversight of the physical and mental well-being of an aged, infirm or disabled individual.

["Assisted living facility administrator" means any individual charged with the general administration of an assisted living facility, regardless of whether he has an ownership interest in the facility and meets the requirements of 22 VAC 40-71.]

"Auxiliary Grants Program" means a state and locally funded assistance program to supplement income of a Supplemental Security Income (SSI) recipient or adult who would be eligible for SSI except for excess income, who resides in an adult care residence assisted living facility with an approved rate.

"Case management" means multiple functions designed to link individuals to appropriate services. Case management may include a variety of common components such as initial screening of need, comprehensive assessment of needs, development and implementation of a plan of care, service monitoring, and follow-up.

"Case management agency" means a public human service agency which employs or contracts for case management.

"Case manager" means an employee of a public human <u>service[s]</u> agency who is qualified and designated to develop and coordinate plans of care.

["Community-based waiver services" means a service program administered by the Department of Medical Assistance Services under a waiver approved by the United States Secretary of Health and Human Services.]

"Consultation" means the process of seeking and receiving information and guidance from appropriate human [service services] agencies and other professionals when assessment data indicate certain social, physical and mental health conditions.

"Department" or "DSS" means the Virginia Department of Social Services.

"Dependent" means, for activities of daily living (ADLs) and instrumental activities of daily living (IADLs), the individual needs the assistance of another person or needs the assistance of another person and equipment or device to safely complete the activity.

For medication administration, dependent means the individual needs to have medications administered or monitored by another person or professional staff. For behavior pattern, dependent means the person's behavior is aggressive, abusive, or disruptive.

"Discharge" means the movement of a resident out of the adult care residence assisted living facility.

"Emergency placement" means the temporary status of an individual in an adult care residence assisted living facility when the person's health and safety would be jeopardized by not permitting entry into the facility until requirements for admission have been met. An emergency placement shall occur only when the emergency is documented and approved by a Virginia adult protective services worker or case manager for public pay individuals or by an independent physician or a Virginia adult protective services worker for private pay individuals.

"Facility" means an assisted living facility.

"Independent physician" means a physician who is chosen by the resident of the adult care residence assisted living facility and who has no financial interest in the adult care residence assisted living facility, directly or indirectly, as an owner, officer, or employee or as an independent contractor with the residence facility.

"Instrumental activities of daily living (IADLs)" means meal preparation, housekeeping, laundry, and money management. A person's degree of independence in performing these activities is a part of determining appropriate level of care and services.

["Maximum physical assistance" means that an individual has a rating of total dependence in four or more of the seven activities of daily living as documented on the uniform assessment instrument.] An individual who can participate in any way with the

"Medication administration" means the degree of assistance required to take medications and is a part of determining the need for appropriate level of care and services.

performance of the activity is not considered to be totally dependent.

"Private pay" means that a resident of an adult care facility assisted living facility is not eligible for benefits under the Auxiliary Grants Program.

"Public human [service services] agency" means an agency established or authorized by the General Assembly under Chapters 2 and 3 (§§63.1-31 63.2-203 et seq. and 63.1-38 63.2-300 et seq.) of Title 63.1 63.2, Chapter 24 (§2.1-371 2.2-700 et seq.) of Title 2.1 2.2, Chapters 1 and 10 (§§37.1-1 et seq. and 37.1-194 et seq.) of Title 37.1, or Article 5 (§32.1-30 et seq.) of Chapter 1 of Title 32.1, Chapter 1 of Title 51.5 (§§ 51.5-1

and 51.5-2), or Title 53.1, Chapter 2 (§§ 53.1-21 and 53.1-60), of the Code of Virginia, or hospitals operated by the state under Chapters 6.1 and 9 (§§23-50.4 et seq. and 23-62 et seq.) of Title 23 of the Code of Virginia and supported wholly or principally by public funds, including but not limited to funds provided expressly for the purposes of case management.

