

Agenda Full Board Meeting Board Room 3 January 22, 2019 10:00 a.m.

Call to Order - Herb Stewart, Ph.D, Board Chair

- Welcome and Introductions
- Emergency Egress Procedures
- Mission of the Board

Approval of Minutes

■ Board Meeting - October 30, 2018*

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Regulatory Committee Meeting - October 29, 2018

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• Formal Hearing -October 30, 2018

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Ordering of Agenda

Public Comment

The Board will receive public comment related to agenda items at this time. The Board will not receive comment on any pending regulation process for which a public comment period has closed or any pending or closed complaint or disciplinary matter.

Agency Director's Report - David E. Brown, DC

Chair Report - Herb Stewart

Legislation and Regulatory Actions - Elaine Yeatts, DHP Sr. Policy Analyst

- Report on 2019 General Assembly
- Report on Regulatory Actions*
- Consideration of Policy Action on Conversion Therapy*

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Staff Reports

Executive Director's Report - Jaime Hoyle, JD

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- December 2018 Financials
- Board Statistics
- Virginia Academy of Clinical Psychologists (VACP) Spring Conversation Hour
- Discipline Report Jennifer Lang, Deputy Executive Director

Page 35

Board Office Report - Deborah Harris, Licensing Manager

Board Counsel Report - James Rutkowski, Assistant Attorney General

Committee Reports

- Board of Health Professions Report Herb Stewart
- Legislative/Regulatory Committee Jim Werth, Ph.D

Unfinished Business

None

New Business

None

Next Meeting - April 2, 2019

Adjournment

*Requires a Board Vote

This information is in <u>DRAFT</u> form and is subject to change. The official agenda and packet will be approved by the public body at the meeting and will be available to the public pursuant to Virginia Code Section 2.2-3708(D).

Virginia Board of Psychology Quarterly Board Meeting Draft Minutes October 30, 2018

The Virginia Board of Psychology ("Board") meeting convened at 9:14 a.m. on Tuesday, July 10, 2018 in Board Room 4 at the Department of Health Professions ("DHP"), 9960 Mayland Drive, Richmond, Virginia. Dr. Herbert Stewart, Ph.D., Board Chair, called the meeting to order.

Board Members Present:

Herbert Stewart, Ph.D., Chair Andrea Bailey, Citizen Member J.D. Ball, Ph.D. ABPP Susan Brown Wallace, Ph.D. Peter L. Sheras, Ph.D., ABPP Rebecca Vauter, Ph.D., ABPP James Werth, Ph.D., ABPP

With seven (7) members present, a quorum was established.

Board Members Absent:

Jennifer Little, Citizen Member

Staff Present:

Jaime Hoyle, J.D, Executive Director Jennifer Lang, Deputy Executive Director Christy Evans, Discipline and Compliance Case Specialist

Others Present:

Barbara Allison-Bryan, M.D., DHP Chief Deputy Director David E. Brown, D.C., DHP Director Elaine Yeatts, DHP Senior Policy Analyst James Rutkowski, Assistant Attorney General

Call to Order:

Dr. Stewart called the meeting to order and read the Emergency Egress procedures.

Ordering of the Agenda:

There were no changes to the agenda as presented.

Public Comment:

No public comment.

Approval of Minutes

Dr. Ball moved to approve the July 10, 2018 board meeting minutes, with minor editorial corrections. Dr. Vauter seconded the motion, and it passed unanimously.

Agency Director's Report

Dr. Brown reported on the security issues of the building and noted serval measures that would be implemented in the future, including the collection and replacement of Board member badges with temporary badges. He also indicated that DHP had decided against hosting the yearly Board Member training, having determined it might be more effective and have more reach if each Board added training sessions to their board meetings.

Dr. Brown also reported that DHP had convened a Conversion Therapy workgroup on October 5, 2018, to discuss the need to regulate conversion therapy for minors. The workgroup heard 90 minutes of public comment. The Director's office will summarize the information, then each of the Boards can discuss moving forward with the regulation during future meetings. Dr. Brown thanked the Board of Psychology for its leadership on this issue.

Presentation

Dr. Elizabeth Carter, Executive Director of the DHP HealthCare Workforce Data Center presented the 2018 Workforce report for Licensed Clinical Psychologists in Virginia. These reports and more information are available on the DHP website.

Legislative and Regulatory Actions

Dr. Lee Cooper filed a petition for rulemaking proposing that the Psychological Clinical Science Accreditation System (PCSAS) be recognized as an additional accrediting body of doctoral programs in psychology. The Board considered the petition, as well as comment received from interested parties and additional information from the petitioner on PCSAS and from the Association of State and Provincial Psychology Boards (ASPPB).

Dr. Werth moved to not initiate rulemaking at this time but to discuss the issue further within the context of proposed changes to the educational requirements for clinical psychologists as part of the overall review of the regulations. Dr. Vauter seconded the motion, and it passed with 6 in favor, and Dr. Sheras abstaining.

Ms. Yeatts reported that the proposed regulations amended as a result of the periodic review are under review at the Office of the Secretary of Health and Human Resources.

Staff Reports

Executive Director's Report:

Ms. Hoyle thanked Ms. Lang and Ms. Evans for their hard work and assistance in covering the Board when Ms. Harris is out on medical leave.

Ms. Hoyle presented the most recent Expenditure and Revenue Summary, and some trends in applications and licensure with the Board of Psychology as compared to the Boards of Counseling and Social Work.

Ms. Hoyle reported that she had attend the ASPPB annual meeting in Utah, along with Dr. Stewart. Ms. Hoyle commented that during the Administrator's Forum, other Executive Director's discussed methods for training new board members. She mentioned that each of the Boards at DHP plans to add a training component to the end of each Board meeting, in order to reiterate what is contained in the Board Member handbook and discussed before members attend their first board meeting. Ms. Hoyle also indicated that the meeting focused on the roll-out of the Enhanced Examination for Professional Practice in Psychology (EPPP), which would add a competency component to the current EPPP.

Dr. Stewart further discussed the development of the competency part of the EPPP and the potential impact for Virginia. Dr. Stewart indicated that the Board will focus its attention on the EPPP at future meetings during 2019.

Discipline Report:

Ms. Lang presented the discipline statistics, current number of open cases and Key Performance Measures, and indicated that the report was included in the agenda packet.

Licensing Report:

Ms. Lang presented the licensure statistics, and indicated that the report was included in the agenda packet.

Board Counsel Report:

No report

Committee and Board Member Reports

Board of Health Professions Report:

Dr. Stewart provided the Board of Health Professions Report.

