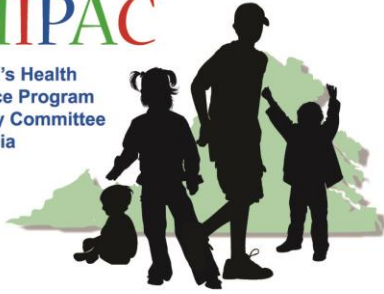


**CHIPAC**

Children's Health  
Insurance Program  
Advisory Committee  
of Virginia



# MEETING MINUTES

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**Meeting minutes – 03/02/17**

**Virginia Community Healthcare Association  
3831 Westerre Parkway  
Henrico, VA 23233  
1:00 PM – 3:30 PM**

**The following CHIPAC members were present:**

- Jill Christiansen
  - Stephanie Sivert
  - Amy Edwards
  - Denise Daly Konrad
  - Stephanie Lynch
  - Dr. Nathan Webb
  - Shelby Gonzales
  - Dr. Tegwyn Brickhouse
  - Jill Hanken
  - Cornelia Deagle
  - Marie Ellen Pokraka
  - Lisa Dove
  - Jennifer Wicker
  - Michael Muse
  - Dr. Sandy Chung
  - Janet Lung
- Partnership for Healthier Kids
  - Virginia Department of Social Service
  - Virginia Department of Education
  - Virginia Health Care Foundation
  - Virginia Association of Health Plans
  - Medical Society of Virginia
  - Center on Budget and Policy Priorities
  - VCU Health
  - Virginia Poverty Law Center
  - Virginia Department of Health
  - March of Dimes
  - Virginia Community Healthcare Association
  - Virginia Hospital and Healthcare Association
  - Virginia League of Social Services Executives
  - Virginia Chapter of the American Academy of Pediatrics
  - Virginia Department of Behavioral Health and Developmental Services

**The following CHIPAC members sent substitutes:**

- Michele Chesser sent Paula Margolis
  - Rodney Willett sent Eddie McAndrew
  - Ashley Everett sent Margaret Nimmo Holland
- Joint Commission on Health Care
  - Impact Makers
  - Voices for Virginia's Children

**The following CHIPAC members were not present:**

- Dr. Karen Rheuban DMAS Board Member

**The following DMAS staff members were in attendance:**

- Linda Nablo, Chief Deputy Director, Department of Medical Assistance Services
- Dr. Kathy Sardegnna, Pediatric Medical Director, Department of Medical Assistance Services
- Shelagh Greenwood, Outreach and Consumer Communications Manager, Outreach and Consumer Communications Unit
- Rachel Beckner, Outreach and Consumer Communications Coordinator, Outreach and Consumer Communications Unit
- KeShawn Harper
- Lisa Harootunian

**Meeting Minutes**

**Welcome**

Jill Christiansen, Chair of CHIPAC, called the meeting to order at 1:10 pm. Christiansen welcomed everyone and introductions were made.

**I. CHIPAC Business**

- A. Approval of Minutes – A motion was made and seconded to approve the minutes from the December 8th, 2016 Quarterly CHIPAC meeting. The minutes were approved.
- B. Membership Subcommittee Update – Denise Daly Konrad, Membership Chair, gave an update on committee membership issues. Konrad welcomed three new members, Lisa Dove, Dr. Sandy Chung, and Ashley Everett. Margaret Nimmo Holland, Executive Director of Voices for Virginia’s Children, was acting as a substitute for Ashley Everett. Konrad informed the group there would be a brief CHIPAC orientation prior to the next Full Committee meeting in June and asked that all new members attend.
- C. CHIPAC Dashboard Review – Christiansen asked the committee to review the updated CHIPAC Priorities Dashboard. She focused discussion on health outcomes, adolescent health, application processing and enrollment, and mental health. Christiansen asked that any questions pertaining to mental health be held for the upcoming presentation by Magellan. Stephanie Sivert asked that the committee receive the Dashboard three days prior to the meeting to have more time to review. Shelagh Greenwood stated that as long as information was available, staff would send out.

Shelby Gonzalez asked about the high denial rate for an application transferred from the federal marketplace and the reasons for those denials. Linda Nablo stated that DMAS had not yet done that analysis, but could report in June. Nablo explained that one problem is, that the marketplace could not deal with our three different income levels for low income parents depending on where they live in VA. So, the marketplace only used the highest income level and assessed some applications from other localities as likely Medicaid eligible when they are not, because the income level for their community is lower.

Jill Hanken expressed concern about the pregnant women data on the Dashboard. Greenwood stated that the data is the same data presented at the December 8<sup>th</sup> CHIPAC meeting because the data is updated annually.