"Public pay" means that a resident of an adult care facility assisted living facility is eligible for benefits under the Auxiliary Grants Program.

"Qualified assessor" means an entity contracting with the Department of Medical Assistance Services (DMAS) to perform nursing facility preadmission screening or to complete the uniform assessment instrument for a home- and community-based waiver program, including an independent physician contracting with DMAS to complete the uniform assessment instrument for residents of adult care residences, or any hospital which has contracted with DMAS to perform nursing facility preadmission screenings individual who is authorized to perform an assessment, reassessment, or change in level of care for an applicant to or resident of an assisted living facility. For public pay individuals, a qualified assessor is an employee of a public human services agency trained in the completion of the uniform assessment instrument. For private pay individuals, a qualified assessor is staff of the assisted living facility [trained in the completion of the uniform assessment instrument] or an independent private physician [trained in the completion of the uniform assessment instrument].

["Reassessment" means an update of information at any time after the initial assessment. In addition to a periodic reassessment, a reassessment should be completed whenever there is a significant change in the resident's condition.]

"Residence" means an adult care residence.

"Resident" means an individual who resides in an assisted living facility.

"Residential living [care]" means a level of service provided by an adult care residence assisted living facility for adults who may have physical or mental impairments and require only minimal assistance with the activities of daily living. Minimal assistance means dependency in only one activity of daily living or dependency in one or more of the selected instrumental activities of daily living. Included in this level of service are individuals who are dependent in medication administration as documented on the uniform assessment instrument. This definition includes independent living facilities that voluntarily become licensed.

"Significant change" means a change in a resident's condition that is expected to last longer than 30 days. It does not include short-term changes that resolve with or without intervention, a short-term acute illness or episodic event, or a well-established, predictive, cyclic pattern of clinical signs and symptoms associated with a previously diagnosed condition where an appropriate course of treatment is in progress.

"Targeted case management" means the provision of ongoing case management services by an employee of a public human services agency contracting with the

Department of Medical Assistance Services to an auxiliary grant Auxiliary Grant resident

of an adult care residence assisted living facility who meets the criteria set forth in 12VAC30-50-410 et seq.

"Total dependence" means the individual is entirely unable to participate in the performance of an activity of daily living.

"Uniform assessment instrument" means the department-designated assessment form.

There is an alternate version of the uniform assessment instrument which may be used for private pay residents; social and financial information which is not relevant because of the resident's payment status is not included on this version.

"User's Manual: Virginia Uniform Assessment Instrument" means the departmentdesignated handbook containing common definitions and procedures for completing the department-designated assessment form.

"Virginia Department of Medical Assistance Services (DMAS)" means the single state agency designated to administer the Medical Assistance [Program Services program] in Virginia.

#### Part II.

## **Assessment Services.**

## 22 VAC 40-745-20. Persons to be assessed.

A. Effective February 1, 1996, all All residents of and applicants of to ACRs assisted living facilities must be assessed [face-to-face] using the uniform assessment

instrument <u>prior to admission</u>, at least annually, and whenever there is a significant change in the resident's condition [that appears to be permanent].

- B. Unless a private pay resident requests the uniform assessment instrument be completed by a case manager or other qualified assessor, qualified For private pay individuals, qualified staff of the ACR assisted living facility or an independent private physician may complete the uniform assessment instrument for private pay individuals. Qualified staff of the ACR assisted living facility is an employee of the facility (with completion documented of who has successfully completed] state-approved documented training by completion of a state-approved course on in the completion of [on] the uniform assessment instrument for either public or private pay assessments. [The assisted living facility maintains documentation of the completed training.] The administrator or the administrator's designated representative must approve and sign the completed uniform assessment instrument for private pay individuals. A private pay individual may request the assessment be completed by a qualified public human services agency assessor. When a case manager public human services agency assessor completes the UAL uniform assessment instrument for a private pay individual, the case management agency may determine and charge a fee for private pay applicants and residents; the fee may not exceed the fee paid by DMAS for public pay applicants and residents.
- C. For public pay individuals, a uniform assessment instrument shall be completed by a case manager or other [a] qualified assessor to determine the need for residential [care]