Legislative/Regulatory Committee Report:

Dr. Werth provided the Legislative/Regulatory Committee report as follows:

Guidance Document on Assessment Titles and Signatures
 The Committee reviewed the draft document and made changes to include clarification that this document applies to school psychologists, and school psychologists-limited, licensed by the Board of Psychology. Dr. Ball motioned to adopt the guidance document as presented. Dr. Sheras seconded the motion, and it passed unanimously.

The Committee reviewed the draft guidance document and discussed proposed changes, including changing the name of the document to "Electronic Communication and Telepsychology." Ms. Bailey motioned to adopt the guidance document. Dr. Vauter seconded the motion, and it passed unanimously.
Unfinished Business None
New Business None
Next Meeting The next meeting will be held on January 22, 2019.
Adjournment The meeting adjourned at 2:15 p.m.
Jaime Hoyle, Executive Director Date

Date

• Guidance Document on Telepsychology

Herbert Stewart, Ph.D., LCP

Chair of the Board of Psychology

Virginia Board of Psychology Regulatory Committee Meeting October 29, 2018 Draft Minutes

Time and Place: The Regulatory Committee of the Virginia Board of Psychology ("Committee") convened for a meeting on Monday, October 29, 2018 at the Department of Health Professions (DHP), Perimeter Center, 9960 Mayland Drive, Henrico, Virginia Board Room 4. Presiding: James Werth, Jr., Ph.D., ABPP, LCP, Chairperson John D. Ball, Ph.D., ABPP, LCP Committee Members Herbert Lee Stewart, Ph.D., LCP Present: Susan Brown Wallace, Ph.D., LCP, LSP With four (4) committee members present, a quorum was established. Committee Members Jennifer Little, Citizen Member Absent: Staff Present: Jaime Hoyle, Executive Director Jennifer Lang, Deputy Executive Director Elaine Yeatts, Senior Policy Analyst Dr. Werth called the meeting to order at 1:02 p.m. Call to Order: and read the board's mission statement and emergency evacuation instructions. Board members, staff, and members of the public introduced themselves. Ordering of the Agenda: The Committee accepted the agenda as presented. Approval of Minutes: Dr. Ball made a motion to approve the minutes. The motion was seconded by Dr. Wallace and the

Public Comment:

Public comment was made by Bruce Keeney with

motion passed unanimously.

the Virginia Academy of Clinical

Psychologists, who made suggestions regarding the Draft Guidance Document on Assessment Titles and Signatures.

<u>Guidance Document on Assessment Titles and Signatures</u>

The Committee reviewed the draft document and made changes to include clarification that this document applies to school psychologists, and school psychologists-limited, licensed by the Board of Psychology. Dr. Ball made a motion to recommend the amended document to the full board. The motion was seconded by Dr. Wallace and passed unanimously.

<u>Guidance Document on Telepsychology</u>

The Committee reviewed the draft guidance document and discussed proposed changes, including changing the name of the document to "Electronic Communication and Telepsychology." Dr. Ball made a motion to recommend the amended document to the full board. The motion was seconded by Dr. Wallace and passed unanimously.

Authority to Issue Temporary License

The Committee discussed the benefits and concerns of issuing resident level licenses, and decided that the issue needs more research and further discussion before a decision can be made.

Professional Wills

The Committee will begin to review the requirement for professional wills in other jurisdictions and determine if the matter should be addressed by this board.

Masters Level Practice of Psychology

The Committee discussed the APA's consideration of accrediting Master's level psychology programs. No action is required by the Committee at this time.

ASPPB and EPPP

ASPPB has discussed making the different levels of the EPPP voluntary rather than required. No action is required by the Committee at this time.

Unfinished Business:

New Business:

Next Meeting:	The next committee meeting will be held on January 22, 2019.
Adjournment:	The meeting adjourned at 4:01 p.m.
James Werth, Jr. Ph.D., ABPP, LCP, Virginia Board of Psychology	Committee Chairperson Date
Jaime Hoyle, JD, Executive Director I Virginia Board of Psychology	Date

VIRGINIA BOARD OF PSYCHOLOGY FORMAL HEARING MINUTES October 30, 2018

CALL TO ORDER:

A panel of the Board of Psychology convened on October 30, 2018 at 1:00pm, at the Department of Health Professions, Perimeter Center, 9980 Mayland Drive, Henrico, VA In Board Room 4.

MEMBERS PRESENT:

Herbert Stewart, Ph.D, LCP, Chairperson Andrea Beiley, Cittzen Member

John Ball, Ph.D., LCP Peter Sheras, Ph.D., LCP Rebecca Vauter, Psv.D., LCP

BOARD COUNSEL:

James Rutkowski, Assitant Attorney General

STAFF PRESENT:

Jaime Hoyle, Executive Director

Christy Evans, Discipline Case Specialist

COURT REPORTER:

Cheryl Maddox, Cheryl Maddox Reporting

RESPONDENT:

Susan Frank, Ph.D., LCP, CSOTP Reinstatement Applicant

License #: 0810-004390

0812-000526

Case #:

181595

WITNESSES ON BEHALF OF

THE RESPONDENT:

Cary Greenberg, Esquire

PARTIES ON BEHALF OF THE

COMMONWEALTH:

Julia Bennett, Assitant Attorney General Emily Tatum, Adjudication Specialist

WITNESSES ON BEHALF OF THE COMMONWEALTH:

Gayle Miller, Senior Investigator

DISCUSSION:

Dr. Frank appeared in person before the Board, with legal counsel, and fully discussed the allegations contained in the Notice of Formal Hearing dated August 17, 2018. The Board received evidence and sworn testimony regarding the application for reinstatement and modification of a prior board order.

CLOSED SESSION:

Upon a motion by Dr. Bail, and duly seconded by Ms. Bailley, the Board voted to convene a closed meeting pursuant to \$2.2-3711(A)(27) of the Code of Virginia for the purpose of deliberation to reach a decision in the matter. Additionally, Dr. Ball moved that Mr. Rutkowski, Ms. Hoyle and Ms. Evans attend the closed meeting because their presence was deemed necessary and would aid the Board in its deliberation.