- Christiansen introduced and welcomed Dr. Kathy Sardegna, Pediatric Medical Director at DMAS
- D. Other Business – There was no other business

## II. Legislative Update

Jill Hanken presented a quarterly update on legislative issues as they related to the committee. Hanken stated that she wanted to touch briefly on what happened during the past session regarding children and children's healthcare, as well as, what was happening in Congress. She informed the group the Governor put language into the budget to expand Medicaid. This language was removed.

The General Assembly set up a joint subcommittee to observe developments and review all reforms at a federal level. She informed the group of one initiative passed providing funding to increase GAP, from 80% to 100% FPL. She also reported on several items passed during this year's session, including several school-related bills and an extension granted towards a long-term mental health study.

Hanken reminded the committee that no one knows what will happen, due to the changes proposed by the new administration, but there is cause for concern. She stated that both a block grant and a per capita cap are unfavorable. Hanken reminded the committee to be aware and communicate strong advocacy for CHIP and related programs.

## III. Magellan Mental Health Indicators

Tammy Miller, Quality Improvement Director at Magellan Healthcare of Virginia, delivered a presentation on the proposed mental health indicators. She provided a handout chart of the indicators discussed. Miller asked the committee if there are any questions or topics that Magellan can drill down further. The group agreed that unique, unduplicated data, broken out into FAMIS and FAMIS Plus would also be a benefit.

Daly Konrad suggested the committee decide on the first round of several measures, so that Magellan has something by the June Full Committee meeting. Christiansen confirmed with the group that this was a good starting point. The group agreed to also ask what the MCO's cover,

## IV. DSS Update

Stephanie Sivert gave an update from the Virginia Department of Social Services. She reported that there was a delay in converting the SNAP and TANF data from the ADAPT system into VaCMS, but that was completed. She informed the group that this conversion should prove to be a major benefit. Sivert asked Michael Muse to provide any additional updates from a local DSS level. Muse stated that having all systems in VACMS was helping those at a local level become more efficient.

Sivert also informed the group about the new Enterprise Customer Service Center coming next month that will allow individuals to ask questions and apply for *TANF*, *SNAP*, and Medical Assistance, including the FAMIS Programs over the phone. Applications will be directed to the local agencies for a determination. Those applicants wishing to apply for Medicaid or FAMIS only would be sent directly to the Cover Virginia call center.

Gonzalez asked if there had been an increase in individuals withdrawing applications. She stated that she was concerned for immigrant children, due to fear amongst families over new

policies being proposed. Both Muse and Sivert stated they had not seen any applicant withdrawal, but Muse did say he had heard tell of this potentially happening in other DSS localities.

#### **V. DMAS Update**

Linda Nablo gave an update from the Department of Medical Assistance Services. She announced that DMAS was working on an ex-parte renewal system, which would reduce workload and bring down overdue renewal numbers. She stated that a model was currently being constructed; the idea was to get a consensus that met all requirements and was much more consumer-friendly.

Nablo reported on the deemed newborns, informing the committee that since October, over 5,600 children over the age of one have not been dropped from coverage. DMAS is working with DSS to put an emphasis on how to make sure this group gets re-enrolled. She also reported that the agency was moving almost everyone towards managed care, with the new CCC Plus rollout and over 700,000 potential enrollees for Medallion 4.

Nablo addressed the backlog in application processing at the Cover Virginia CPU, stating the primary causes were due to the delay in the SNAP and TANF conversion (which would have limited applications that could be processed at the CPU) and a higher than anticipated application volume from the marketplace. Based on these assumptions, DMAS had negotiated a reduction in the contract which led to a decrease in staff at the CPU. When these assumptions proved to be incorrect, the CPU was not staffed to handle the volume that reached almost double the expected number for several months. She informed the committee that in order to minimize the negative impact on applicants, pregnant women applications and those needing urgent medical care are being dealt with first, as are current applications. At DMAS's request DSS also turned off online applications going to the CPU in January, and additional money was given to the CPU to keep up staffing levels. She concluded that the issue may not be completely solved until late spring.

Greenwood announced that Marketing and Outreach moved to the Office of Communications and Legislative Affairs Division. It is now the Outreach and Consumer Communications Unit under Craig Markva.

#### **VI. Public Comment**

There was no comment from the public

#### **VII. Agenda for June 1<sup>st</sup>, 2017 CHIPAC Meeting**

Christiansen suggested that it would be helpful to have Tammy Miller from Magellan return to the June 1<sup>st</sup> meeting to discuss the mental health indicators. Additionally, she asked that the agenda include more information on FFM denials and a presentation on the Medallion 4 contract.

#### **Closing**

The meeting was adjourned at 3:28 pm.