or assisted living [care] services. The assessor is qualified to complete the assessment if [he the assessor] has completed a state-approved training course on the state-designated uniform assessment instrument. Public human services agency assessors who routinely complete, as part of their job descriptions, uniform assessment instruments for applicants to or residents of assisted living facilities prior to January 1, 2004, may be deemed to be qualified assessors without the completion of the training course. Qualified assessors [that who] may authorize assisted living facility services for public pay individuals are employees of: i) local departments of social services; ii) area agencies on aging; iii) centers for independent living; iv) community services boards; v) local departments of health; vi) State facilities operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services, vii) acute-care hospitals, and viii) Department of Corrections Community Release Units; and [an] independent physician physicians contracting with DMAS].

D. The ACR <u>assisted living facility</u> must coordinate with the assessor to ensure that the uniform assessment instrument is completed as required.

## 22 VAC 40-745-30. Determination of services to be provided.

A. The assessment shall be conducted with the department-designated uniform assessment instrument which sets forth a resident's care needs. The uniform assessment instrument is designed to be a comprehensive, accurate, standardized, and reproducible assessment of individuals seeking or receiving long-term care services.

The uniform assessment instrument is comprised of a short assessment and a full

assessment. The short assessment is designed to briefly assess the individual's need for appropriate level of care and services and to determine if a full assessment is needed. The uniform assessment instrument shall contain the following items: Full name of the individual; social security number; current address; date of birth; sex; marital status; racial/ethnic background; education; method for communication of needs; primary caregiver or emergency contact or both; usual living arrangements; problems with physical environmental; use of current formal services; annual income; sources of income; legal representatives; benefits or entitlements received; types of health insurance; performance on functional status which includes ADLs, continence, ambulation and IADLs; physician information; admissions to hospitals, nursing facilities or [adult care residences assisted living facilities] for medical or rehabilitation reasons; advance directives; diagnoses and medication profile; sensory functioning; joint motion; presence of fractures/dislocations; missing limbs or paralysis/paresis; nutrition; smoking history; use of rehabilitation therapies; presence of pressure ulcers; need for special medical procedures; need for ongoing medical/nursing needs; orientation; memory and judgment; behavior pattern; life stressors; emotional status; social history which includes activities, religious involvement; contact with family and friends; hospitalization for emotional problems; use of alcohol or drugs; assessment of caregivers; and an assessment summary.

B. Sections of the uniform assessment instrument which must be completed are as follows:

- 1. The assessment for private pay individuals shall include the following portions of the uniform assessment instrument: name of the individual; social security number; current address; birthdate; sex; marital status; performance on functional status, which includes ADLs, continence, ambulation, IADLs, medication administration, and behavior pattern. In lieu of completing selected parts of the department-designated uniform assessment instrument, the alternate uniform assessment instrument developed for private pay applicants and residents may be used.
- 2. For public pay individuals, the short form of the uniform assessment instrument shall be completed. The short form consists of sections related to identification and background; functional status; medication administration; and behavior pattern. If, upon assessment, it is determined that the individual is dependent in at least two activities of daily living or is dependent in behavior, then the full assessment must be completed.
  C. 1[.] The uniform assessment instrument shall be completed within 90 days prior to the date of admission to the ACR assisted living facility. If there has been a [significant] change in the individual's condition since the completion of the uniform assessment instrument which would affect the admission to an ACR assisted living facility, a new uniform assessment instrument shall be completed as specified in 22 VAC 40-745-20.
  2. When a resident moves to an ACR assisted living facility from another ACR assisted living facility, a new uniform assessment instrument is not required except that a new uniform assessment instrument shall be completed whenever there is a significant

change in the resident's condition that appears to warrant a change in the resident's approved level of care or the assessment was completed more than 12 months ago.