Jaime Hoyle, Executive Director Virginia Board of Psychology

DHP Conversion Therapy Workgroup

Friday, October 5, 2018

Perimeter Center, 2nd Floor Conference Center, Board Room 2 Henrico, Virginia

MEETING MINUTES

In Attendance:

Workgroup Convener

David E. Brown, DC Director, Department of Health Professions

Workgroup Members

Jamie Clancey, LCSW Member, Board of Social Work

Jay Douglas, MSM, RN, CSAC, FRE Executive Director, Board of Nursing

Kevin Doyle, EdD, LPC, LSATP Chairperson, Board of Counseling

William Harp, MD Executive Director, Board of Medicine

Patrick A. Hope Delegate, Virginia General Assembly

Jaime Hoyle Executive Director, Boards of Counseling, Psychology and Social Work

Trula Minton
Member, Board of Nursing

Jennifer Morgan, PsyD

Kevin O'Connor, MD President, Board of Medicine

Jennifer Phelps, BS, LPN, QMHPA First Vice President, Board of Nursing

Jane Probst, LCSW

Herb Stewart, PhD Chairperson, Board of Psychology

Terry Tinsley, PhD, LPC, LMFT, NCC, CSOTP Member, Board of Counseling

Elaine Yeatts Senior Policy Analyst, Department of Health Professions

Staff

Laura Z. Rothrock

Executive Assistant to Director David E. Brown, DC, Department of Health Professions

Opening Remarks and Approval of Agenda:

At 10:00am, prior to calling the meeting to order, Dr. Brown asked the workgroup members to take some time to review the documents that were not sent to them previously:

- Letter dated October 4, 2018 from Senator Scott Surovell re: Adding Conversion Therapy to the Standards of Practice; Unprofessional Conduct
- American Counseling Association (ACA) Resolution on Reparative Therapy/Conversion Therapy/Sexual Orientation Change Efforts (SOCE) as a Significant and Serious Violation of the ACA Code of Ethics.
- Letter dated October 4, 2018 from Alliance Defending Freedom re: Proposed Regulation to Limit Counseling and Therapeutic Freedom

NOTE: Prior to the meeting, the workgroup had been provided with a letter dated October 1, 2018 from the National Task Force for Therapy Equality.

Dr. Brown called the meeting to order at 10:07am. He welcomed everyone, provided emergency egress information, and asked the workgroup members to introduce themselves. He also provided background of events leading to formation of the workgroup and what he hopes to accomplish during the meeting.

During the 2018 General Assembly session, Delegate Hope introduced HB 363 which would prohibit a person licensed by a health regulatory board from engaging in sexual orientation change efforts with a person under 18 years of age. During discussion before a subcommittee of the House, the question arose as to why licensing boards had not addressed this issue in regulation. Subsequently, Dr. Herb Stewart, President of the Board of Psychology, made the recommendation to Dr. Brown to convene a workgroup to discuss the issue. The workgroup will discuss the big picture and will not have authority to do anything but make a recommendation to the boards (i.e., Counseling, Medicine, Nursing, Psychology, and Social Work). Each board would have to make the decision whether to promulgate regulation. The process would take approximately 1½ to 2 years to go through all of the regulatory process steps, and there will be more than one opportunity for public comment during the process. Dr. Brown emphasized that this meeting is an initial step in the process.

Call for Public Comment:

Dr. Brown indicated that he will try to enforce a three minute time limit per speaker. Twenty-eight (28) people (24 signed-up plus and an additional 4 people) provided comment, including Senator Amanda Chase. Senator Chase spoke to the events during the 2018 General Assembly session where both the House and Senate (SB 245 - Surovell) bills were passed by indefinitely, indicated that regulations should conform to the actions of the General Assembly, and told the attendees that it was important to have a constructive and respectful conversion.

The comments from the public included personal experiences of how conversion therapy either helped the individual or did more harm (e.g., feelings of helplessness, fear and low-self-esteem) that took years of healing to overcome. One individual told the workgroup that no one should have to go through therapy because of therapy. One individual noted that as far back as 1973 the APA (American Psychiatric Association) indicated that homosexuality was not to be classified as a mental disorder.

Some comments expressed concerns about potential regulations in areas such as "fluidity," freedom of speech of counselors, access to treatment, parental rights, minors' rights to treatment, religious freedom rights, suicide/suicidal thoughts among LGBTQ youths. Other comments noted issues such as science versus morals, conversion therapy is not evidence-based treatment, and need for regulations to protect a vulnerable population.

Dr. Brown thanked Senator Chase for setting a respectful tone and thanked all of the speakers for coming forward with their comments. He indicated that some comments were outside the scope of the workgroup (e.g., legislative intent, constitutionality) and the boards would have legal counsel to advise them before moving forward. He also indicated that the need to regulate would not be determined by vote in the meeting but by consensus, if there was one.

Dr. Brown announced a 10 minute break before continuing. The meeting resumed at 11:49am.

Discussion of Public Comment and Agenda Packet Materials:

Dr. Brown asked the workgroup members to provide their thoughts on what they had heard from the public.

Delegate Hope thanked Dr. Brown for convening the workgroup and indicated he wanted to clarify three items: 1) In regards to the General Assembly, the committee votes do not represent the whole General Assembly because of the makeup of the committees. 2) He has brought a bill forward in each of the past 4 years. 3) The scope of the legislation is limited to children under 18 years of age and only deals with licensed professionals. He feels the government's role is to protect children and asked the workgroup to give the following questions thought: Do these therapies work? Do they cause harm? What does science/evidence suggest?

The workgroup members found the public comment to be compelling and emotional on both sides and indicated that youths and adults need therapies that are not harmful. Dr. Stewart put together the chart of policy and position statements in the agenda packet (pages 103 - 105) and asked for regulations to be considered. Dr. O'Connor felt that it is important to separate science from emotion. Dr. Doyle asked if the regulations currently offer adequate protection.

Several of the board representatives concurred with the need to regulate, as the mission of the boards is to protect the public; and they also reported that they do not recall receiving any complaints related to conversion therapy. Ms. Clancey felt that the public may need to be educated about filing complaints and suggested reevaluating accessibility to the public possibly through use of social media. Ms. Yeatts stated the expectation of getting complaints from a child/youth is unrealistic.

Dr. Tinsley brought up concern with the title "conversion" which could bring up issues and deflect from options parents have in seeking treatment. Other common terms were discussed by the workgroup: reparative therapy and Sexual Orientation Change Efforts (SOCE). Ms. Yeatts indicated that the legislation defines what conversion therapy is and is not and that the workgroup should look at the total definition.

Dr. Stewart discussed a recent Williams Institute Study based on a national survey which showed that more than 20,000 LGBT youths will receive conversion therapy from a licensed health care professional in 41 states that don't ban the practice. He asked that this information be included with the meeting materials.

Ms. Phelps spoke to the freedom of speech issue and indicated that conversion therapy is only one side of freedom of speech. Ethics practices say to put religious beliefs aside in professional practice. Other workgroup members indicated that conversion therapy may be done by non-licensed therapists.

Prior to breaking for lunch, Dr. Brown invited Senator Chase to make further comments. Senator Chase indicated the Senate committee did not advance the legislation, and no floor vote was taken. The workgroup heard from the public as to where conversion therapy went wrong, and she agrees that the general public needs a reporting mechanism for complaints. She indicated there could be unintended consequences to a regulatory ban on conversion therapy in that parents may not take their children to professionals for help. She feels that more options need to be allowed for children.

