

## BOARD FOR HEARING AID SPECIALISTS

### MINUTES OF MEETING

The Board for Hearing Aid Specialists met on Monday, November 7, 2005, at the Offices of the Department of Professional and Occupational Regulation, 3600 West Board Street, 4<sup>th</sup> Floor, Richmond, Virginia. The following members were present:

Kathy J. Harvey  
Thomas M. Frank  
Olivia L. Kearney  
Harry W. Kessler, III  
Richard E. Linde, M.D.  
Matthew J. Myrick  
Teresa M. Robinson

DPOR staff present for all or part of the meeting included:

Louise Fontaine Ware, Director  
Brian Hannigan, Chief Deputy Director  
Mary Broz, Director of Communications, Legislation, & Consumer Education  
Nick A. Christner, Deputy Director for Compliance & Investigations  
Karen W. O'Neal, Deputy Director for Licensing & Regulations Division  
Doug Schroder, Director of Adjudication  
Bonnie Rhea Adams, Director of Complaint Analysis & Resolution  
Liz Hayes, Director of Fair Housing  
William H. Ferguson, II, Executive Director  
Zelda W. Dugger, Board Administrator  
Sharon M. Sweet, Director, Office of Education and Examinations  
Rashaun K. Minor, Administrative Assistant

There was not a representative present from the Office of the Attorney General.

Mr. Frank determined there was a quorum and called the meeting to **Call to Order** order at 9:09 a.m.

Upon a motion by Ms. Robinson and seconded by Mr. Kessler the Board voted to approve the agenda with amendments. **Approval of Agenda**

The members voting 'yes' were Mr. Frank, Ms. Kearney, Mr. Kessler, Dr. Linde, Mr. Myrick, and Ms. Robinson.

There were no negative votes. The motion passed unanimously.

Mr. Frank asked if there was any public comment. There was no public comment. **Public Comment Period**

The minutes were deferred until Ms. Harvey arrived at the meeting.

**Approval of  
Minutes for  
August 29, 2005  
Board Meeting**

Upon a motion by Ms. Robinson and seconded by Mr. Frank the Board voted to approve the August 29, 2005 Board for Hearing Aid Specialists meeting minutes as amended.

The members voting 'yes' were Mr. Frank, Ms. Harvey, Ms. Kearney, Mr. Kessler, Dr. Linde, Mr. Myrick, and Ms. Robinson.

There were no negative votes. The motion passed unanimously.

Mr. Schroder and Ms. Hayes provided training on the Compliance and Investigations Division's procedures.

**Training –  
Compliance and  
Investigation  
Division (CID)**

Mr. Schroder provided information pertaining to the adjudication procedures and Ms. Hayes provided information pertaining to the complaint analysis and resolution procedures.

Mr. Schroder and Ms. Hayes concluded this portion of the training by fielding questions from the board members.

Ms. Harvey arrived at the meeting at 9:50 a.m.

**Ms. Harvey arrived  
at the meeting**

The Board recessed at 9:53 a.m. and reconvened at 10:12 a.m.

**Break**

Mr. Myrick gave a presentation about Virginia Relay and the Virginia Department for the Deaf and Hard of Hearing, his role at AT&T Relay, and the benefits of Virginia Relay to consumers that are hard of hearing, deaf, or speech disabled. Mr. Myrick passed out brochures about Virginia Relay.

**Virginia Relay**

Mr. Myrick stated Virginia Relay was implemented in 1991 and is available anywhere in the United States and in Canada. Virginia Relay is based in southwest Virginia in Norton.

Mr. Myrick explained how Virginia Relay was easy, confidential, and convenient by dialing 7-1-1 to access the service and there is no additional fee for the service for consumers in their local calling area. Mr. Myrick also discussed the many features available, Internet Relay, Video Relay Service, Relay Choice Profile, and Sign Language services as well as Spanish Relay.

Mr. Myrick also shared the latest development within Virginia Relay, Virginia Relay Text Messaging. Mr. Myrick stated Virginia is the first

state to establish this feature.

Mr. Myrick stated that the mission of Virginia Relay is to educate businesses on how Relay calls are processed and how to make calls to deaf consumers. Mr. Myrick also shared how businesses can become a Virginia Relay Partner and showed a short video on the topic.

Mr. Myrick concluded his presentation by fielding questions from the board members and staff.

Board members were given three draft versions of the Hearing Aid Specialists training and education form for documenting experience towards licensure.

**Temporary Permit**

The Board agreed on version three of the draft training and experience form for sponsors and permit holders to use to document training received. The Board also agreed that the training and experience form should go out with the temporary permit application and upon approval of the temporary permit.

The Board reviewed its examination statistics for informational purposes.

**Examinations**

Ms. Robinson stated that the audiograms need to be revised. Ms. Sweet stated that they could do a practical exam workshop for the exam administrators.

The Board requested that Ms. Sweet provided statistical data and a break down of examinees.

Ms. O'Neal provided training on board member roles and responsibilities, the Board's authority, the Conflict of Interest Act, the Freedom of Information Act, and other duties as board members. Ms. O'Neal concluded this portion of the training by fielding questions from the board members

**Training –  
Licensing and  
Regulatory Division  
(LRD)**

The Board reviewed its quarterly statistics for informational purposes.

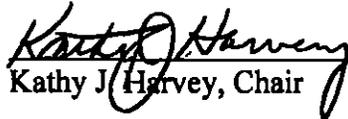
**Quarterly Statistics**

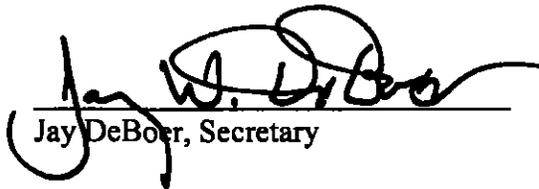
The Board reviewed the Board for Audiology and Speech Language Pathology July 13, 2005 unapproved board meeting for informational purposes.