3. In emergency placements, the uniform assessment instrument must be completed within seven working days from the date of placement. An emergency placement shall occur only when the emergency is documented and approved by a Virginia adult protective services worker or case manager for public pay individuals or by a Virginia adult protective services worker or independent physician for private pay individuals.

D. The uniform assessment instrument shall be completed at least once every 12 months annually on all residents of ACRs assisted living facilities. Uniform assessment instruments shall be completed as needed whenever there is a significant change in the resident's condition that appears to warrant a change in the resident's approved level of eare. All uniform assessment instruments shall be completed as required in subsection A of this section by 22 VAC 40-745-20.

E. At the request of the ACR assisted living facility, [the resident], the resident's representative, the resident's physician, DSS, or the local department of social services, an independent assessment using the uniform assessment instrument shall be completed to determine whether the resident's care needs are being met in the current placement. An independent assessment is an assessment that is completed by an entity other than the original assessor. The ACR assisted living facility shall assist the resident in obtaining the independent assessment as requested. If the request is for a private pay resident, and the independent assessment confirms that the resident's

placement is appropriate, then the entity requesting the independent assessment shall be responsible for payment of the assessment, if applicable.

- F. The assessor shall consult with other appropriate human service professionals as needed to complete the assessment.
- G. DMAS shall reimburse for completion of assessments and authorization of ACR assisted living facility placement for public pay applicants and residents pursuant to this section.

## 22 VAC 40-745-40. Discharge.

[A.] Discharge is the process that ends the stay in an-ACR assisted living facility. Staff of the ACR assisted living facility must plan for post-discharge services when the [public pay] resident is returned to a home-based placement, er-a nursing facility, or other placement. ACR Assisted living facility staff shall notify [in writing] the local department of social services financial eligibility worker in the jurisdiction responsible for authorizing the auxiliary grant Auxiliary Grant and the public human [services] agency assessor of the date and place of discharge and case management, if applicable as well as when a resident dies. The assisted living facility must make these notifications [within 10 of the change in the resident's status. 14 days prior to the resident's planned discharge or within 5 days after the death of the resident. In the event of an emergency discharge, as defined by 22 VAC 71-160, the notification shall be made as rapidly as possible, but must be made by close of business on the day following the emergency discharge.]

[B. Upon issuing a notice of summary order of suspension to an assisted living facility, the Commissioner of the Virginia Department of Social Services or designee shall contact the appropriate local department of social services to develop a relocation plan. The residents of an assisted living facility whose license has been summarily suspended pursuant to § 63.2-1709 shall be relocated as soon as possible to reduce the risk of jeopardizing the health, safety, and welfare of residents. An assessment of the relocated resident is not required, pursuant to subdivision C. 3. of 22 VAC 40-745-30]

## 22 VAC 40-745-50. Authorization of services to be provided.

- A. The assessor is responsible for authorizing the individual for the appropriate level of care for admission to and continued stay in an ACR assisted living facility.
- B. The ACR <u>assisted living facility</u> must be knowledgeable of the criteria for level of care in an ACR <u>assisted living facility</u> and is responsible for discharge of the resident whenever a resident does not meet the criteria for level of care in an ACR <u>assisted</u> <u>living facility</u> upon admission or at any later time.
- C. The appropriate level of care must be documented on the uniform assessment instrument, completed in a manner consistent with the definitions of activities of daily living and directions provided in the User's Manual: Virginia Uniform Assessment Instrument.
- D. During an inspection or review, staff from either the Department, DMAS, or the local department of social services may initiate a change in level of care for any assisted

living facility resident for whom it is determined that the resident's uniform assessment instrument is not reflective of the resident's current status.