The workgroup broke for lunch at 12:38pm and resumed at 1:11pm.

Dr. Brown asked for any further comments from the workgroup on the need to regulate and the ability of conversion therapy to occur under current regulations. Discussion took place as to the fact that minors would not report complaints for themselves and concerning treatment plans, consent and a child's right to confidentiality.

There was not a complete consensus among the workgroup members. Most saw the need to regulate in regards to conversion therapy, but existing regulations may be adequate; and some felt there may be some negative connotations as to the term "conversion therapy."

Review of Potential Regulatory Language:

Dr. Brown asked Ms. Yeatts to review the regulatory language that she drafted (page 107 of the agenda packet). Ms. Yeatts indicated that the draft is identical to what is in the legislation on pages 1 and 3. She referred to lines 17 - 20 in both HB 363 and SB 245. Different terms were used (HB 363 used "sexual orientation change efforts," and SB 245 used "conversion therapy"), but the rest of the language is the same.

It was noted that licensees sometimes read things differently than intended, so whatever language is used should be clearly stated.

The draft language on page 107 has three parts: 1) the first sentence related to the practitioners specified in the regulation; 2) the definition of conversion therapy; and 3) what conversion therapy does not include.

Some felt that the term used (i.e., conversion therapy) is not important, but rather describe the behavior because practitioners could call it by a different name. The wording "this practice" or something similar could be used. Others felt that a label was needed, and it was pointed out that the media uses "conversion therapy."

Another item of discussion in the draft was the word "seeks" on the third line. Patients have a right to explore, and the draft indicates in the third part that conversion therapy does not include identity exploration. Ms. Yeatts suggested using "that is aimed at changing" instead of "seeks to change."

Dr. Brown indicated that Ms. Yeatts will work on the language that will be presented to the boards.

Closing Comments:

Dr. Brown discussed the next steps. There will be a report to the boards and interested stakeholders concerning the workgroup's discussions with alternate proposed regulatory language. The boards can elect to promulgate regulations or not.

Delegate Hope thanked Dr. Brown for allowing him to be part of the process. He expressed his appreciation for everyone's diligence and indicated there was discussion that was missing from previous discussions on the topic.

Dr. Brown informed the public that the boards will post agendas for upcoming meetings on their websites.

Adjourn:

With no further business to discuss, Dr. Brown adjourned the meeting at 2:09pm.

Virginia Department of Health Professions Cash Balance As of December 31, 2018

	108	- Psychology
Board Cash Balance as June 30, 2018	\$	917,117
YTD FY19 Revenue		68,843
Less: YTD FY19 Direct and Allocated Expenditures		281,244
Board Cash Balance as December 31, 2018	\$	704,715

Virginia Department of Health Professions Revenue and Expenditures Summary

Department 10800 - Psychology

				Amount	
Account				Under/(Over)	
Number	Account Description	Amount	Budget	Budget	% of Budget
4002400	Fee Revenue				
4002401	Application Fee	33,517.00	73,025.00	39,508.00	45.90%
4002406	License & Renewal Fee	26,866.00	539,030.00	512,164.00	4.98%
4002407	Dup. License Certificate Fee	140.00	115.00	(25.00)	121.74%
4002409	Board Endorsement - Out	2,300.00	2,050.00	(250.00)	112.20%
4002421	Monetary Penalty & Late Fees	5,900.00	5,755.00	(145.00)	102.52%
4002432	Misc. Fee (Bad Check Fee)	35.00	70.00	35.00	50.00%
	Total Fee Revenue	68,758.00	620,045.00	551,287.00	11.09%
4003000	Sales of Prop. & Commodities				
4003020	Misc. Sales-Dishonored Payments	85.00	-	(85.00)	0.00%
	Total Sales of Prop. & Commodities	85.00	-	(85.00)	0.00%
	Total Revenue	68,843.00	620,045.00	551,202.00	11.10%
5011110	Employer Retirement Contrib.	3,750.64	6,926.00	3,175.36	54.15%
5011120	Fed Old-Age Ins- Sal St Emp	2,085.44	3,919.00	1,833.56	53.21%
5011140	Group Insurance	363.48	672.00	308.52	54.09%
5011150	Medical/Hospitalization Ins.	4,445.50	8,244.00	3,798.50	53.92%
5011160	Retiree Medical/Hospitalizatn	324.82	600.00	275.18	54.14%
5011170	Long term Disability Ins	172.85	318.00	145.15	54.36%
	Total Employee Benefits	11,142.73	20,679.00	9,536.27	53.88%
5011200	Salaries				
5011230	Salaries, Classified	27,745.77	51,223.00	23,477.23	54.17%
	Total Salaries	27,745.77	51,223.00	23,477.23	54.17%
5011300	Special Payments				
5011340	Specified Per Diem Payment	950.00	2,350.00	1,400.00	40.43%
5011380	Deferred Compnstn Match Pmts	260.00	480.00	220.00	54.17%
	Total Special Payments	1,210.00	2,830.00	1,620.00	42.76%
5011930	Turnover/Vacancy Benefits				0.00%
	Total Personal Services	40,098.50	74,732.00	34,633.50	53.66%
5012000	Contractual Svs				
5012100	Communication Services				
5012110	Express Services	-	172.00	172.00	0.00%
5012140	Postal Services	2,638.81	4,560.00	1,921.19	57.87%
5012150	Printing Services	73.06	82.00	8.94	89.10%
5012160	Telecommunications Svcs (VITA)	139.00	425.00	286.00	32.71%
	Total Communication Services	2,850.87	5,239.00	2,388.13	54.42%
5012200	Employee Development Services				
5012210	Organization Memberships	<u> </u>	2,750.00	2,750.00	0.00%
	Total Employee Development Services	-	2,750.00	2,750.00	0.00%
5012400	Mgmnt and Informational Svcs	-			
5012420	Fiscal Services	6,371.59	8,270.00	1,898.41	77.04%
5012440	Management Services	66.44	330.00	263.56	20.13%

