

**Creating a Coordinated Delivery System for Medicare-Medicaid Enrollees
Virginia Advisory Committee**

November 15, 2012, from 1:00 to 4:00 pm at the Tuckahoe Library

Directions: <http://www.henricolibrary.org/libs/tu.html>

Meeting 1

I. Welcome and Introductions	Cindi Jones, Director, Virginia Department of Medical Assistance Services (DMAS)	1:00 pm
II. National Updates	Julie Klebonis, Program Officer, Center for Health Care Strategies (CHCS)	1:15 pm
III. Virginia Updates	Karen Kimsey, Director of Policy and Research, DMAS	1:35 pm
IV. Overview of Focus Sessions	Greg Howe, Deputy Director, Medicaid Leadership Institute, CHCS	1:50 pm
V. Focus Session I: <i>Access to Care and Provider Networks</i> Overview: <ul style="list-style-type: none"> • Long-term care providers (agency) • Long-term care (consumer directed) • Behavioral health providers • Medical providers • Review of planned priorities for providers Share your priorities for: <ul style="list-style-type: none"> • Travel time and distance • Physical and communication access • Expanded hours and appointment standards • Qualification standards • Locating available providers • Additional recommendations 	Suzanne Gore (DMAS) and Julie Klebonis (CHCS)	2:00-2:35 pm
BREAK		2:35-2:45
VI. Focus Session II: <i>Education and Outreach (Prior to enrollment)</i> Overview of Stakeholders: <ul style="list-style-type: none"> • Beneficiaries 	Karen Kimsey (DMAS) and Meredith Lee (DMAS)	2:45-3:20 pm

<ul style="list-style-type: none"> • Family/caregivers • Providers • Community organizations (e.g., clergy, senior groups, advocates) • Local partners (AAAs, DSS, CSBs) • Other state agencies <p>Share your thoughts on:</p> <ul style="list-style-type: none"> • Best modes of communication to reach various stakeholder groups • Timing of outreach efforts • Additional recommendations 		
<p>VII. Focus Session III: <i>Quality Assurance and Enrollee Protections</i></p> <p>Overview:</p> <ul style="list-style-type: none"> • CMS core measures • 1915(c) EDCD waiver measures • Ensuring and measuring satisfaction <p>Share your thoughts:</p> <ul style="list-style-type: none"> • Do these measures truly indicate the quality of services for Medicare-Medicaid Enrollees? • Additional recommendations for <i>Quality of Life</i> Measures • Additional measures for behavioral health • Suggestions for Performance Improvements Projects • Resolving issues with the health plan and health plan responsiveness • Additional recommendations 	<p>Greg Howe (CHCS) and Paula Margolis (DMAS)</p>	<p>3:20-3:50 pm</p>
<p>VIII. Wrap Up and Next Steps</p>	<p>Cindi Jones</p>	<p>3:50-4:00 pm</p>