## 22 VAC 40-745-60. Criteria for residential living [care].

Individuals meet the criteria for residential living as documented on the uniform assessment instrument when at least one of the following describes their functional capacity:

- 1. Rated dependent in only one of seven ADLs (i.e., bathing, dressing, toileting, transferring, bowel function, bladder function, and eating/feeding).
- 2. Rated dependent in one or more of four selected IADLs (i.e., meal preparation, housekeeping, laundry, and money management).
- 3. Rated dependent in medication administration.

## 22 VAC 40-745-70. Criteria for assisted living [care].

Individuals meet the criteria for assisted living as documented on the uniform assessment instrument when at least one of the following describes their capacity:

- 1. Rated dependent in two or more of seven ADLs.
- 2. Rated dependent in behavior pattern (i.e., abusive, aggressive, and disruptive).

## 22 VAC 40-745-80. Rating of levels of care on the uniform assessment instrument.

- A. The rating of functional dependencies on the uniform assessment instrument must be based on the individual's ability to function in a community environment.
- B. The following abbreviations shall mean: D = dependent; and TD = totally dependent.

  Mechanical help means equipment or a device or both are used; human help includes

supervision and physical assistance. Asterisks (\*) denote dependence in a particular function.

- 1. Activities of daily living.
- a. Bathing.
- (1) Without help
- (2) Mechanical help only
- (3) Human help only\* (D)
- (4) Mechanical help and human help\* (D)
- (5) Is performed by others\* (TD)
- b. Dressing.
- (1) Without help
- (2) Mechanical help only
- (3) Human help only\* (D)
- (4) Mechanical help and human help\* (D)
- (5) Is performed by others\* (TD)
- (6) Is not performed\* (TD)
- c. Toileting.
- (1) Without help
- (2) Mechanical help only
- (3) Human help only\* (D)
- (4) Mechanical help and human help\* (D)

(5) Performed by others\* (TD)

(6) Is not performed\* (TD)

d. Transferring.

# ASSESSMENT IN ADULT CARE RESIDENCES ASSISTED LIVING FACILITIES

(1) Without help
(2) Mechanical help only
(3) Human help only* (D)
(4) Mechanical help and human help* (D)
(5) Is performed by others* (TD)
(6) Is not performed* (TD)
e. Bowel function.
(1) Continent
(2) Incontinent less than weekly
(3) Ostomy self-care
(4) Incontinent weekly or more* (D)
(5) Ostomy not self-care* (TD)
f. Bladder function.
(1) Continent
(2) Incontinent less than weekly
(3) External device, indwelling catheter, ostomy, self-care
(4) Incontinent weekly or more* (D)

(5) External device, not self-care\* (TD)

(6) Indwelling catheter, not self-care* (TD)
(7) Ostomy, not self-care* (TD)
g. Eating/feeding.
(1) Without help
(2) Mechanical help only
(3) Human help only* (D)
(4) Mechanical help and human help* (D)
(5) Performed by others (includes spoon fed, syringe/tube fed, fed by IV)* (TD)
2. Behavior pattern.
a. Appropriate
b. Wandering/passive less than weekly
c. Wandering/passive weekly or more
d. Abusive/aggressive/disruptive less than weekly* (D)
e. Abusive/aggressive/disruptive weekly or more* (D)
3. Instrumental activities of daily living.
a. Meal preparation.
(1) No help needed
(2) Needs help* (D)
b. Housekeeping.
(1) No help needed
(2) Needs help* (D)

- c. Laundry.
- (1) No help needed
- (2) Needs help\* (D)
- d. Money management.
- (1) No help needed
- (2) Needs help\* (D)
- 4. Medication administration.
- a. Without assistance
- b. Administered/monitored by lay person\* (D)
- c. Administered/monitored by professional staff\* (D)
- 22 VAC 40-745-90. Actions to be taken upon completion of the uniform assessment instrument.
- A. Public pay individuals.
- 1. Upon completion of the uniform assessment instrument for admission, changes in the individual's approved level of care, a significant change in the resident's condition, or for the 12-month assessment annual reassessment, the case manager or a qualified assessor shall forward to the local department of social services financial eligibility worker in the appropriate agency of jurisdiction, in the format specified by the department, the effective date of admission or change in level of care. Qualified assessors that may perform the annual reassessment or a change in level of care for public pay individuals are employees of: i) local departments of social services; ii) area

agencies on aging; iii) centers for independent living; iv) community services boards; and v) local departments of health, or an independent physician [contracting with DMAS] to complete the uniform assessment instrument.