Virginia Department of Health Professions Revenue and Expenditures Summary

Department 10800 - Psychology

For the Period Beginning July 1, 2018 and Ending December 31, 2018

				Amount	
Account				Under/(Over)	
Number	Account Description	Amount	Budget	Budget	% of Budget
5012450	Personnel Develpmnt Services	42.00	-	(42.00)	0.00%
5012460	Public Infrmtnl & Relatn Svcs	116.00	-	(116.00)	0.00%
5012470	Legal Services	175.00	250.00	75.00	70.00%
	Total Mgmnt and Informational Svcs	6,771.03	8,850.00	2,078.97	76.51%
5012500	Repair and Maintenance Svcs				
5012530	Equipment Repair & Maint Srvc	472.36	<u> </u>	(472.36)	0.00%
	Total Repair and Maintenance Svcs	472.36	-	(472.36)	0.00%
5012600	Support Services				
5012630	Clerical Services	279.85	-	(279.85)	0.00%
5012640	Food & Dietary Services	454.59	432.00	(22.59)	105.23%
5012660	Manual Labor Services	174.75	427.00	252.25	40.93%
5012670	Production Services	904.20	935.00	30.80	96.71%
5012680	Skilled Services	4,642.97	13,815.00	9,172.03	33.61%
	Total Support Services	6,456.36	15,609.00	9,152.64	41.36%
5012800	Transportation Services				
5012820	Travel, Personal Vehicle	1,746.18	3,572.00	1,825.82	48.89%
5012830	Travel, Public Carriers	2,847.73	-	(2,847.73)	0.00%
5012850	Travel, Subsistence & Lodging	1,540.17	1,101.00	(439.17)	139.89%
5012880	Trvl, Meal Reimb- Not Rprtble	693.75	1,139.00	445.25	60.91%
-	Total Transportation Services	6,827.83	5,812.00	(1,015.83)	117.48%
-	Total Contractual Svs	23,378.45	38,260.00	14,881.55	61.10%
5013000	Supplies And Materials				
5013100	Administrative Supplies				
5013120	Office Supplies	424.44	348.00	(76.44)	121.97%
5013130	Stationery and Forms	-	1,554.00	1,554.00	0.00%
	Total Administrative Supplies	424.44	1,902.00	1,477.56	22.32%
	Repair and Maint. Supplies			·	
	Custodial Repair & Maint Matrl	-	2.00	2.00	0.00%
	Total Repair and Maint. Supplies		2.00	2.00	0.00%
	Residential Supplies				
5013620	Food and Dietary Supplies	-	26.00	26.00	0.00%
	Food Service Supplies	-	100.00	100.00	0.00%
-	Total Residential Supplies		126.00	126.00	0.00%
5013700	Specific Use Supplies				
	Computer Operating Supplies	-	10.00	10.00	0.00%
	Total Specific Use Supplies		10.00	10.00	0.00%
	Total Supplies And Materials	424.44	2,040.00	1,615.56	20.81%
5015000	Continuous Charges				
5015100	Insurance-Fixed Assets				
5015160	Property Insurance	31.33	32.00	0.67	97.91%
•	Total Insurance-Fixed Assets	31.33	32.00	0.67	97.91%

Amount

Virginia Department of Health Professions Revenue and Expenditures Summary Department 10800 - Psychology

				Amount	
Account				Under/(Over)	
Number	Account Description	Amount	Budget	Budget	% of Budget
5015300	Operating Lease Payments				
5015340	Equipment Rentals	254.22	540.00	285.78	47.08%
5015350	Building Rentals	7.20	-	(7.20)	0.00%
5015390	Building Rentals - Non State	2,727.70	5,913.00	3,185.30	46.13%
	Total Operating Lease Payments	2,989.12	6,453.00	3,463.88	46.32%
5015500	Insurance-Operations				
5015510	General Liability Insurance	112.46	120.00	7.54	93.72%
5015540	Surety Bonds	6.64	8.00	1.36	83.00%
	Total Insurance-Operations	119.10	128.00	8.90	93.05%
	Total Continuous Charges	3,139.55	6,613.00	3,473.45	47.48%
5022000	Equipment Equipment				
5022200	Educational & Cultural Equip				
5022240	Reference Equipment	-	52.00	52.00	0.00%
	Total Educational & Cultural Equip	-	52.00	52.00	0.00%
5022600	Office Equipment				
5022610	Office Appurtenances	-	70.00	70.00	0.00%
	Total Office Equipment	-	70.00	70.00	0.00%
	Total Equipment	-	122.00	122.00	0.00%
	Total Expenditures	67,040.94	121,767.00	54,726.06	55.06%
	Allocated Expenditures				
20100	Behavioral Science Exec	63,188.53	127,374.00	64,185.47	49.61%
30100	Data Center	57,935.55	110,393.36	52,457.82	52.48%
30200	Human Resources	4,392.42	8,925.00	4,532.58	49.21%
30300) Finance	14,122.36	31,043.86	16,921.50	45.49%
30400	Director's Office	6,687.16	11,916.07	5,228.91	56.12%
30500) Enforcement	39,340.57	104,759.32	65,418.76	37.55%
30600	Administrative Proceedings	16,843.77	26,932.40	10,088.63	62.54%
30700	Impaired Practitioners	352.74	1,008.65	655.91	34.97%
30800	Attorney General	1,942.41	5,307.09	3,364.68	36.60%
	Board of Health Professions	4,824.00	9,909.71	5,085.70	48.68%
31100	Maintenance and Repairs	-	2,527.52	2,527.52	0.00%
	Emp. Recognition Program	34.76	198.01	163.25	17.56%
	Conference Center	76.97	221.14	144.17	34.81%
	Pgm Devipmnt & Implmentn	4,462.29	7,194.52	2,732.23	62.02%
	Total Allocated Expenditures	214,203.54	447,710.66	233,507.13	47.84%
	Net Revenue in Excess (Shortfall) of Expenditures	\$ (212,401.48)	\$ 50,567.34	\$ 262,968.81	420.04%

