# APPROVED MINUTES VIRGINIA BOARD OF LONG TERM CARE ADMINISTRATORS MEETING MINUTES

The Virginia Board of Long Term Care Administrators convened for a board meeting on Tuesday, December 16, 2014 at the Department of Health Professions, Perimeter Center, 9960 Mayland Drive, 2<sup>nd</sup> Floor, Board Room #4, Henrico, Virginia.

# The following members were present:

Tom Orsini, NHA, Chair Karen Stanfield, NHA, Vice-Chair John Randolph Scott, NHA, ALFA Marj Pantone, ALFA Amanda Gannon, NHA Warren Koontz, MD, Citizen Member

## The following members were absent for the meeting:

Doug Nevitt, ALFA Derrick Kendall, NHA Shervonne Banks, Citizen Member

## DHP staff present for all or part of the meeting included:

Lisa R. Hahn, Executive Director David Brown, DC, Agency Director Elaine Yeatts, Senior Policy Analyst Lynne Helmick, Deputy Executive Director Missy Currier, Deputy Executive Director

## Quorum:

With 6 members present a quorum was established.

#### **Guests Present:**

Judy Hackler, VALA Dana Parsons, VANHA

## **CALLED TO ORDER**

Mr. Orsini called the Board meeting to order at 10:20 a.m.

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#### **PUBLIC COMMENT PERIOD**

No regulatory comments could be accepted regarding the Petition for Rulemaking because the comment period had closed.

No other comments were received

#### ACCEPTANCE OF MINUTES

Upon a motion by Randy Scott and properly seconded by Karen Stanfield, the board voted to accept the following minutes:

- Minutes of Board Meeting June 24, 2014
- Formal Administrative Hearing June 24, 2014
- Telephonic Conference July 18, 2014
- Formal Administrative Hearing September 9, 2014
- Formal Administrative Hearing September 9, 2014

The motion passed unanimously.

Mr. Orsini reported that the following informal conferences were held since the board last met and that the minutes were posted on the LTC website and Regulatory Townhall:

- (2) June 25, 2014
- (4) September 10, 2014
- (1) October 15, 2014

## AGENCY DIRECTOR'S REPORT - Dr. David Brown, D.C.

Dr. Brown shared that DHP had outsourced their Human Resource Department to the Department of Human Resource Management (DHRM) in an effort to streamline HR functions while realizing a significant cost savings to the Agency.

Dr. Brown mentioned that DHP would be presenting a Bill during the 2015 GA Session to allow the Board of Nursing to conduct background checks on LPN's and RN's. He stated that if the Bill passes, the Agency would use the experience in evaluating the requirement for other Health Regulatory Boards.

Dr. Brown spoke about the Governor's Task Force addressing the serious epidemic of overdose deaths in Virginia caused by prescriptions drugs and Heroin. He stated that several work groups had been formed and they were meeting later that day to discuss preliminary recommendations to bring to the 2015 General Assembly.

Ms. Hahn confirmed that the minutes of the Task Force meetings would be posted on DHP's website.

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## EXECUTIVE DIRECTOR'S REPORT – Lisa R. Hahn

#### Ms. Hahn reported on the following:

# **Budget**

- n Cash Balance as of June 30, 2014 \$(368,103)
- n YTD FY15 Revenue \$20,346
- n Less direct and In-Direct Expenditures \$123,039
- n Cash Balance as of Sept. 30, 2014 \$(470,797)

Ms. Hahn explained the the financial reports were running behind because of newly installed software in the Accounting Department. Revenue would increase during March 2015 renewals which will include the new fees and the shortfall assessment.

#### Fee Increase

- n Became effective on October 22, 2014
- n Process has gone smooth with no complaints received to date by board staff
- n Everyone was notified by email or mail of the increase
- n Expect during the March renewals when the shortfall fee is assessed that we may get a few unhappy phone calls.
- n As you know the assessment was as alternative measure to having a larger and more permanent fee increase.

# **Licensee Statistics**

#### **ALF**

- n 646 ALF Administrators
- n 107 AIT's (average around 80 increase may be an indication that people are finding Preceptors)
- n 6 "Acting" AIT
- n 198 Preceptors

#### NHA

- n 883 Nursing Home Administrators
- n 82 Nursing Home AIT's (increase from 67 in June 2014)
- n 244 NHA Preceptors

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# **Discipline Statistics**

- n 38 open cases:
  - q 20 cases in Investigations
  - q 10 in Probable Cause
  - q 0 in APD
  - q 7 at Informal Stage
  - q 1 at Formal Stage (Respondent just signed a Consent Order)
  - 19 LTC Compliance Cases being monitored

