

DBVI STATE REHABILITATION COUNCIL

Agenda

March 11, 2022, 9:30 a.m. – 1 p.m.

397 Azalea Avenue, Richmond, VA 23227

- 9:30 a.m. **Member Networking - OPTIONAL** – Coffee & Pastries
- 10:00 a.m. **Welcome and Call to Order** – *Irene Conlin*
Point of order: member participating virtually – review allowance per the SRC Bylaws
1. New members
 2. Adoption of Agenda – *Action Item*
 3. Approval of December 3, 2021, Meeting Minutes – *Action Item*
- 10:10 a.m. **Public Comment**
- 10:20 a.m. **Commissioner’s Report** – *Ray Hopkins*
Updates to Agency Report
- 10:30 a.m. **Deputy Commissioner’s Report** – *Dr. Rick Mitchell*
Updates to Agency Report
- 10:40 a.m. **VR Program Update** – *Pam Cato*
Updates to Agency Report
- 10:50 a.m. **Old and New Business** – *Irene Conlin*
1. Customer Satisfaction Survey/
Common Performance Measures– *Deborah Collard*
 2. Hearing Officer Bids – 2 Volunteers Needed
 3. Reminder: CSAVR April 12-14 - 12:00 pm – 5:00pm
NCSAB May 9-13 1:00-4:30
 4. Representative Roundtable to Resume at June Meeting
 5. Next SRC Quarterly Mtg – June 10, 2022

12:15 p.m. **Working Lunch –**
 Guest Speaker Commissioner Raymond Hopkins

1:00 p.m. **Adjourn**