Virginia Department of Health Professions

Department 10800 - Psychology

Account Number	Account Description	July	August	September	October	November	December	Total
4002400 F	ee Revenue							
4002401	Application Fee	2,910.00	6,845.00	6,645.00	8,260.00	5,050.00	3,807.00	33,517.00
4002406	License & Renewal Fee	18,591.00	3,215.00	1,940.00	1,940.00	485.00	695.00	26,866.00
4002407	Dup. License Certificate Fee	55.00	10.00	20.00	20.00	-	35.00	140.00
4002409	Board Endorsement - Out	400.00	525.00	350.00	325.00	400.00	300.00	2,300.00
4002421	Monetary Penalty & Late Fees	4,025.00	925.00	400.00	300.00	150.00	100.00	5,900.00
4002432	Misc. Fee (Bad Check Fee)		-	-	35.00	-	-	35.00
	Total Fee Revenue	25,981.00	11,520.00	9,355.00	10,880.00	6,085.00	4,937.00	68,758.00
4003000 S	Cales of Prop. & Commodities							
4003020	Misc. Sales-Dishonored Payments		-	-	85.00	-	-	85.00
	Total Sales of Prop. & Commodities	<u> </u>	-	-	85.00	-	-	85.00
Т	otal Revenue	25,981.00	11,520.00	9,355.00	10,965.00	6,085.00	4,937.00	68,843.00
5011000 P	Personal Services							
5011100	Employee Benefits							
5011110	Employer Retirement Contrib.	865.04	577.12	577.12	577.12	577.12	577.12	3,750.64
5011120	Fed Old-Age Ins- Sal St Emp	480.38	321.02	321.00	321.02	321.00	321.02	2,085.44
5011140	Group Insurance	83.88	55.92	55.92	55.92	55.92	55.92	363.48
5011150	Medical/Hospitalization Ins.	1,010.50	687.00	687.00	687.00	687.00	687.00	4,445.50
5011160	Retiree Medical/Hospitalizatn	75.12	49.94	49.94	49.94	49.94	49.94	324.82
5011170	Long term Disability Ins	40.55	26.46	26.46	26.46	26.46	26.46	172.85
	Total Employee Benefits	2,555.47	1,717.46	1,717.44	1,717.46	1,717.44	1,717.46	11,142.73
5011200	Salaries							
5011230	Salaries, Classified	6,402.87	4,268.58	4,268.58	4,268.58	4,268.58	4,268.58	27,745.77
	Total Salaries	6,402.87	4,268.58	4,268.58	4,268.58	4,268.58	4,268.58	27,745.77
5011340	Specified Per Diem Payment	500.00	-	-	-	450.00	-	950.00
5011380	Deferred Compnstn Match Pmts	60.00	40.00	40.00	40.00	40.00	40.00	260.00
	Total Special Payments	560.00	40.00	40.00	40.00	490.00	40.00	1,210.00
T	otal Personal Services	9,518.34	6,026.04	6,026.02	6,026.04	6,476.02	6,026.04	40,098.50

Virginia Department of Health Professions

Department 10800 - Psychology

Account Number	Account Description	July	August	September	October	November	December	Total
5012000 C	ontractual Svs							-
5012100	Communication Services							-
5012140	Postal Services	940.86	1,265.74	254.21	38.54	71.57	67.89	2,638.81
5012150	Printing Services	-	-	73.06	-	-	-	73.06
5012160	Telecommunications Svcs (VITA)	17.80	35.60	17.80	18.48	25.43	23.89	139.00
	Total Communication Services	958.66	1,301.34	345.07	57.02	97.00	91.78	2,850.87
5012400	Mgmnt and Informational Svcs							
5012420	Fiscal Services	5,989.14	-	265.31	96.06	-	21.08	6,371.59
5012440	Management Services	-	31.09	-	18.15	-	17.20	66.44
5012450	Personnel Develpmnt Services	42.00	-	-	-	-	-	42.00
5012460	Public Infrmtnl & Relatn Svcs	2.00	16.00	18.00	34.00	24.00	22.00	116.00
5012470	Legal Services	-	-	-	-	175.00	-	175.00
	Total Mgmnt and Informational Svcs	6,033.14	47.09	283.31	148.21	199.00	60.28	6,771.03
5012500	Repair and Maintenance Svcs							
5012530	Equipment Repair & Maint Srvc	-	-	-	-	567.31	(94.95)	472.36
	Total Repair and Maintenance Svcs	-	-	-	-	567.31	(94.95)	472.36
5012600	Support Services							
5012630	Clerical Services	279.85	-	-	-	-	-	279.85
5012640	Food & Dietary Services	-	55.75	-	-	398.84	-	454.59
5012660	Manual Labor Services	31.57	4.00	14.26	112.06	12.86	-	174.75
5012670	Production Services	194.00	16.80	-	609.40	84.00	-	904.20
5012680	Skilled Services	1,006.95	813.12	813.12	925.62	542.08	542.08	4,642.97
	Total Support Services	1,512.37	889.67	827.38	1,647.08	1,037.78	542.08	6,456.36
5012800	Transportation Services							
5012820	Travel, Personal Vehicle	988.63	-	-	-	757.55	-	1,746.18
5012830	Travel, Public Carriers	681.60	-	-	2,074.80	91.33	-	2,847.73
5012850	Travel, Subsistence & Lodging	632.22	-	-	-	907.95	-	1,540.17
5012880	Trvl, Meal Reimb- Not Rprtble	324.25	-	<u> </u>	<u>-</u>	369.50	-	693.75
	Total Transportation Services	2,626.70	-	-	2,074.80	2,126.33	-	6,827.83

Virginia Department of Health Professions

Department 10800 - Psychology

For the Period Beginning July 1, 2018 and Ending December 31, 2018

5013000 Supplie:	ontractual Svs s And Materials ministrative Supplies Office Supplies	11,130.87	2,238.10	1,455.76	3,927.11	4,027.42	599.19	23,378.45
	ninistrative Supplies							
5040400 4.1	.,							
5013100 Adr	Office Supplies							-
5013120		34.70	86.14	97.29	48.68	86.00	71.63	424.44
	Total Administrative Supplies	34.70	86.14	97.29	48.68	86.00	71.63	424.44
Total Su	upplies And Materials	34.70	86.14	97.29	48.68	86.00	71.63	424.44
5015000 Continu	ous Charges							
5015100 Inst	urance-Fixed Assets							-
5015160	Property Insurance	31.33	-	-	-	-	-	31.33
	Total Insurance-Fixed Assets	31.33	-	-	-	-	-	31.33
5015300 Ope	erating Lease Payments							
5015340	Equipment Rentals	43.19	42.20	41.88	43.19	41.88	41.88	254.22
5015350	Building Rentals	-	3.60	-	-	3.60	-	7.20
5015390	Building Rentals - Non State	477.02	295.79	476.97	476.97	519.19	481.76	2,727.70
	Total Operating Lease Payments	520.21	341.59	518.85	520.16	564.67	523.64	2,989.12
5015500 Inst	urance-Operations							
5015510	General Liability Insurance	112.46	-	-	-	-	-	112.46
5015540	Surety Bonds	6.64	-	-	-	-	-	6.64
	Total Insurance-Operations	119.10	-	-	-	-	-	119.10
Total Co	ontinuous Charges	670.64	341.59	518.85	520.16	564.67	523.64	3,139.55
Total Ex	penditures	21,354.55	8,691.87	8,097.92	10,521.99	11,154.11	7,220.50	67,040.94