#### **Historical Case Data**

- n **FY 2012** 
  - n 63 cases received
  - n 57 cases closed
  - n 9 (16%) of closed cases went to IFC
- n **FY 2013** 
  - n 45 cases received
  - n 56 cases closed
  - n 6 (11%) of closed cases went to IFC
- n FY 2014
  - n 47 cases received
  - n 38 cases closed
  - n 5 (13%) of closed cases went to IFC
- n 1st quarter FY15
  - n 25 cases received
  - n 17 cases closed

### **Informal Conferences Held Calendar Year 2014**

- n By the end of the year we will have had 9 Informal Conferences:
  - n 6- ALFA Hearings
  - n 3- NHA Hearings
  - n 1 case was closed with no violation at IFC
  - n 6- Orders with Terms were issued
  - n 2 will be heard today

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## Formal Hearings Held Calendar Year 2014

- n 1 NHA summary suspension
- n 4 Formal hearings
  - n 2 ALFA formal hearings
    - q 1 revoked right to renew license
    - q 1 license suspended
  - n 1 NHA Formal hearing license revoked
  - n 1 ALFA Formal hearing pending

#### **Breakdown of Cases Received Calendar Year 2014**

- n 27 ALFA
- n 26 NHA

# Virginia Performs (Patient Care Cases) – First Quarter 2015

- n Clearance Rate 60%
- n Age of Pending caseload older than 250 days 4%
- n % of Cases closed within 250 days 67%
- n Customer Satisfaction-98.5% FY14

n Q1 2015 Caseloads: received=10, closed=6

Pending over 250=1 Closed within 250=4

#### **Board Business**

- n We plan to request again during renewals for volunteers willing to add their name to the Preceptor List in an effort to obtain additional names. We are going to start 2015 with a fresh list since it appears that some of the contact information initially provided to us was outdated.
- n Share Point board portal; Pilot program has been discontinued as the process was not an effective and efficient way of sharing electronic information with board members. IT will continue to look for alternative solutions.
- n Missy Currier and Lynne Helmick attended the December 10<sup>th</sup> ALF Stakeholders meeting. Both VALA and VANHA requested that the board request that SHEV notify colleges about the licensure process for someone enrolled in Healthcare Administration Program. Many students are under the impression that once they graduate, they can be licensed and are ready to be an Administrator.

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#### **Board Presentations**

- n 7/31/2014 VCAL Symposium Missy Currier
- n 10/17/2014 vaLTC Fall Conference Missy Currier

#### **Board Communications**

n If you have a change of address, email address, cell phone number, please remember to contact us so that we have the most current information.

# 2015 Board Meeting Schedule

- n Please reserve the following dates for the entire day: These dates are also used for our Formal Hearings. It is imperative that you commit to these dates.
  - n March 10th
  - n June 16th
  - n September 22<sup>nd</sup>
  - n December 15th

#### PRESENTATION - WORKFORCE STUDY SURVEY RESULTS – Justin Crowe

Justin Crowe, Deputy Executive Director for the Virginia Healthcare Workforce Data Center shared the draft version of the August 2014 Nursing Home Administrator and Assisted Living Facility Administrator Workforce Study Results. Mr. Crowe was pleased to share that they received over 1000 responses which compromised 78% of the Licensees. Other key points shared were the average retirement age and the average income levels for each profession. Mr. Crowe asked that the board review the drafts and let him know if they had any questions or suggestions before they publish the report in January 2015.

Ms. Hahn as well as the board members thanked Mr. Crowe for the useful information.

A motion was then made by Karen Stanfield and properly seconded by Randy Scott to accept the 2014 Work Force Data Reports. The motion passed unanimously.

#### **NEW BUSINESS**

# Report of Regulatory Actions - Elaine Yeatts

Ms. Yeatts stated that the regulations for a fee increase became final on October 22, 2014 and then shared the following:

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Chapter	Action / Stage Information
Regulations Governing the Practice of Nursing Home Administrators [18 VAC 95 - 20]	Action   Report from NPDB for applicants
	Stage: Fast-Track - At Governor's Office for 90 days
Regulations Governing the Practice of Assisted Living Facility Administrators [18 VAC 95 - 30]	Action   Oversight of acting administrators in an   Example 2   AIT program
	Stage:   Final - At Governor's Office for 90 days
Regulations Governing the Practice of Assisted Living Facility Administrators [18 VAC 95 - 30]	Action   Regulatory reform changes   Fast-Track Became Final 11/20/14   Stage:   Fast-Track - Register Date: 10/6/14

# **Petition for Rule-making**

After much discussion, a motion was made by Karen Stanfield and properly seconded by Randy Scott to deny the petition for rulemaking and to retain the current requirements. The board agreed there was value in keeping the face to face contact with other administrators, to be able to share knowledge and experiences.

The motion passed by a unanimous vote with Dr. Warren Koontz voting nay.

## **ADJOURNMENT**

Mr. Orsini adjourned the meeting at 11:20 a.n	1.
Thomas J. Orsini, NHA, Chair	Lisa R. Hahn, Executive Director
Date	Date