

**Communications Committee Meeting
Virginia Office of EMS
Courtyard Marriott
10077 Brook Road, Glen Allen, VA
May 10, 2013
9:00 a.m.**

Members Present:	Members Absent:	OEMS Staff:	Guests:
Gary Critzer, Chair	Emily Totten	Ken Crumpler	Bruce Edwards
Richard Rubino	Hershel Kreis	Karen Owens	
Vic Buisset	Dorothy Spears-Dean	Frank Cheatham	
Pokey Harris		Amanda Davis	
Connie Purvis		Wanda Street	
Lewis Casada for Dorothy Spears Dean			

Topic/Subject	Discussion	Recommendations, Action/Follow-up; Responsible Person
Call to Order:	The meeting was called to order by the Chair at 9:15 a.m.	
Approval of the minutes dated February 15, 2013:	A motion was made to approve the previous minutes. There was one change to the minutes. Mr. Chris McIntosh should have been listed as a member and not a guest. The motion was moved by Richard and seconded by Pokey. All committee members were in favor of approving the minutes with the correction. The minutes were approved.	The minutes were approved with the noted correction.
Committee Chair Report (Mr. Gary Critzer):	<p>Gary mentioned that there are issues going in the 9-1-1 industry concerning a Cassidian (formerly PlantCML) VESTA product that used a Nortel switch. Nortel is no longer in business and that particular switch has been discontinued. The upgrade to VESTA 4.0 costs about \$296,000 for the Waynesboro system which is more than the base system. This cost is for the hardware and installation only. This has put a strain on local government funding for PSAPs. Lewis also stated that there are some maintenance contracts that were signed for 60 months with no extension on the contract.</p> <p>This year is the first Annual Fire and EMS Memorial Week as proclaimed by Governor McDonnell (June 2-8, 2013). The Memorial Service will be held on Saturday, June 1 at Richmond International Raceway's Main Exhibition Hall. There are several services being held across the State. This will be on the Department of Fire Programs and the Office of EMS' websites.</p>	
OEMS Communications Coordinators Report (Ken Crumpler):	<p>PSAP Accreditation Application – Colonial Heights</p> <p>Copies of the application were distributed to the committee. Ken stated that regionally he is glad to see that they have APCO since Chesterfield does also.</p> <p>A motion was made to accept and approve the City of Colonial Heights' application. The motion was</p>	A motion was made to accept and approve the

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	<p>moved by Connie and seconded by Vic. All committee members were in favor of accepting and approving the application as submitted.</p> <p>PSAP Accreditation Presentations Ken has recently made a PSAP presentation at Richmond Ambulance Authority. He is planning to make visits to Harrisonburg, James City County and Waynesboro. He will keep the committee updated on when these travels will occur.</p> <p>Conference Reports In February, Ken attended the PSAP Regional Managers Meeting in Abingdon. This was sponsored by VITA. He and Greg Woods were asked to represent the VA EMS system from a State and Regional level. It went very well. Per Pokey, Greg has had some inquiries and follow-up from several 911 systems and an attorney.</p> <p>Next week Ken will be attending the APCO/ NENA Conference in Virginia Beach. He will be presenting two classes.</p> <p>On April 16 -20, Ken attended the Navigator Conference in Salt Lake City, UT.</p> <p>On April 15, Ken met with Powhatan County Sheriff's Office for their implementation of EMD. However, the law enforcement is pushing for it; however, the 9-1-1 system is hesitant due to a lack of adequate staffing. Powhatan has contacted Denise Marrs of Dinwiddie to request a follow up meeting. She accompanied Ken on the first meeting with Powhatan.</p> <p>Miscellaneous Updates An Emergency Operations staff meeting was held on Monday and Karen reported that Jim Nogle is no longer employed with the Office due to health reasons and she is the Acting Manager. Approval has been granted to fill the position which may take a few months.</p> <p>Ken plans to have the EMD coverage map updated in coordination with updating the Communications Directory. The EMD map will be updated before the August meeting.</p> <p>An email was received by Ken from Shannon Yost of Tazewell County. Copies were distributed to the committee. They need to establish an internal protocol and develop a process. This has to be a collaborative effort and EMD should be employed on every appropriate call.</p>	<p>City of Colonial Heights' application. The application was approved as submitted.</p> <p>Ken will have the EMD map updated by the August meeting and will update the Communications Directory.</p>
Unfinished Business:	None.	
New Business:	<p>NPSTC Seeking EMS Working Group Volunteers The National Public Safety Telecommunications Council is seeking volunteers for its EMS workgroup/sub-committee. Ken has joined the work group and one meeting has been attended by teleconference. There are about 30 people on the workgroup from across the nation. They are focusing on all aspects of EMS public</p>	

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	<p>safety communications. They are still seeking volunteers to join. The conference call will be about 2 hours once a month. See Ken for more information if interested in joining.</p> <p>West Virginia EMD Mandate According to an email from Pokey, the West Virginia Statewide EMD Mandate goes into effect July 2013. They have chosen a single source provider, PowerPhone. Ken will provide more information on this when he receives it. The committee wants to know how they accomplished this and also what prompted it.</p> <p>On a different note, Richard Rubino mentioned that the FCC took adverse action against two state or local government agencies in connection with licensing applications. Both of the agencies licenses lapsed. Richard wants to write an article for the OEMS newsletter as a reminder to localities to renew licenses and to do so correctly.</p>	
Public Comment:	None.	
Adjournment:	The meeting adjourned at approximately 10:15 a.m.	The next meeting is August 9, 2013 at 9 a.m. at the Courtyard Marriott in Glen Allen.

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