Allocated Expenditures

Virginia Department of Health Professions

Department 10800 - Psychology

Account Number	Account Description	July	August	September	October	November	December	Total
20100	Behavioral Science Exec	14,449.84	9,905.61	9,569.36	9,581.21	9,830.57	9,851.94	63,188.53
20200	Opt\Vet-Med\ASLP Executive Dir	-	-	-	-	-	=	-
20400	Nursing / Nurse Aid	-	-	-	-	-	=	-
20600	Funeral\LTCA\PT	-	-	-	-	-	-	-
30100	Data Center	13,201.63	8,928.03	8,028.46	14,360.18	3,611.83	9,805.41	57,935.55
30200	Human Resources	715.64	81.56	91.44	2,941.61	489.59	72.58	4,392.42
30300	Finance	2,984.29	2,348.54	2,235.53	2,052.32	2,338.27	2,163.42	14,122.36
30400	Director's Office	1,594.63	1,040.44	1,053.28	983.31	1,015.64	999.87	6,687.16
30500	Enforcement	7,622.36	4,384.50	4,332.49	5,966.02	7,457.10	9,578.09	39,340.57
30600	Administrative Proceedings	2,995.51	6,348.08	1,444.34	5,636.57	419.28	-	16,843.77
30700	Impaired Practitioners	91.61	61.65	58.32	58.53	40.78	41.85	352.74
30800	Attorney General	-	-	971.21	971.21	-	-	1,942.41
30900	Board of Health Professions	1,004.91	905.85	778.68	828.98	793.46	512.12	4,824.00
31000	SRTA	-	-	-	-	-	-	-
31100	Maintenance and Repairs	-	-	-	-	-	-	-
31300	Emp. Recognition Program	1.92	-	-	7.83	2.32	22.69	34.76
31400	Conference Center	7.61	25.59	12.57	7.69	18.46	5.05	76.97
31500	Pgm Devlpmnt & Implmentn	1,156.84	678.23	791.98	566.75	748.08	520.42	4,462.29
98700	Cash Transfers	-	-	-	-	-	-	-
	Total Allocated Expenditures	45,826.79	34,708.07	29,367.66	43,962.22	26,765.36	33,573.44	214,203.54
	Net Revenue in Excess (Shortfall) of Expenditures	\$ (41,200.34) \$	(31,879.94) \$	(28,110.58) \$	(43,519.21) \$	(31,834.47) \$	(35,856.94)	\$ (212,401.48)

Board of Psychology Statistics



Board of Psychology Licensees

Profession	Number of Licensees (as of 1/15/2019)
Applied Psychologist	29
Clinical Psychologist	3,610
Resident in Training	871
School Psychologist	99
School Psychologist-Limited	572
Sex Offender Treatment Provider	425
Total	5,606

Quarter	Number of Licensees
Q1 2017	4,994
Q2 2017	5,128
Q3 2017	5,227
Q4 2017	5,335
Q1 2018	5,368
Q2 2018	5,470
Q3 2018	5,582
Q4 2018	5,690
Q1 2019	5,497

Number of Licensees by Profession

	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019
Applied Psychologist	29	31	32	33	32	32	32	32	28
Clinical Psychologist	3229	3309	3368	3452	3416	3447	3550	3617	3541
Resident in Training	741	749	760	761	872	876	892	890	859
School Psychologist	98	100	103	105	104	104	104	105	99
School Psychologist- Limited	492	526	544	552	527	554	566	606	556
Sex Offender Treatment Provider	405	413	420	432	417	427	438	440	414
Total	4994	5128	5227	5335	5368	5470	5582	5690	5497

New License Count

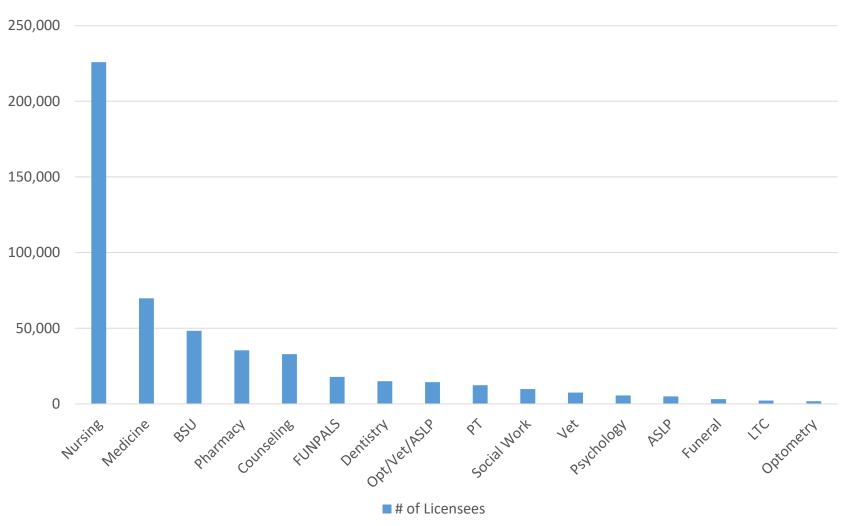
	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019
Applied Psychologist	1	0	1	0	1	0	0	0	0
Clinical Psychologist	72	71	62	63	97	53	66	65	63
Resident in School Psychology	n/a	2							
Resident in Training	3	10	13	10	118	22	32	4	14
School Psychologist	1	2	2	1	1	0	0	1	1
School Psychologist- Limited	24	25	16	4	21	24	10	38	6
Sex Offender Treatment Provider	6	4	5	10	7	6	10	1	1
SOTP Trainee	n/a	13							
Total	107	112	99	88	245	105	118	109	100



New License Count FY Breakdown

	FY 2014	Change Between FY15 & FY14	FY 2015	Change Between FY16 & FY15	FY 2016	Change Between FY16 & FY17	FY 2017	Change Between FY17 & FY18	FY 2018
Applied Psychologist	0	-	1	0%	1	100%	2	-50%	1
Clinical Psychologist	215	-3.3%	208	9.6%	228	17.5%	268	7.1%	287
Resident in Training	-	-	-	-	-	-	36	316.7%	150
School Psychologist	5	40%	7	-85.7%	1	500%	6	-66.7%	2
School Psychologist- Limited	70	37.1%	96	3.1%	99	-30.3%	69	39.1%	96
Sex Offender Treatment Provider	17	-11.8%	15	86.7%	28	-10.7%	25	0%	25
Total	307	6.5%	327	9.2%	357	13.7%	406	38.2%	561

of DHP Licensees by Board/Unit (as of 1/10/2019)