- 2. A copy of the <u>The completed</u> uniform assessment instrument, a copy of the referral to the financial eligibility worker, and other relevant data shall be maintained in the <del>ACR</del> assisted living facility resident's record.
- 3. The 12-month assessment annual reassessment shall be completed by the qualified assessor conducting the initial assessment. If the original assessor is neither willing nor able to complete the assessment and another assessor is not available, the local department of social services where the resident resides following placement in an ACR assisted living facility shall be the assessor.
- 4. Clients of a community services board will be assessed and reassessed by [staff of qualified assessors employed by] the community services board.
- [5. The facility shall provide to the community services board or behavioral health authority notification of uniform assessment instruments that indicate observed behaviors or patterns of behavior indicative of mental illness, mental retardation, substance abuse, or behavioral disorders, pursuant to 63.2-1805 B.]
- B. For private pay residents, the ACR assisted living facility shall ensure that assessments for all residents at admission and at subsequent intervals are completed as required in this chapter. The ACR assisted living facility shall maintain in the

resident's record a copy of the resident's uniform assessment instrument and other relevant data.

22 VAC 40-745-100. Targeted case management for auxiliary grant Auxiliary Grant recipients.

A. Targeted case management shall be limited to those residents who have multiple needs across multiple providers and this coordination is beyond the scope of the ACR assisted living facility. It shall be the responsibility of the assessor who identifies the individual's need for residential [care] or assisted living [care] in an ACR assisted living facility to assess the need for targeted case management services as defined in 12VAC30-50-410 et seq.

- B. A case management agency must have signed an agreement with DMAS to be reimbursed for the provision of targeted case management services to auxiliary grant Auxiliary Grant recipients.
- C. The local department of social services where the adult resides, following placement in an-ACR assisted living facility, shall be the case management agency when there is no other qualified case management provider willing or able to provide case management services.
- D. A qualified case manager must possess a combination of relevant work experience in human services or health care and relevant education which indicates that the individual possesses the knowledge, skills, and abilities at entry level as defined in 12VAC30-50-410 et seq. This must be documented on the case manager's job

application form or supporting documentation or observable in the job or promotion interview. When the provider agency is a local department of social services, case managers shall meet the qualifications for social work/social work supervisor classification as specified in 22 VAC 40-670-10 et seq.

## Part III

## **Resident Appeals**

## 22 VAC 40-745-110. Resident appeals.

Assessors shall advise orally and in writing all applicants to and residents of ACRs assisted living facilities for which assessment or targeted case management services or both are provided of the right to appeal the outcome of the assessment, the 12-month assessment annual reassessment, or determination of level of care. Applicants for auxiliary grants Auxiliary Grants who are denied auxiliary grants an Auxiliary Grant because the assessor determines that they do not require the minimum level of services offered in the residential care level have the right to file an appeal with the Department of Social Services under § 63.1-116 63.2-517 of the Code of Virginia. A determination that the individual does not meet the criteria to receive assisted living services and intensive assisted living services is an action which is appealable to DMAS.

## DOCUMENTS INCORPORATED BY REFERENCE

User's Manual: Virginia Uniform Assessment Instrument (UAI), Long Term Care Council, March 1994 Commonwealth of Virginia, Revised April 1998.

I certify that this regulation is full, true, and correctly dated.

Julie Christopher, Chair State Board of Social Services August 17, 2005