**Board for Audiology  
and Speech-  
Language Pathology  
July 13, 2005  
Unapproved Board  
Meeting**

The 2006 board meeting dates are Wednesday, March 15, Wednesday, **2006 Board Meeting**  
July 12, and Wednesday, November 15. **Dates**

Upon a motion by Dr. Linde and seconded by Ms. Robinson the **Adjourn**  
meeting was adjourned at 1:30 p.m.

  
Kathy J. Harvey, Chair

  
Jay DeBoer, Secretary

COPY TESTE:

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Custodian of the Records

**STATE AND LOCAL GOVERNMENT  
CONFLICT OF INTEREST ACT**

1. Name: Kathy Harvey
2. Title: Board Chair - Board for Hearing Aid Specialists
3. Agency: Department of Professional and Occupational Regulation
4. Transaction: Board Meeting on November 7, 2005
5. Nature of Personal Interest Affected by Transaction: \_\_\_\_\_
- 

6. I declare that:

(a) I am a member of the following business, profession, occupation or group, the members of which are affected by the transaction: HEARING AID SPECIALISTS

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(b) I am able to participate in this transaction fairly, objectively and in the public interest.

Signature: Kathy Harvey Date: 11-7-05

**STATE AND LOCAL GOVERNMENT  
CONFLICT OF INTEREST ACT**

1. Name: Thomas Frank
2. Title: Board Member - Board for Hearing Aid Specialists
3. Agency: Department of Professional and Occupational Regulation
4. Transaction: Board Meeting on November 7, 2005
5. Nature of Personal Interest Affected by Transaction: \_\_\_\_\_

6. I declare that:

(a) I am a member of the following business, profession, occupation or group, the members of which are affected by the transaction: \_\_\_\_\_

Hearing Aid Specialists

(b) I am able to participate in this transaction fairly, objectively and in the public interest.

Signature: \_\_\_\_\_

Thomas M Frank

Date: \_\_\_\_\_

11-7-05

**STATE AND LOCAL GOVERNMENT  
CONFLICT OF INTEREST ACT**

- 1. Name: Matthew Myrick
  
- 2. Title: Board Member – Board for Hearing Aid Specialists
  
- 3. Agency: Department of Professional and Occupational Regulation
  
- 4. Transaction: Board Meeting on November 7, 2005
  
- 5. Nature of Personal Interest Affected by Transaction: \_\_\_\_\_

6. I declare that:

(a) I am a member of the following business, profession, occupation or group, the members of which are affected by the transaction: \_\_\_\_\_

\_\_\_\_\_

(b) I am able to participate in this transaction fairly, objectively and in the public interest.

Signature:     Matt Myrick     Date:     11/7/05

**STATE AND LOCAL GOVERNMENT  
CONFLICT OF INTEREST ACT**

1. Name: Olivia Little Kearney
  
2. Title: Board Member - Board for Hearing Aid Specialists
  
3. Agency: Department of Professional and Occupational Regulation
  
4. Transaction: Board Meeting on November 7, 2005
  
5. Nature of Personal Interest Affected by Transaction: \_\_\_\_\_
  
6. I declare that:  
  
(a) I am a member of the following business, profession, occupation or group, the members of which are affected by the transaction: \_\_\_\_\_  
  
\_\_\_\_\_  
  
(b) I am able to participate in this transaction fairly, objectively and in the public interest.

Signature:  Date: 11/7/05

**STATE AND LOCAL GOVERNMENT  
CONFLICT OF INTEREST ACT**

1. Name: Dr. Richard Linde
2. Title: Board Member- Board for Hearing Aid Specialists
3. Agency: Department of Professional and Occupational Regulation
4. Transaction: Board Meeting on November 7, 2005
5. Nature of Personal Interest Affected by Transaction: \_\_\_\_\_

6. I declare that:

(a) I am a member of the following business, profession, occupation or group, the members of which are affected by the transaction: \_\_\_\_\_

(b) I am able to participate in this transaction fairly, objectively and in the public interest.

Signature:



Date:

11/7/2005

**STATE AND LOCAL GOVERNMENT  
CONFLICT OF INTEREST ACT**

1. Name: Harry W. Kessler, III
2. Title: Board Member - Board for Hearing Aid Specialists
3. Agency: Department of Professional and Occupational Regulation
4. Transaction: Board Meeting on November 7, 2005
5. Nature of Personal Interest Affected by Transaction: \_\_\_\_\_

6. I declare that:

(a) I am a member of the following business, profession, occupation or group, the members of which are affected by the transaction: \_\_\_\_\_

\_\_\_\_\_

(b) I am able to participate in this transaction fairly, objectively and in the public interest.

Signature: Harry W. Kessler III Date: 11-7-05

**STATE AND LOCAL GOVERNMENT  
CONFLICT OF INTEREST ACT**

1. Name: Teresa M. Robinson
  
2. Title: Board Member – Board for Hearing Aid Specialists
  
3. Agency: Department of Professional and Occupational Regulation
  
4. Transaction: Board Meeting on November 7, 2005
  
5. Nature of Personal Interest Affected by Transaction: \_\_\_\_\_
  
6. I declare that:  
  
(a) I am a member of the following business, profession, occupation or group, the members of which are affected by the transaction: \_\_\_\_\_  
  
\_\_\_\_\_  
  
(b) I am able to participate in this transaction fairly, objectively and in the public interest.

Signature: Teresa Robinson Date: 11/7/05