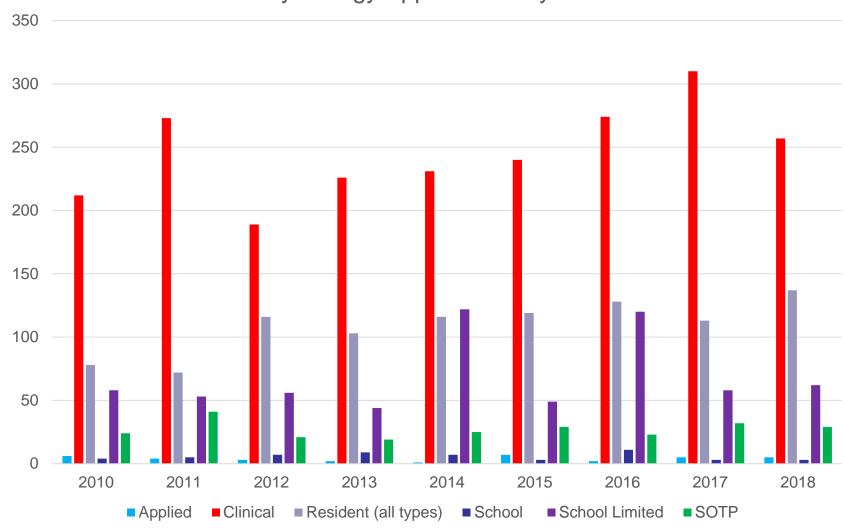




Board of Psychology Applications By Year

Psychology	2018 Applications	2017 Applications	2016	2015	2014	2013	2012	2011	2010
Applied	5	5	2	7	1	2	3	4	6
Clinical	257	310	274	240	231	226	189	273	212
Resident		113	128	119	116	103	116	72	78
Resident in School	4								
School	3	3	11	3	7	9	7	5	4
School Psy Limited	62	58	120	49	122	44	56	53	58
Resident in Training	99								
SOTP	29	32	23	29	25	19	21	41	24
SOTP Trainee	34								
Total	493	521	558	447	502	403	392	448	382

Psychology Applications by Year





AGENCY REPORTS

CASES RECEIVED, OPEN, & CLOSED REPORT SUMMARY BY BOARD FISCAL YEAR 2019 Q1, QUARTER ENDING SEPTEMBER 30

The "Received, Open, Closed" table below shows the number of received and closed cases during the quarters specified and a "snapshot" of the cases still open at the end of the quarter.

COUNSELING	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019
Number of Cases Received	21	32	26	27	17	40	35	28	37	31	45	56
Number of Cases Open	108	117	116	98	69	58	56	61	72	84	102	124
Number of Cases Closed	11	25	27	44	43	60	42	26	29	23	33	29

PSYCHOLOGY	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
1 31 CHOLOGI	2016	2016	2016	2017	2017	2017	2017	2018	2018	2018	2018	2019
Number of Cases Received	18	19	14	18	26	13	22	23	23	28	26	20
Number of Cases Open	84	74	68	76	87	49	34	46	44	52	57	64
Number of Cases Closed	12	32	20	9	17	52	38	16	24	19	24	13

SOCIAL WORK	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019
Number of Cases Received	31	19	15	19	12	28	21	14	27	15	34	35
Number of Cases Open	126	120	127	78	70	54	39	39	48	52	71	93
Number of Cases Closed	8	27	8	62	17	46	39	15	19	11	18	13



AGENCY REPORTS

AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER FISCAL YEAR 2019 Q1, QUARTER ENDING SEPTEMBER 30

*The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure.

These calculations include only cases closed within the quarter specified.

BOARD	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019
Counseling	193.5	415.6	323.7	375.5	292.8	247.9	106.1	251.5	128.2	153.7	185.0	164.2
Psychology	287.0	437.0	287.3	380.0	291.7	357.7	252.7	119.5	183.3	118.8	175.2	170.4
Social Work	132.5	342.0	226.0	469.7	407.6	366.2	228.8	292.7	123.6	277.5	237.2	113.8
Agency Totals	190.8	201.6	188.5	202.7	207.7	222.8	194.1	255.7	186.5	196.4	201.1	173.8

PERCENTAGE OF CASES OF ALL TYPES CLOSED WITHIN 365 CALENDAR DAYS*

FISCAL YEAR 2019 Q1, QUARTER ENDING SEPTEMBER 30

*The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases that were closed in less than one year.

BOARD	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019
Counseling	72.7%	36.0%	55.6%	45.5%	78.6%	84.7%	97.5%	76.9%	97.0%	91.3%	84.8%	89.7%
Psychology	50.0%	37.5%	50.0%	44.4%	50.0%	44.2%	81.6%	92.9%	85.2%	100.0 %	90.5%	92.3%
Social Work	87.5%	46.2%	75.0%	30.7%	62.5%	41.3%	92.3%	73.3%	100.0 %	81.8%	66.7%	84.2%
Agency Totals	85.8%	84.8%	85.6%	82.0%	85.1%	81.7%	86.7%	82.2%	86.7%	87.6%	80.6%	85.5%



Discipline Reports October 5, 2018 - January 3, 2019

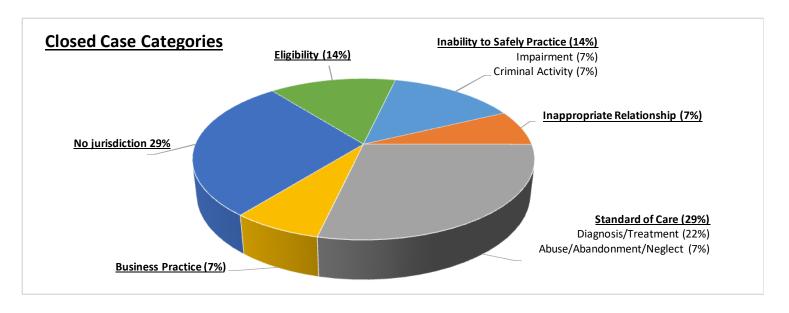
OPEN CASES AT BOARD LEVEL (as of January 3, 2019)									
Open Case Stage	Counseling	Psychology	Social Work	BSU Total					
Probable Cause Review	79	37	58	174					
Scheduled for Informal Conferences	3	1	0	4					
Scheduled for Formal Hearings	1	1	0	2					
Consent Orders (offered and pending)	4	2	0	6					
Cases with APD for processing (IFC, FH, Consent Order)	12	2	3	17					
TOTAL OPEN CASES	99	43	61	203					

NEW CASES RECEIVED AND ACTIVE INVESTIGATIONS									
	Counseling	Psychology	Social Work	BSU Total					
Cases Received for Board review	47	12	20	79					
Open Investigations in Enforcement	69	38	34	141					

	UPCOMING CONFERENCES AND HEARINGS
Informal Conferences	April 16, 2019
Tentative Formal Hearing Dates	April 2, 2019 July 23, 2019



CASES CLOSED (October 5, 2018 - January 3, 2019)		
Closed – no violation	7	
Closed – undetermined	4	
Closed – violation	1	
Credentials/Reinstatement – Denied	0	
Credentials/Reinstatement – Approved	2	
TOTAL CASES CLOSED	14	



AVERAGE CASE PROCESSING TIMES (counted on closed cases)		
Average time for case closures	272	
Avg. time in Enforcement (investigations)	61.38	
Avg. time in APD (IFC/FH preparation)	245.3	
Avg. time in Board (includes hearings, reviews, etc).	162	
Avg. time with board member (probable cause review)	10	